

Survey Results: Snow Removal

Survey Info - This survey was sent on behalf of the City of Plymouth to the FlashVote community for Plymouth, MN.

These FlashVote results are shared with local officials

977

Total Participants

953 of 2056 initially invited (46%)
24 others
Margin of error: ± 3%

Applied Filter:
All Responses

Participants for filter:
976

Response Time (hours)

Started:
May 17, 2023 11:06am CDT

Ended:
May 19, 2023 11:03am CDT

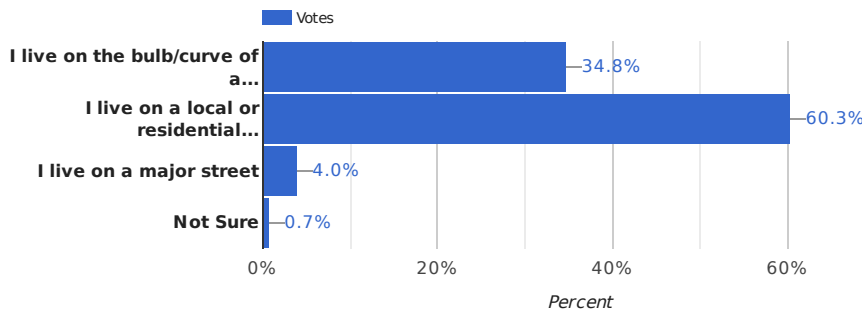
Target Participants:
All Plymouth

Q1 According to the City of Plymouth’s current snow plowing policy, a snowfall of 2 inches or more triggers a snow emergency – and associated parking restrictions. During a snow emergency, all city streets are plowed curb-to-curb including cul-de-sacs, which generally takes about 9 hours. For snowfall below 2 inches, the city only plows major streets.

Which best describes where you live?

(976 responses)

Options	Votes (976)
I live on the bulb/curve of a cul-de-sac on a local or residential street	34.8% (340)
I live on a local or residential street, but not on the bulb/curve of a cul-de-sac	60.3% (589)
I live on a major street	4.0% (39)
Not Sure	0.7% (7)

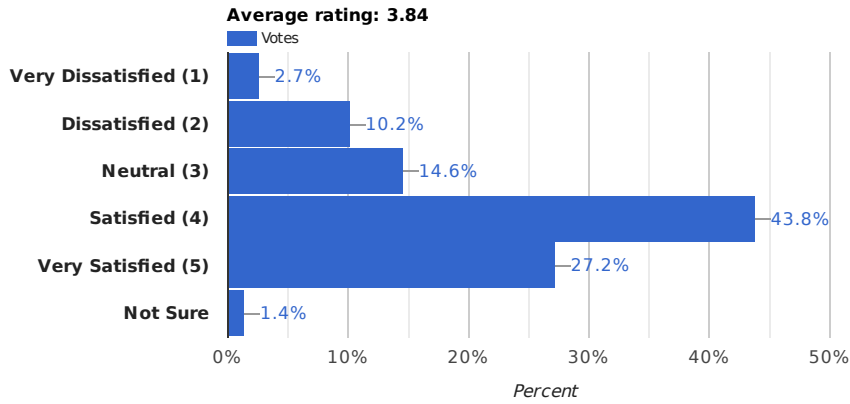


Q2 Please rate your satisfaction with the *timeliness of snow removal* in Plymouth as a whole this winter:

(949 responses)

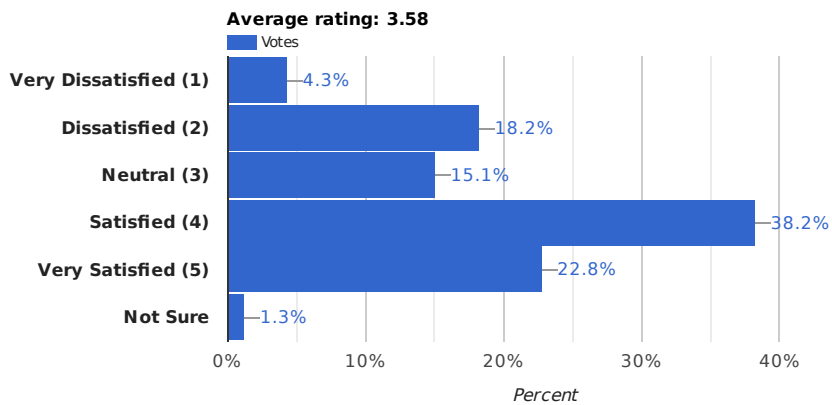
Options	Votes (949)
Very Dissatisfied (1)	2.7% (26)
Dissatisfied (2)	10.2% (97)
Neutral (3)	14.6% (139)
Satisfied (4)	43.8% (416)
Very Satisfied (5)	27.2% (258)

Options	Votes (949)
Not Sure	1.4% (13)



Q3 Please rate your overall satisfaction with snow removal in *your neighborhood* this winter:
(944 responses)

Options	Votes (944)
Very Dissatisfied (1)	4.3% (41)
Dissatisfied (2)	18.2% (172)
Neutral (3)	15.1% (143)
Satisfied (4)	38.2% (361)
Very Satisfied (5)	22.8% (215)
Not Sure	1.3% (12)



Q4 Please rate your overall satisfaction with snow removal in *Plymouth as a whole* this winter:
(942 responses)

Options	Votes (942)
Very Dissatisfied (1)	1.7% (16)
Dissatisfied (2)	7.4% (70)
Neutral (3)	15.9% (150)
Satisfied (4)	48.8% (460)
Very Satisfied (5)	24.9% (235)

The plow/implement in my cul de sac frequently doesn't plow up to my driveway, even after I have already snowblowed with a clear edge. They would leave 3-4 of street unplowed. And they often plow piles against the fire hydrant instead of across the "bulb".

