

Transit Rider Guide



Plymouth Metrolink

Express Routes

774 776 790 795

Weekday morning express service from Plymouth to downtown Minneapolis, downtown east and the U of M, with return service to Plymouth in the afternoon and evening.

Reverse Commute Route

747

Weekday morning express service from downtown Minneapolis to Plymouth, with return service to downtown in the afternoon and evening.

Effective September 2020

Welcome

Plymouth Metrolink is a community-oriented public transit service offered by the City of Plymouth that provides high-quality, safe and cost-effective transit services focused on customer satisfaction.

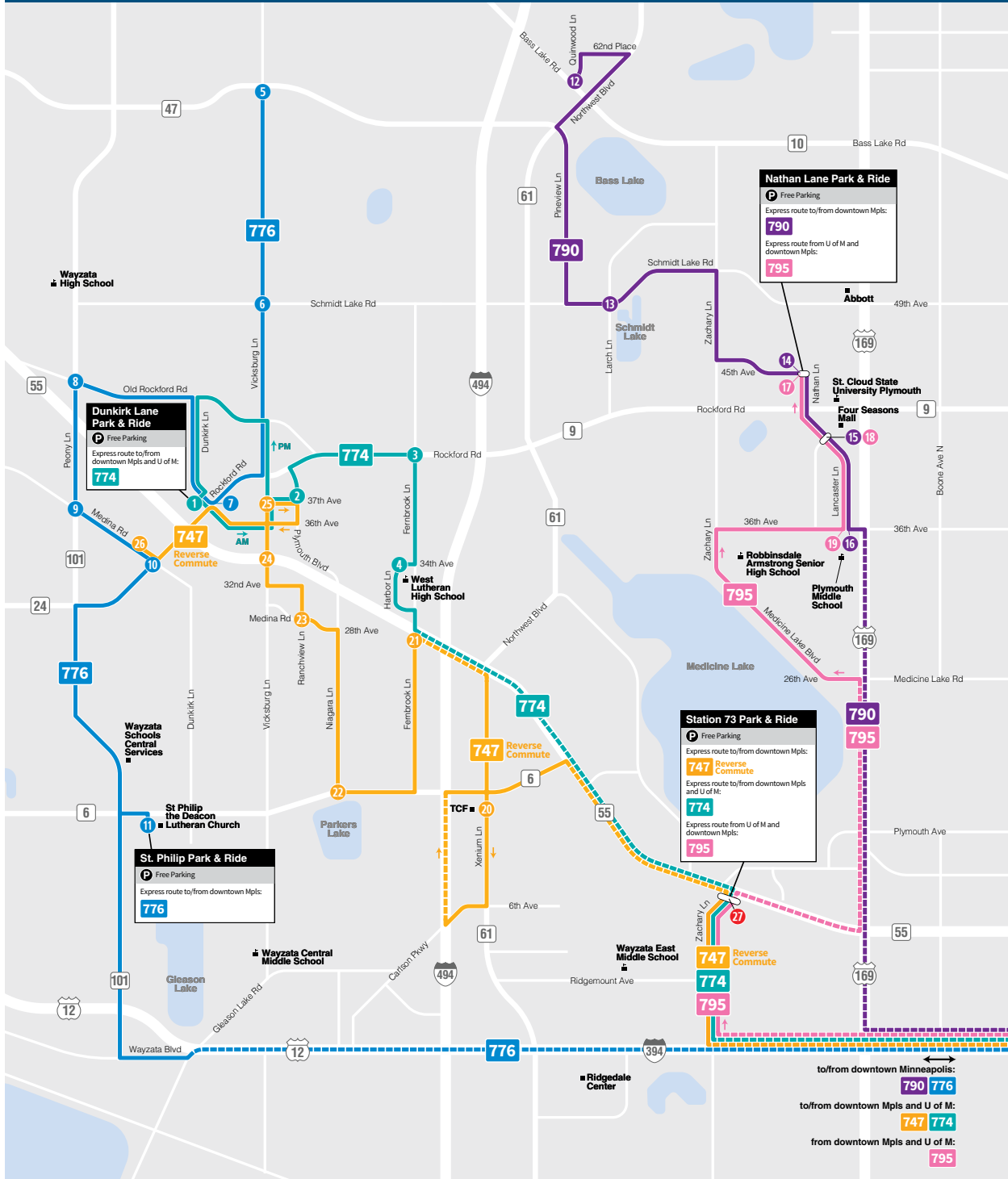
Four express routes provide morning bus service to downtown Minneapolis or the University of Minnesota with afternoon/evening return service to Plymouth.