I live on a residential street that does not get plowed for hours after snow. There was a permanent ice pack in our neighborhood until spring. It would be helpful if snow was removed in a more timely manner.

They never plow curb to curb and always leave a layer on the ground. Terrible.

Living at the far side of a cul-de-sac, there were multiple times this winter where it took more than 24 hours before we had any plows come through. In some cases, it was more than 48 hours. We were effectively stranded more than once, as the snow was too deep to drive through or clear ourselves, and I don't know what we would have done if an emergency occurred.

When your large plows use our cul de sac to turn around in and go back through our neighborhood, they leave a huge pile of snow in front of our driveway (I measured and multiple times it was over three feet high), it is left there until our cycle of cul de sac clearing happens... Many times not until night. On at least 4 occasions, I could not get out of my driveway because the pile was so high I couldn't even snowblow it, I had to try to get rid of it by hand and was late for work (I had already cleared my driveway, mailbox, hydrant, and 10 feet of curb for the mail carrier). This pile obstructs out cul de sac and mail carriers, garbage, and deliveries are unable to reach homes. Additionally, our garbage carrier and recycler, as well as the mail carrier, have said our cul de sac is dangerous because it is completely ice covered and they cannot safely maneuver or stop their vehicles in the cul de sac.

We get stuck getting in and out of our neighborhood - it affects when we can go places or timing during the winter. Evergreen lane north near 18th and w med lake Pkwy

Plows need to start earlier in the morning. They often don't come by until well after the morning commute timeframe.

I wish there was a better way to avoid the plows pushing large piles of snow from the major streets into the end of driveways. Or have the sidewalk plow clear the buildup at end of driveways instead of creating 2 bumps in which to drive over. This is hazardous for people to drive out of.

Snow removal must be done asap. my neighboring deveopement get snow removed quicker than ours! Why? something must be done about snow piled up at the enteracne of driveway!

Our cul-de-sac often gets either overlooked or done extremely late compared to the rest of our neighborhood. I can understand it is not top priority, but it should not be overlooked later either

Our neighborhood is plowed poorly. The culdesac is taken care of nicely but the streets in the neighborhood aren't and they are plowed very, very late.

Snow is not plowed curb to curb when 2 or more inches of snow fall. They are getting nowhere near the curbs. This then turns to ice, making walking on our street in the winter nearly impossible.

I thought the snow removal team did a great job over a difficult winter. The roads got slippery for walking but were drivable quickly. If anything we didn't need or cul-de-sac done as quickly as it was if that helps the city/ environment but we are also able to work from home short term in our house. Thanks for the good work.

they do a good job

I'm confident they do as good of a job as they can. I feel side streets in my neighborhood are adequately plowed. I also am impressed with how fast they respond to email requests for quicker redo of plowing on our road.

It would be helpful if attention is paid to site-lines at street corners. Granted, we can pull forward to look within our neighborhood streets but corners like 9th and 12th that need to access Vicksburg (Cimarron Ponds), it gets very dangerous .

In my cul-de-sac, the plowing stops about 6 to 10 feet from the curb. This is a minor problem. The garbage and recycling trucks are challenged to turn around, though.

They did a great job - they piled the snow up on the yard from the cul-de-sac with care and drove Minimal yard clean-up - I am pleased with their efforts

The city does a great job on the streets - amazing! I was there was a way to maintain the walking paths from snow and especially ice - but that may be impossible. Love living in Plymouth - so happy with the City's services. Thanks for everything you do.

We had an early snow fall that was subsequently driven on by our neighborhood and created a base layer of ruts and bumps that lasted for months (not exaggerating). I chalked it up to labor shortages due to COVID recovery, but this was the first winter I considered taking my own tools out to clearing the street of these obstacles. I hope we're not cutting the funding to our road and infrastructure crews; they've historically done a great job and is a source of pride for this resident.

It was a tough year, some days were not great, but overall the roads were cleared quickly. In the worst of it there were some snow piles at intersections that were too high to see around, but I don't know how that could be prevented.

Better communication for when city is delaying plowing to the end of a snowstorm

Yes you only plow the center of my street and half the busiest streets so traffic is jammed and accidents occur.

The snow removal in this city is horrible. Very poorly done. My yard gets trashed every year from plows going up on the curb. They do a quick run through on 40th and then never actually clear the entire road so it makes driving difficult. I heard nothing but complaints the entire season from all Plymouth residents.

My road does not get plowed by the city. Our complex plows it

Please plow culdesacs better. Ours was rarely done in a satisfactory manner. Plows never attempted to plow the circle to the curb to clear a path to the driveways. They made one straight sweep so literally left 90% of the culdesacs unplowed. We pay taxes like all other homeowners so expect our road to be plowed like others.

I think my neighborhood's streets were cleared well, and I would not want them cleared more narrowly, but the number of mailboxes and yards that were staked and still damaged in my vicinity is disappointing. And yes, both happened to me, so I suppose it hit harder.

Snow removal was slow to start last year. Timelines improved as the season went on but number of runs seemed less (i.e. we'd get an early clear but then infrequent additional removal).

snow removal has continued to be a disappointment for us - we never had issues and the past few years you have done a below average job (curb to curb) and have done major damage to lawns on our street (Pilgrim Lane). we are not happy with the the job the past few years at all

The snow removal was timely but sloppy this season. Often the plow would swing wide of the curb by several feet on each side of the street.

Why did it take so long to clear my street? Also, our city was far behind other cities in clearing the roads. Every day I drive from Plymouth to Robbinsdale and once I was outside Plymouth, the roads were clear, while Plymouth streets were still a mess.