One reverse commute route (747) provides morning service from downtown Minneapolis to Plymouth with afternoon/evening return service to downtown.

Please contact customer service at 763-509-5535 with any questions and thank you for choosing Plymouth Metrolink.

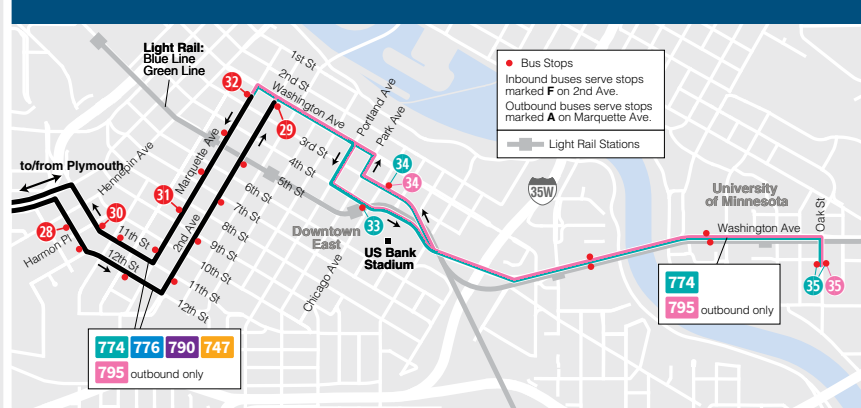


Plymouth Metrolink Routes



- Bus Route**
Buses will stop at any safe location along these routes.
- Non-Stop Route**
Buses do not stop along these portions of routes.
- Timepoint**
Indicates location shown on timetable (red timepoints are shared by several routes).
- Route Number**
- Transfer Point**
Multiple routes serve these locations.
- One-way Route**
Indicates direction of travel on one-way portions of routes.
- Point of Interest**
- School**

Downtown Minneapolis and University of Minnesota



Morning trips to Downtown (eastbound) Monday-Friday

774 Express to downtown Minneapolis and U of M	Downtown Minneapolis						U of M	
	P Dunkirk Ln Park & Ride 1	Plymouth Blvd & 37th Ave 2	Co Rd 9 & Fernbrook Ln 3	Harbor Ln & 34th Ave 4	P Station 73 Park & Ride 27	12th St & Hennepin Ave 28	2nd Ave & Washington Ave 29	4th St & Chicago Ave 33
6:02	6:07	6:11	6:14	6:24	6:42	6:56	7:04	AM
6:32	6:37	6:41	6:44	6:54	7:12	7:26	7:34	
7:02	7:07	7:11	7:14	7:24	7:42	7:56	8:04	
7:32	7:37	7:41	7:44	7:54	8:12	8:26	8:34	
7:52	7:57	8:01	8:04	8:14	8:32	8:46	8:54	
8:12	8:17	8:21	8:24	8:34	8:52	9:06	9:14	
8:32	8:37	8:41	8:44	8:54	9:12	9:26	9:34	
9:02	9:07	9:11	9:14	9:24	9:42	9:56	10:04	

776 Express to downtown Minneapolis	Vicksburg Ln & Co Rd 47 5	Vicksburg Ln & Schmidt Lake Rd 6	Co Rd 9 & Dunkirk Ln 7	Peony Ln & Old Rockford Rd 8	Medina Rd & Co Rd 101 9	Medina Rd & Co Rd 24 10	P St. Philip Park & Ride 11	12th St & Hennepin Ave 28	2nd Ave & Washington Ave 29
	5:56	6:00	6:04	6:08	6:11	6:13	6:20	6:50	7:00
6:48	6:52	6:56	7:00	7:03	7:05	7:12	7:42	7:52	
7:50	7:54	7:58	8:02	8:05	8:07	8:14	8:44	8:54	

790 Express to downtown Minneapolis	Quinwood Lake Rd 12	Schmidt Lake Rd & Larch Ln 13	P Nathan Lane Park & Ride 14	Four Seasons Mall 15	Lancaster Ln & 36th Ave 16	12th St & Hennepin Ave 28	2nd Ave & Washington Ave 29
	5:43	5:53	6:02	6:05	6:08	6:33	6:43
6:12	6:22	6:31	6:34	6:37	7:02	7:12	
6:42	6:52	7:01	7:04	7:07	7:32	7:42	
7:17	7:27	7:36	7:39	7:42	8:07	8:17	

On-demand Dial-A-Ride buses are available to connect passengers from anywhere in Plymouth to fixed route buses at no extra cost. See details at right.

Reverse Commute Morning trips from Downtown (westbound) Monday-Friday

747 Express from downtown Minneapolis	Downtown Minneapolis							
	Marquette Ave & Washington 32	Marquette Ave & 8th St 31	11th St & Harmon Pl 30	P Station 73 Park & Ride 27	Xenium Ln & 15th Ave (TCF offices) 20	Fernbrook & Hwy 55 21	Ranchview Ln N & Medina Rd 23	Holly Ln N & Medina Rd 26
5:18	5:22	5:25	5:48	5:55	6:04	6:10	6:15	AM
5:45	5:49	5:52	6:15	6:22	6:31	6:37	6:42	
6:15	6:19	6:22	6:45	6:52	7:01	7:07	7:12	
6:45	6:49	6:52	7:15	7:22	7:31	7:37	7:42	
7:15	7:19	7:22	7:45	7:52	8:01	8:07	8:12	
7:45	7:49	7:52	8:15	8:22	8:31	8:37	8:42	
8:15	8:19	8:22	8:45	8:52	9:01	9:07	9:12	

Afternoon/Evening trips from Downtown (westbound) Monday-Friday

774 Express from U of M and downtown Minneapolis	U of M	Downtown Minneapolis								
	Oak St & Delaware St 35	3rd St & Chicago Ave 34	Marquette Ave & Washington 32	Marquette Ave & 8th St 31	11th St & Harmon Pl 30	Station 73 Park & Ride 27	Harbor Ln & 34th Ave 4	Co Rd 9 & Fernbrook Ln 3	Plymouth Blvd & 37th Ave 2	Dunkirk Ln Park & Ride 1
2:57	3:04	3:08	3:11	3:15	3:37	3:47	3:50	3:53	3:59	PM
3:17	3:24	3:28	3:31	3:35	3:57	4:07	4:10	4:13	4:19	
3:37	3:44	3:48	3:51	3:55	4:17	4:27	4:30	4:33	4:39	
3:52	3:59	4:03	4:06	4:10	4:32	4:42	4:45	4:48	4:54	
4:07	4:14	4:18	4:21	4:25	4:47	4:57	5:00	5:03	5:09	
4:22	4:29	4:33	4:36	4:40	5:02	5:12	5:15	5:18	5:24	
4:52	4:59	5:03	5:06	5:10	5:32	5:42	5:45	5:48	5:54	
5:22	5:29	5:33	5:36	5:40	6:02	6:12	6:15	6:18	6:24	
5:52	5:59	6:03	6:06	6:10	6:32	6:42	6:45	6:48	6:54	

776 Express from downtown Minneapolis	Marquette Ave & Washington 32	Marquette Ave & 8th St 31	11th St & Harmon Pl 30	St. Philip Park & Ride 11	Medina Rd & Co Rd 24 10	Medina Rd & Co Rd 101 9	Peony Ln & Old Rockford Rd 8	Co Rd 9 & Dunkirk Ln 7	Vicksburg Ln & Schmidt Lake Rd 6	Vicksburg Ln & Co Rd 47 5
	3:34	3:37	3:41	4:08	4:15	4:17	4:20	4:24	4:28	4:33
4:03	4:06	4:10	4:37	4:44	4:46	4:49	4:53	4:57	5:02	
4:43	4:46	4:50	5:17	5:24	5:26	5:29	5:33	5:37	5:42	
5:06	5:09	5:13	5:40	5:47	5:49	5:52	5:56	6:00	6:05	