Thanks plow drivers! The only concern I have is that the hill on Juneau Ave going down, south, to Rockford road often doesn't get treated when it is icy making it sketchy to stop before entering the busy intersection. However the east side of Juneau going up hill is usually treated. Perhaps next year both sides of the hill can be treated when icy conditions exist.

Our neighborhood has one road in and out with a steep hill. It quickly becomes dangerous when not plowed and homeowners are trying to drive in/out. Also, the cul-de-sac is always the last to be plowed so those homeowners are stuck until the snow has been removed. The folks that plow the cul-de-sacs do such a nice job and avoid plowing the snow into the driveways, so a huge thank you to them!

Removal was good all winter except of the April 1st storm in which the snow was extremely heavy/frozen and of decent volume. There was no plowing done in the night after the storm and it was almost impossible to drive in Plymouth the next morning- not even the main drags such as Vicksburg or Hwy 55 had any attention given to them until later in the morning. There should've been work done in the night given the condition of the snow from that storm.

timeliness and amount of snow to plow. ok ; Issue with the amount snow plowed into driveways! Plow trucks are better. The loader and Crader seem to try to push snow into driveways. The loader did alot of damage when did major push back of piles along streets. Broke mailboxes, street markers placed by homeowners, cable boxes, etc.

Our mailbox, which is the regulation height and distance from the curb, and is a standard official mailbox from Lowes, has repeatedly been munged by the plows. They don't run into it, they just throw up a huge wall of ice and snow that dents it, breaks off the flag and handle, and so on. I understand the need for speed, but can we maybe get the drivers to take a bit more care about not destroying people's property?

The trucks who lift their plows in front of already shoveled driveways are the true heroes of the city! Thank you!

Please please please find another solution for cul-de-sac residence. Even piling it up in the middle would be better than what happened last year. It was so miserable and our yard was the only yard that got heaping piles and narrower and narrower driveways each time because everyone else's snow got pushed to our yard and end of the driveway. I know cul-de-sacs are an aggravation .I know cul-de-sacs are a aggravation for the contractor who has to do it, but if they could distribute the wealth that would be so appreciated. Thank you. Overall, Plymouth does an amazing and very prompt cleanup after the snow event. Bravo and we are truly blessed for their service, but the cul-de-sac issue needs some addressing. We had several feet at the end of our driveway each and every time the plow came through while others on our same street had next to nothing.

Our road has a slight curve & our side wasn't plowed very close to the curb this season-first time we had an issue.

In our cul-de-sac, snow kept getting *pushed* to one corner, but with the large amount of snow the pushed pile grew horizontally until it started to block our driveway. Someone should have come and scooped the snow so that the pile was higher than wider so it never grew to block our driveway. I realize this was an extreme year for the total amount of snow.

A lot of snow/slush was left in the culdesac creating huge ice mounds making it very difficult for anyone without a large car to maneuver in and out. Large snow banks created unsafe sight lines for kids/buses at ends of culdesacs. Neighbors were left with trying to move all the snow without huge snow removal equipment

Thanks for clearing the sidewalks around the parks that have sidewalks this winter! As a dog-walker it was much appreciated in this challenging year.

This winter the plowing was the worst it has been in the last several years, several times throughout the winter the streets were plowed several feet out from the curbs so we end up having to snow blow the street to get out of our drive way. Also

there has to be a way to have the plows go through the neighborhood that we don't get the plow wake pushed up into our driveway.

Why the hell are you asking us about snow removal in May?!?!?

I live in Chelsea Woods and the city of Plymouth does a great job with plowing our main city street, 18th Avenue North which runs through our community. Very happy with service!

They could get closer to the curbs. The streets in new neighborhoods are very narrow and if the plow leaves feet on each side they become a one way.

Every year I place high visibility markers along my property to help the snow plow driver clear the street. Every year, they are ignored and he takes a straight path up our street which forces me to blow out about 20x6 swath of the street so I can get out of my driveway.

Our street was plowed VERY far off the curb in many spots - our street became so narrow it was unsafe by the end of the winter. I know they don't want to take out mailboxes, but they could slow down and do a much better job of keeping our street clear. It was extremely icy and dangerously narrow for a good share of the winter (Kingsview Lane and Niagara Lane

We live in a cul-de-sac, which is tricky, but many times snow was left completely blocking our mailbox. The snow they push there is much heavier and higher than the actual snowfall, so that was frustrating. In really cold weather, it would freeze there before we could move it, and then we'd get angry notes from our mail carrier. We also wonder if snow could be removed from our cul-de-sac instead of pushed into our yard. Mainly because it's pushed in between our mailbox and our neighbors, causing problems as noted above.

nope

Need to plow to the curb, there were many times on our streets near us that more than 18" from the curb was not plowed. We have many turns and hills as well that need better plowing and more salting. Also because my road goes to a dead end, we don't get plowed like the other roads in our neighborhood and getting up the hill and curve is dangerous and there were times we were unable to get out.

The drivers do a great job!

The snow removal in our neighborhood is not timely nor satisfactory. The plows do not come close to removing the snow down to the pavement so we end up with huge areas of thick compacted ice/snow on the streets for the entire winter.

Our neighborhood was a rough ride all winter. Side streets didn't get cleared well so streets were very bumpy.

Get it together. Seriously!

we live on Niagara Lane North which is a bit busier and our snow removal was excellent. Some of the side streets seemed less good, but still passable.

They need to do a better job going curb to curb on side streets. Busy streets are well plowed but side streets lack. Also they need more drainage because there is too much ice buildup because the water has no place to go

There were several occasions where our street either was not plowed, plowing was very delayed, and/or the removal job was done poorly leaving several feet of road out from the curb not cleared. This is on Saratoga Ln N off of 51st/Trenton.

Wedgewood within the Lake Camelot Villas is never cleared completely and they never put down chemical on the curve that is always extremely slick. There is always ice from pooling water at the intersection of Wedgewood and 60th Place North.

I wish the plows would plow all of the way to the curb...I always end up with about 3-4' where they don't plow and the mail service is very unhappy!

Great job considering the amount of snow we had this winter. Only suggestion would be to somehow make people more aware of the live map showing locations of the plows. It makes it nice to be able to plan on clearing the driveway about the same time as the plow goes through eliminating having to do the driveway twice.

Snow remove of less than 2 inches should also trigger cleaning the side streets.

The plow is very late to clear our cul-de-sac. It can be late into the afternoon until we are plowed out.

Live in Sagamore CONdos on 43rd Ave No. Plow trucks(don't know if city or contracted) do not plow CURB to CURB, streets are narrowed and too much snow is left on pavement. We have a curve from 43 to Revere and it is VERY dangerous, packed snow and icy. Many residents in this area are seniors and complain to each other and not the city. Thanks for reading this. I guess we are lucky we get plowed.

I worry about the ice on the corners with children waiting for buses. We have what seems to be many fast cars cutting through our neighborhood from Pineview and I hope for the safety of all between, the icy/snowy streets, cars, buses, and children standing on the corner.

The city seemed unprepared for the April 1 storm. I appreciate the fix to our mailbox after plowing it over but the replacement is very ugly. We would have happily provided materials if asked. More communication with homeowners about those plans would be appreciated

Cul de sac snow removal was drastically improved this year, thank you! However, I noticed in our broader neighborhood it felt like the streets were only plowed down the middle, instead of curb to curb, leaving more issues with drainage, cars passing, etc.

It would be great if drivers avoided show big tons of snow into driveways.

Plow driver dug up portions of our yard and took out the corner of our driveway. We had snow stakes up that he also plowed over.

You all do a great jon

No issues at all. Always seems clear when I need to go anywhere.

Plowed too far away from some curbs and drove on and plowed grass on others

It would be nice to have advance notice when the snowplows push the banks back into yards so we can remove the poles marking the border between the streets and our yards. There was no notice, and most of the poles in our neighborhood were snapped in two.

They get the main road in our neighborhood, but never the side streets (which is where my driveway is). Our HOA does eventually come do it, but they are never timely.

For some reason, we did not get good plowing by our mailboxes (they are near the entrance to a cul de sac) and that created issues all season.

Neighborhood streets not plowed curb to curb.

I think our 1800 - 1877 block of Magnolia Lane N snowplowing is sub-contracted out to Andy's Lawn Service. I assumed that the plowing expense/charges of Magnolia Lane N, actual city street w/ cul de sac, would be COMPLETELY covered by the City budget. Is that correct?

is there a reason why whomever plows a cul-de-sac using a pickup only does one sweep around and not the complete cul-de sac?

Drivers are very good about lifting up their blades when they cross my driveway if I'm out snow blowing. That's appreciated.

It seemed like I was fighting snow and ice like crazy this winter. I'm an outdoor walker, so there were very few places to walk safely. Of course we know it was an act of God for the enormous snow totals. That really can't be helped. I see you were trying your best. It's just the hardest season for me personally.

Given the harsh storm conditions this past winter, Plymouth did a great job keeping our streets plowed and opened. Thanks to all the crews for their hard work!

Cul de sac plows that know what they're doing won't pile snow in driveways. That was not the case this season

Streets kept getting narrower and narrower, intersections not plowed very well and huge amounts of heavy snow left in front of driveways

The city does a good job with snow removal.

As a homeowner on the bulb of a cul de sac, it's very frustrating that I have to wait for two plows to come through to clear in front of my house.

If you could make it quit snowing in Plymouth I would not go to Florida for the Winter. Thank you!

We live on the corner on a Main Street. Even with a snow blower it is difficult when the majority of the Main Street and cross street snow all ends up in our yard and driveway. Hopefully it can be dispersed equally.

Why are the parking ordinances not enforced? Neighbors park on the street before they are plowed. No one is ever ticketed or towed resulting in streets that are narrow and bumpy.

Snow removal seemed better this year over previous years. Ice issues were not great. Could have used more salt/sand/dicing this year.

Much slower this year

The snow left on the street seemed to increase throughout the winter. It appeared that twelve inches of distance from the curb I it the streets were not plowed by the city, narrowing the streets as the winter progressed. Perhaps marking drains as well would encourage homeowners with assisting in snow removal reducing spring flooding of streets until the snow melted.

My property sides up to Dunkirk with a walking trail. The trail snow removal is what I take issue with not street snow removal. The trail removal is constantly digging up our yard even in years where we put out reflective guides. This gets very disappointing, I would almost rather do it myself with our snow blower.

Due to the large number of cul-de-sacs in Plymouth it would be great if a better plan could be implemented that would provide more timely snow removal. There were times if we would have needed to leave our neighborhood for an emergency (or if 1st responders were trying to enter) it would have been impossible.

We were south all winter. ☺

Hopefully I am not in the minority but I think Plymouth does a great job of snow removal each winter. No complaints. I appreciate that roads are often pre-treated (ok, I think you do that. If not, please do?) as well.

Our residential street isn't cleared curb to curb, making it fairly narrow as winter progresses. The cul de sac sometimes doesn't get cleared after a smaller snow even though the street does.

The private company that plows our complex did so much damage to our yards and plantings this winter. Also, there was so much snow piled up on the corners that we couldn't see to pull out of our cul-de-sac for a long period of time this winter.

Thank you for all that you do.

Our mail wasn't delivered on numerous occasions last winter due to snow-pack buildup on the street next to our mailbox. Despite our attempts to clear the snow in this area, the issue persisted and the snow buildup got worse throughout the season. Since this had been the case for many of our neighbors as well, a zigzag pattern of snow buildup developed down the street where neighbors had tried to clear snow near mailboxes. This issue made snowplowing much less effective and created a great deal of extra work for many of us. If there's anything the City could do to help alleviate this issue it would be greatly appreciated. Thank you for listening.