790 Express from downtown Minneapolis	Marquette Ave & Washington 32	Marquette Ave & 8th St 31	11th St & Harmon Pl 30	Lancaster Ln & 36th Ave 16	Four Seasons Mall 15	Nathan Lane Park & Ride 14	Schmidt Lake Rd & Larch Ln 13	Quinwood & Bass Lake Rd 12
	3:40	3:43	3:47	4:06	4:09	4:12	4:20	4:31
4:10	4:13	4:17	4:36	4:39	4:42	4:50	5:01	
4:50	4:53	4:57	5:16	5:19	5:22	5:30	5:41	
5:47	5:50	5:54	6:13	6:16	6:19	6:27	6:38	

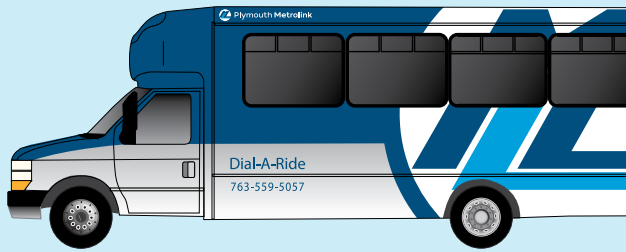
795 Express from U of M & Mpls	Oak St & Delaware St 35	3rd St & Chicago Ave 34	Marquette Ave & Washington 32	Marquette Ave & 8th St 31	11th St & Harmon Pl 30	Station 73 Park & Ride 27	Lancaster Ln & 36th Ave 19	Four Seasons Mall 18	Nathan Ln Park & Ride 17
	12:01	12:08	12:12	12:15	12:18	12:41	12:54	12:56	12:59
2:01	2:08	2:12	2:15	2:18	2:41	2:54	2:56	2:59	

On-demand Dial-A-Ride buses are available to connect passengers to fixed route buses and take passengers to their final destinations in Plymouth at no extra cost. See details at right.

Reverse Commute Afternoon/Evening trips to Downtown (eastbound) Monday-Friday

747 Express to downtown Minneapolis	Downtown Minneapolis									
	Holly Ln N & Medina Rd 26	Vicksburg Ln & 37th Ave N 25	Vicksburg Ln & Hwy 55 24	Ranchview & Medina Rd 23	Niagara Ln N & Co Rd 6 22	Fernbrook & Hwy 55 21	Xenium Ln & 15th Ave (TCF offices) 20	Station 73 Park & Ride 27	12th St & Hennepin Ave 28	2nd Ave & Washington Ave 29
2:17	2:23	2:26	2:30	2:33	2:36	2:40	2:50	3:08	3:18	PM
2:47	2:53	2:56	3:00	3:03	3:06	3:10	3:20	3:38	3:48	
3:17	3:23	3:26	3:30	3:33	3:36	3:40	3:50	4:08	4:18	
3:47	3:53	3:56	4:00	4:03	4:06	4:10	4:20	4:38	4:48	
4:17	4:23	4:26	4:30	4:33	4:36	4:40	4:50	5:08	5:18	
4:47	4:53	4:56	5:00	5:03	5:06	5:10	5:20	5:38	5:48	
5:17	5:23	5:26	5:30	5:33	5:36	5:40	5:50	6:08	6:18	
5:52	5:58	6:01	6:05	6:08	6:11	6:15	6:25	6:43	6:53	
6:27	6:33	6:36	6:40	6:43	6:46	6:50	7:00	7:18	7:28	

Dial-A-Ride



Dial-A-Ride is a shared, curb-to-curb transit service for Plymouth residents and their guests. Travel is not always direct to the passenger's destination. A minibus will take passengers anywhere in Plymouth, as well as to Ridgedale, Colonial Square in Wayzata, Golden Valley Center and New Hope HyVee. All Dial-A-Ride buses are equipped for wheelchairs and bicycles.