It's just my sense that this past winter was a very challenging winter for meteorologists to forecast snowfall and the city to know when to schedule plowing. I may be wrong, but there seemed to be an inordinate variability in snowfall -- not only variable amounts of snowfall, but also more frequent rainfall during the winter as well. Perhaps tolerance came easier for me than for some since I am retired and, therefore, not dealing with the daily demand of early morning commutes and late afternoon returns home. I was typically out most days, but more on my own schedule and during non-rush hour periods.

cul de sacs should be plowed with 1.5" of snowfall.

Consistent tear up lawn and hit posts

Wow, it was a bad winter for snow removal. Tons of grass was taken out along the streets even with the markers showing the snowplow where the edge was. I understand the amount of snow was tough, but it seemed like the plows just moved so fast down the road and disregarded the actual homeowners property....many mailboxes were taken out. Once again I will complain about the first large snowfall where the city expects the snow to just melt but it turns to ice and no sand is put out.....so so dangerous and I can't understand why you would not take safety into account on that first snowfall!

Very happy with the snow removal. Only disappointing thing our neighbors park their cars in the street and when the plow comes by he goes around the cars and leaves the snow in the street. Nothing is done.. the cars are not ticketed and all the snow remains in the street ☹

Our streets were routinely not plowed. When the streets aren't plowed because it is under 2 inches, but that happens multiple times in a row, the snow accumulates. Our street was on many days borderline undrivable. I had to buy an SUV because of how poorly our road was plowed.

Not one of my poles that I place along the curb survived (15 of them). Within the first 2 plows, 3 poles had been plowed through.

Due to heavy snow this winter the piles started blocking the view when trying to enter the intersection of 60th Ave and CR47

Please plow closer to the curb. I live on an outside curve, not a cul-de-sac, on a curvy road. Throughout the winter the plowing got further and further from the curb until it the snow pile was 30 inches from the curb and I felt like I was shoveling most of the street.

My Neighborhood Street with a stop sign for access to a major road: the approach to the intersection is not adequately plowed or treated so there is compacted snow and ice. The entry lane is usually clean to the pavement.

We live on a cul-de-sac and realize we may be the last ones plowed out. It's the one disadvantage to living on a cul-de-sac and we understand why the major roads must be plowed first.

The trucks always forget our street.....

Thankfully I have 4wd

Could have snow removal for a few of the lower snow days towards the end of the season. Roads got very slippery

I live at 1112 51st Ave. N. in Plymouth. I have a long sweeping inside curve. I put out markers for the plow every year most years it's OK this year they destroyed most of them and ripped up a portion of the lawn. I called it into the city. They still have not shown up to repair it.

City wide snow removal was great, but our cul-de-sac was regularly only partially plowed. The county plow would come in and out fairly quickly, and then the local plow would come through, but they often only cleared part of the cul-de-sac. Our driveway was often blocked. We understand that we got a lot more snow than normal, but this was probably the worst plow experience we've seen in ten years of living here.

I live near city rd 9 and old rockford road and the entrance off of 9 to old rockford rd is never plowed enough for the volume of traffic. And the entrance to our area off of old rockford road is poorly plowed every year and never gets replowed ever though old rockford causes snow to be pushed into that road.

Plymouth does a nice job with snow removal! Would be nice to get rid of those huge piles on the corners of large intersections that make it hard to turn right (at Rockford Rd and Fernbrook , for example)

I'm tired of the snowplow missing the curb by 3-4 feet even though we have it clearly marked with stakes. And we're exhausted by the 5-6 foot high snow piles that are left at the end of our driveway. We understand that the snow has to be put somewhere and that piles happen at driveways, but because we are on a curve we are inundated with snow. The city could at least come back and do a couple of these driveways that are in bad spots. If we didn't have a neighbor with a little tractor we would never get out - and that is not ok!!

My only concern is how narrow the streets get as we accumulate more and more snow. The city came through once during the season to clear back to the curb but it needs to occur more often.

Don't leave 6feet in front of mailboxes of deep snow a senior has to shovel to get mail

Snow plow chewed up my grass on one side. Snow plow consistently left huge piles of snow in front of my driveway and mailbox. The street width out of my cul-de-sac got smaller and smaller as the season progressed.

My street really seemed ignored this bad winter. Only half of street got plowed at times. 1 time not plowed n my daughter got stuck 2x in 1 block trying to get out to work. Newspaper guy pushed her. Please plow both sides of street at a time reasonably close to each other. Main ,busy streets were done well n quickly.

Living on the corner of a cul de sac means the majority of the snow is plowed onto our property. I understand that there isn't a lot of space for the plowed snow, especially during the past winter. What bothers me is that our lawn is always torn up by the plows.

Clean up snow before it turns into ice ruts.

I live on what is probably considered an insignificant street or an afterthought street. The plow often pushes snow around but doesn't make any effort to scrape to the blacktop, leaving ruts. The plow is very stringent with laying salt. We are often left with slippery ruts which could be remedied by scraping better or laying salt. I have submitted tickets for this issue with no communication or resolve. I expect better from the city.

I live in the bulb of a culdesac and the plow drivers pile the snow in different places depending on which company we get. Usually it's fine but one guy made a mound in front of the mailboxes that was a mess for everyone.

Plymouth has the best snow removal AFTER the storm. However, I think Plymouth should apply more treatment during a storm because the streets were very icy during the storms this year. I know some of the product will blow away during the storm but I think Plymouth needs to be more safe than sorry.