Dial-A-Ride Hours

Monday-Friday 6 a.m. to 8:30 p.m.
Saturday 6 a.m. to 6 p.m.
Sunday 7:30 a.m. to 5 p.m.

Dial-A-Ride Fares

One way: \$3 (cash only)
Punch card: \$30
(10-ride punch cards are available at Plymouth City Hall or from the driver).

Now on-demand with TransLoc app

 Use the **TransLoc app** to quickly request and pay for a ride.

With TransLoc, Metrolink riders can book Dial-A-Ride shuttles as needed – no more planning rides days or weeks in advance. The app lets you stay informed of your ride's status as you wait.

Download the free app from Google Play or the Apple App Store.



Telephone Reservations

Call **763-559-5057**, 8 a.m. to 5 p.m., to request or cancel a ride. Be prepared to give the reservationist your name, phone number, location of pickup, time of reservation, exact time of any appointment, number of people traveling with you, destination address and the return trip information if any.

Guaranteed Ride Home

In case of schedule disruptions such as leaving work early or a family emergency, Guaranteed Ride Home is available to all Plymouth Metrolink riders. The free program offers reimbursements for an emergency taxi, car-share, rental car or transit trip. To qualify, commuters must use alternative transportation to work or school at least three times per week.

For complete details and to receive Guaranteed Ride Home coupons, visit metrotransit.org/guaranteed-ride-home or call Metro Commuter Services at **612-373-3333**.



Free WiFi is available on all Plymouth Metrolink Express and Reverse Commute route buses.

Your rights under title VI

Pledge

The City of Plymouth, also known as Plymouth Metrolink, pledges that you will have access to all services and benefits without regard to race, color or national origin.

Prohibits Discrimination

The City of Plymouth will not tolerate discrimination by its employees or entities it contracts with for products and services.

Guaranteed Rights

Certain rights are guaranteed to you under Title VI of the Civil Rights Act of 1964, which says in part: No person in the United States shall, on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

How To File A Complaint

If you believe that you have been discriminated against in relationship to the City of Plymouth, Plymouth Metrolink, or First Transit because of your race, color or national origin, go online to visit plymouthmn.gov/CommitmentToFairness to file a complaint, or contact:

Plymouth City Clerk
763-509-5000 (TDD 763-509-5065)
administration@plymouthmn.gov

Request Translation

For questions or to request translation of this document, contact customer service at transit@plymouthmn.gov or 763-509-5535.

Riding Plymouth Metrolink

Determine which route serves your neighborhood by referring to the route map at right and timepoint schedule on the reverse side. Note that your location may be between timepoints listed on the schedule.

Trips from Plymouth to Downtown

You may board the bus at any safe intersection along the route (buses do not pick up or drop off riders during the non-stop portion of routes). Once downtown, exit at any designated stop along 12th Street between Hennepin Avenue and 2nd Avenue South and at **F** bus stops along 2nd Avenue South between 12th Street and Washington Avenue.

Trips from Downtown to Plymouth

Board outbound express buses at any **A** bus stop along Marquette Avenue between Washington Avenue and 11th Street and at designated bus stops along 11th Street between Marquette Avenue and Hawthorne Avenue. You may exit the bus at any safe intersection along the route (buses do not pick up or drop off riders during the non-stop portion of routes).

Riding tips

Arrive at your stop a few minutes early. Buses may arrive or depart before or after the times listed on the timetable. Departure times can vary widely due to traffic and weather conditions. When arriving early at a drop-off location, the bus driver is not required to wait until the listed time for that location before leaving.

Check the sign above the windshield for the route number and letter before boarding. If unsure, ask the driver before boarding the bus.

About one block from your stop, pull the cord above the window to signal the driver.

Free bike racks are available on all buses and trains in the region. Look for instructions on the rack, or watch the video instructions at metrotransit.org/bike.

Paying your fare

On **eastbound** express buses from Plymouth, pay your fare **as you board** the bus.

On **westbound** express buses from downtown, pay your fare **as you exit** the bus.