I understand Plymouth is a big city however it's frustrating when snow plows don't make it through the neighborhood til 1-2pm after a storm

Very disappointed this year. If there was an inch of snow, I questioned why the ever the City sent out plows. I was thankful that I had a pickup truck with 4 wheel drive as there was snowfall on weekend (think April 1st) when a plow was nowhere to be found. When we had a heavy snow fall during the work day, it would have nice to see a one pass to allow folks with cars to get to their homes. But no such luck as a lot of people got stuck. Must have hired a bunch of new drivers as well as I saw more property damage in terms of yards torn up or Blvd landscaping (Quail Ridge).

I live on the cul-de-sac of the 2400 block of Black Oaks LN N. The snow plows piled ALL of the snow on one particular residential lot. The snow pile was already huge by early March, and encroached on their landscaping way past the 10-foot right-of-way. With subsequent snowfalls, the pile grew even larger. Next year, please distribute the snow onto 3 or 4 of the residential lots.

Plows caused some damage to my lawn

Snow plows continue to throw huge amounts of snow in front of mailboxes, which residents are in charge of keeping clean. This is an unfair battle to keep up with. Unless cleared within hours these huge piles become blocks of ice that are impossible to move, and then the postal service refuses to deliver. Especially for communal mailboxes, can plows be more considerate of where they throw large amounts of snow?

Large plow does straight portion of street. They will swing through and leave very large piles in the middle of the cul-de-sac. We have to wait to go out until the smaller plow cleans up the cul-de-sac. it would be better if the large plow would not plow the cul-de-sac at all

Snow removal early in the season tore up lots of my grass and sprinkler heads.

Living in a cul de sac has its special circumstances I know. You would think the people piling up the snow in the yards entering the circle would think about how high they are stacking it. This year it was piled so high that it was impossible to see oncoming traffic and I nearly hit another vehicle. Some common sense for both the contracted services AND the city drivers could see this as a problem and correct it.

One neighbor blows his driveway snow into the street which is on a hill on the corner in front of a stop sign and causes the buses coming from the middle school to get stuck or slide. The other neighbor parks his cars on the street so he doesn't get stuck on his driveway. The snow plow has to go around the cars which causes the road to get narrow throughout the winter. Neither are ever ticketed so they continue doing it.

We had broken branches on our tree from the plow pushing snow so far into our yard.

Yeah I think when it comes to the paths there needs to be one method of removal. Had two huge boulders get moved at the end of my driveway by apparently a skid loader from what my neighbors told me. Wasn't easy to move those back. Either stick with the small pickups or the two stage tractor. No skid loaders

I've lived in other metro communities (Madison, WI and Chicago, IL) and feel that snow removal has been much better in those locations. Seem to start earlier and keep up with main roads well during snow events. In Plymouth we often experience main roads (ie Vicksburg) that become covered quickly and not cleared which creates risk. I avoid going anywhere during snow events (even when minor).

Having been in the salt/winter maintenance business for 30 years, I believe the city does an excellent job of snow and ice timely removal every winter. Thanks for a job well done

We love the sound of the pickups scraping our snow, whether it's daytime, night or in the middle of the night! Kuddos to them-always!

Skilled snowplow drivers! Remember one plow maneuvering around a dope that parked in bad place. As a result, my street was plowed

Our neighborhood (Creekside Hills) has a couple of streets that never seem to be plowed down to the pavement. Always snowy, always icy, always slippery. Not sure if they're missed or they just don't get enough sun. Overall Plymouth does a good job removing snow throughout the city.

The last snow fall the street dept left a terrible pile right in front of my mail box. I couldn't shovel the wet heavy snow nor could my snow blower. On line I asked for them to come out to clear. They did almost immediately and did. Wonderful job!

rarely curb to curb

several times I had to re-clear sidewalk after plow filled in. if driver was too close to curb carrying too much speed wing on plow would push snow from boulevard onto sidewalk.

the plows do not plow close enough to the curbs or clear well around residential corners

Whoever had the contract for our Cul-de-sac, 48th Circle N, did an awful job. They were very late to clean it out after snowfall and often didn't clean it if there was 2 inches of snow. They pile the snow continually inside the Cul de sac making it difficult to navigate and in March one of the garbage truck hit my vehicle and drove off causing \$5400 worth of damage to my truck. It was much worse this year than previous years. I understand we had record snow levels, but it was not close to satisfactory even considering that fact.

It's always tough to get in and out of our driveway when the plows leave a huge ridge at the end. Not sure there is anything we can do about that though. Thanks for all you do to keep the street clear!

I understand that main roads get priority, but it's really tough getting out of our neighborhood, especially our street on an after a heavy snow.

Snow removal this year was okay - I understand there were a lot of snow events and the timeliness of removal was the best it could be. I live in a cul-de-sac and one time I did have to request the city push back snow out of the street that was piled near my mailbox into my yard - and thankfully there was a very quick response to that (USPS left a note in my mailbox saying they wouldn't deliver mail until it was fixed)

Sometimes it seems like snow removal is being done with equipment that is under powered, especially when it comes to clearing cul-de-sacs. I have also noticed instances of snow being pushed to cover fire hydrants. In speaking with the "plow" driver (a pretty old pickup" he said he was unaware that this was not a good idea.

I understand that this was a tough winter. However, plows managed to blow my mailbox off twice this season. In spite of doing that they still didn't manage to plow to the curb so there was 18+ inches unplowed from the curb. It was very obvious once the melt started. Overall, the city plowing was passable, but at times the response time from snow end seemed to lag.

Thank you for all of your hard work.

Pickup truck with snow plow blade always drives snow well into my yard and tears up sod and landscaping. Hasn't hit any sprinkler heads yet, but I'm sure that will happen. Not satisfied with Plymouth's repair in spring, so I repair myself.