- **Cash:** Put bills, coins or tokens in the farebox. Change is not available. Ask your driver for a transfer if you need to transfer to a different bus or light rail (transfers not available for Northstar light rail).
- **Go-To Card:** Touch your card to the reader. A transfer is embedded.
- **SuperSaver 31-Day Pass:** Insert in the reader. A transfer is embedded. SuperSaver passes are not valid on Northstar light rail.
- **Stored Value Card:** Insert in the reader. A bus-only transfer is embedded. To transfer to light rail, ask for a light rail transfer (transfers not available for Northstar light rail).

Transfers between buses and the downtown light rail are accepted.

Contact Metro Transit for fare card information, Rideshare, bicycling program, employer programs, and bus and rail transit in the region: **612-373-3333** (TTY 612-341-0140), metrotransit.org.

Rules for the comfort and safety of all transit customers

- No eating, smoking, alcohol or littering on public transit.
- Beverages in covered containers are allowed on Metrolink buses.
- Anything that interferes with safe operation of the vehicle is prohibited.
- If you must speak on the phone, please keep the call short and your voice low to avoid disturbing fellow passengers.
- Those who try to ride without paying a fare may be charged with a misdemeanor and fined \$180.

Fares

	Non-Rush Hours	Rush Hours
Adults (ages 13-64)	\$2.50	\$3.25
Youth (ages 6-12) Photo ID with "T" endorsement required	\$1.00	\$3.25
Children (age 5 & under) Limit 3 free per paid fare	Free	Free
Seniors (age 65+)	\$1.00	\$3.25
Medicare card holders Medicare card and MN driver's license/state ID required	\$1.00	\$3.25
Persons with Disabilities State ID with an "A" or "L" endorsement or a Metro Mobility ID card	\$1.00	\$1.00
Downtown Zone Transfers not available	\$.50	\$.50

Rush hours: Monday through Friday,
6-9 a.m. and 3-6:30 p.m.

For information on reduced fares, call
customer relations at **612-373-3333**.

Please have exact fare ready. Bus fareboxes
and drivers do not make change.

Fares are determined by the Metropolitan
Council.

Visit metrotransit.org/fares for more details.



Plymouth Metrolink

Plymouth City Hall
3400 Plymouth Blvd.
Plymouth, MN 55447

plymouthmn.gov/transit
email: transit@plymouthmn.gov

763-509-5535 (TTD 763-509-5065)
Hours: Monday-Friday, 6:30 a.m. to 6:30 p.m.
Closed holidays.

Park & Ride Lots

Parking is free at all park & ride locations.

Station 73 Park & Ride

Parking ramp located at the southeast corner
of County Road 73 and Highway 55.

St. Philip Park & Ride

17205 County Road 6
(St. Philip the Deacon Lutheran Church).

Dunkirk Lane Park & Ride

3755 Dunkirk Lane N.
(Plymouth Presbyterian Church).

Nathan Lane Park & Ride

Located in the north lot of the Rockford Road
shopping area (behind Cub Foods) at 45th
Avenue and Nathan Lane.

*The City of Plymouth is not responsible for theft
or damage to vehicles parked at any park & ride
location.*

Plymouth Metrolink Dial-A-Ride fares, schedules,
routes and other transit issues are determined by the
Plymouth City Council. Go to plymouthmn.gov for
meeting information.

Plymouth Metrolink operating costs are funded in
part through the Metropolitan Council, by the federal
and state governments, and the City of Plymouth.
Plymouth Metrolink is operated by First Transit.

Interpreters

If you require an interpreter, contact Transit
Administrator Nur Kasin at 763-509-5013 or
nkasin@plymouthmn.gov.

Rider Alerts

In the event of service cancellations, detours and other events, information will be sent through Rider Alerts.

To receive Rider Alerts via email, visit plymouthmn.gov/transit and click on Rider Alerts.

Holiday Service

Service operates Monday-Friday except on the following holidays: New Year's Day, Memorial Day, Independence Day,
Labor Day, Thanksgiving Day and Christmas Day.

Service on days before and after holidays may be limited.