Or street was taken care and f late in the day, many mailboxes were knocked down and salt/sand killed the grass. Just a rough year this past winter

The curve on Hwy 101 going north past Hwy 6 could be less icy. Not sure why that section doesn't get clear when other sections of 101 are. Also, the melts days would be great for snow plows to clean up streets.

Our street did not get adequately plowed and it then had spots in the sun that melted and others that did not creating a big stretch that was terrible to try to drive over and was equivalent to having unavoidable pot holes that the car wheels had to go through. It ruined the suspension on my husband's car. This situation lasted for weeks and could have been avoided if we had been properly plowed. Yes there is a cul de sac at the end of our street, but there is also a long stretch with 10 houses on it that gets ignored for plowing because of the cul de sac. We pay taxes just like people who don't live on cul de sacs and we should get to have our streets plowed out just like everyone else does!

I didn't drive much this winter so I have limited experience with the snow removal. The ice/packed snow conditions were the worst part. It impacts walkers that use local streets as well.

Being cautious of mailboxes and fire hydrants. We had some issues with plows pushing lots of snow in front of them this year

Plow ruined part of our lawn.

Despite living on a quiet neighborhood street, I am very satisfied with the timeliness of the snow removal.

Most of the snow is always plowed in my front yards and the neighbors as we are at the end of the Cul De Sac. There are two other areas on the side of the Cul De Sac that could also be used. Spread the snow so I don't take the brunt of it.

Nope keep up the good work

Keep up the good work!

Generally snow removal is very good. At the end of the past season, however, there was unusually poor clearing in our culdesac. I feel like it was an anomaly due to the vast quantity of snow.

Snow removal in our cul de sac was much worse this year as compared to the past. Very late removal. Poor overall removal.

The plows destroyed a number of the mail boxes on Pilgrim Lane in the Tiburon neighborhood.

Removal of snow/ice on public parking lots, e.g., the Community Center was not as thorough as it should be. Many people, including disabled and elderly need well-maintained surfaces for safe movement from their vehicle to a public building.

Snow removal on are path, you started it and quit halfway through the winter? Their is a hill you have the right equipment to remove the snow.

I live on a cul-de-sac and understand it presents some issues. However, I've lived her .35 years and have never had such poor snow plow service. They did the cul de sac and left the snow 8 feet from my mailbox/curb. Ridiculous!! The pile was 4 feet high and impossible for me, a 68 yr old, to shovel. And then cleaning up, the bobcat driver thought he should add to that pile and leave it 6 feet high. And create a giant pile on an 8 ft wide stretch of land and not put the snow on other level areas. Very weird. Train the drivers to put the snow all over the cul de sac in everyone's yards. And clean closer to the curb. And the drivers should not be backing into my brand new driveway to get a running start on plowing. Plow the public road.

Myself or a neighbor had to submit a request to plow our cul de sac multiple times.... Seems they would miss ours but plow the others in our development.

Snow removal in the cul de sac is very slow or incomplete. One side of the road will be done, but not the other. Big issue with up and down weather (very icy!). Neighbors called in as we were typically delayed or out right forgotten

I placed the sticks out to mark the perimeter of our yard and the plow broke every single one and plowed up the grass like a foot in on my yard.

I said dissatisfied about snow removal in my neighborhood because people park in the street overnight, are not ticketed, and then the plows have to go around them.

It would be nice with the next machine upgrades where we could avoid piling as much on the end of driveways.

I have been very impressed with the snow removal in Plymouth - especially after the excessive snowfall we had this past winter. I live in a townhome that borders Turtle Lake, and I am always impressed that the City plows the walking trails around Turtle Lake very quickly as well! Thank you!! You are doing a fantastic job in my opinion.

At the time of our last "Snow Event" The 8+ inches of very wet snow received in April, The plow did not come down my street until about Noon. Its first pass was on the other side of the street. When a considerable period of time went by and it did not return, I attempted to call Public Works. It was a Saturday and I was told PW was "Closed" (during A major snow Event??). I then went online and explained the issue and asked when the plow would return. I NEVER received any sort of reply. Two plows, one following the other (?) finally came by about 2:30 PM and completely blocked my driveway with snow that by now was so wet it was beyond the ability of my snow blower to effectively handle. Remember, it was wet to begin with and just got wetter during the 2 1/2 hour delay between the plows that did either side of my street. Disgusting !!! Unacceptable!!! Shame on you!!!

Don't plough the street snow onto the driveways. Alaska has a method that blocks that snow until past the driveways. Check YouTube.

Plymouth is the absolute worst in the entire metro at snow removal. If they even do it, they take half your lawn with it.

During re-freezing it would be nice if we had more salt sand put down

I would like the city to do a better job storing snow in a way that doesn't impede visibility on the narrow side streets, Also I think walking paths at the parks should also be plowed. Like at Prairie Ponds park, because walking pets in the main roads is not safe

Each spring, we need to rake and replant grass on the edge of our lawn, due to effects of plows piling snow in our yard. We have placed markers on our lawn, with little effect. Overall, things improved marginally this winter. There is an opening on our cul-de-sac, which is city property, and it seems this could be a place to put most of the snow.

I live off of 28th Avenue North east of Vicksburg, and 28th Avenue North gets very 'rutty' and difficult to drive on. Thank you. Andrea

There was more ice buildup this year so additional salting would be beneficial

In several neighborhoods, it seemed that the plow was not set low enough to the ground and therefore left compacted snow on the roadway which became quite treacherous.

Know where the road stops and the grass starts. Plow the entire street, not just the plow width on one pass.

The cut-de-sac crew for our neighborhood was AWESOME (57th Ave. N.) - considerate of mailboxes, driveways, etc. Simply awesome service this year! Our main line (57th Ave. N.) was bumpy - but it was a rough winter, period.

I believe my neighborhood is in Corcoran. The streets were not plowed because the manhole covers are set too high.

City workers are considerate, making best attempts to take care while doing their work. It was a tough winter and where to put the snow was a problem. Workers did a good job with this.

The plow would leave a large load of snow at the end of my driveway. Neither neighbor on either side of me had so much snow piled so high. I am older and had to shovel it away. The service I use to clear my driveway was always done before the plow came through. It was very frustrating and hard to shovel.

Pretty good, the roads got a bit narrow over time but inalso understand it was a record snowfall year

This winter had many challenges...but ice over rutted snow was the worst for dog walkers. Wish there was a way to remove ruts before they become icy???

5/17/2023 Would appreciate 28th Ave N between Vicksburg Lane and Medina Rd getting a higher priority for snow removal, (sooner). Many homeowners in Shenandoah use 28th Ave as their exit/entrance as well as workers on the north side of 28th Ave N. Medina Rd gets quick snow removal, between Niagra and Vicksburg. Couldn't the snow plow do 28th for that short stretch while he is "in the neighborhood"? Thank you for considering this request. Lee H.

I live on 1800 block of Magnolia. I think we get poor snow removal from a thoroughness and timeliness standpoint. I believe the city contracts with a private plow service; better review of this work might be telling. (But we were gone for February and March so only saw the snowy beginning of the season.)

Try not to knock over mailboxes

The neighborhood streets were not plowed in a timely manner. People were getting stuck because it took so long for the plow to come, and then it was just a strip down the middle. The contractor in the small rig tore up the grass on the edges of the cul-de-sac, and now the homeowners need to spend money and time to repair the mess. Not satisfied. Look to Edina for protocols on how to do this right.

The city plows would come through and make one pass through the cul-de-sac, dumping all the snow from the inlet into the drive of the 3 homes on the S side of the cul-de-sac about 15-20 feet from the curb. Several hours later smaller unit would come in and push this snowbank onto the yards. The Pie shaped lots have very little exposure to the street and the snow bank was plowed onto the lawns which did damage, but also in front of the mail boxes and myself and my neighbor could not shovel the snow away from the mailboxes as the yards were piled 4-5 feet high. The mailman had to get out of his vehicle to access the mail boxes. It took until May to melt it as there was at least a foot of ice. I spent 3 days chipping away at the ice and my neighbor did the same. In my 33 years living here, this was the poorest job of plowing I have ever experienced. Get your act together.

I live on a county road so not sure if this applies.

It is hard to see around the snow banks when exiting from Shenandoah Ln (near Parker's Lake park) onto County Rd 6. Maybe the plows can move the pile back a bit.

3/31 snowfall was a horrible effort by the city

The very last plow knocked over and/or damaged a number of mailboxes on our street and surrounding streets. I was surprised because all previous plowings went smoothly without damage.

This was a tough winter with all the snow, and the crews did a great job.

There was a LOT of snow, it took a long time for it to be cleared.

#1 thing to make it better is to plow the sidewalks AFTER the roads. If the sidewalks get plowed, and then a few hours later the street plow comes by, the sidewalks are not useable. I can't push a stroller, or get my small dogs, or elderly family out for a walk and expect them to climb over the large piles left by the snowplow. If the reason the sidewalks are cleared first is so that there isn't snow in the street I think it's much better to have a small pile from the sidewalk go across the street rather than a giant pile in front of the sidewalks. Also, the sidewalks that are closer to the street end up getting a ton of snow from the wake from the snowplows anyways. Our neighborhood is a circle so I know we are low priority, but the roads got very narrow this year and it felt like the roads were covered in a thicker layer of snow than ever before.

I live at 38th Orchid In. There was 2 - 5 inches of ice for weeks on Orchid In from 42nd to 38th making it very unpleasant coming and going from home. I've lived here since 1992 and this was the worst year for the longest time.

On our street, in the houses near the Fernbrook corner several times it was not plowed close to the curb on the north side

thank you everyone who kept up with the snow!

Cul-de-sac clearing was awful this year. Many times snow was left up to 10 feet into the street, especially near the entrance to the cul-de-sac, narrowing the entrance substantially. Only once did the city come in at a later date to scoop the snow in the street and put it into a yard.

For the amount of snow they did a really good job

I spend my winters now in FL so I was not here this past winter or any future winters.

Could do a better job of clearing piles away from intersections to improve visibility of pulling out into traffic

this year the snow plows did not get close to the top of the street leaving a mess of frozen snow that was bumpy and dangerous for walking.

Plows did a better job this year not tearing up yards.

There were many times they would plow one side of the culdusac and forget to come back and finish the job!

The plow often does the straightaway and not the bulb. Seems silly to skip it and have someone else come hours later. The plow for the April storm was horrendous. The plow came and left 2-3 feet high berm at the end of our just snowblower driveway. So totally unnecessary and inconsiderate of the plow operator. Wish he hadn't plowed at all. It was cement to shovel. Terrible job. Bad way to end the plow season. I cannot be a hawk and watch and run out and complain. Don't leave the berm! We had to leave cars in the street til we could shovel. Terribly heavy.

Our neighborhood streets were left too narrow for the bulk of the winter.

Terrible plowing of our neighborhood. Always three feet or more away from curb and persons had marked the edge of curbs.

Did not plow curb to curb so street got very narrow.

Snow removal of our cul-de-sac was better this year. However similar issue with large snow plow running half-way through cul-de-sac, rather than through to the end, leaving heavy snow and a 15 foot uncleared pathway. I still cannot understand while the plow push to the end; back-up, and clear as close to the driveway end as possible - the plow is there without having to wait hours for the smaller plow. New issue: plows pushing snow to prevent access to fire hydrants. Issue sent to city, with response to message sent to reflow/unblock - and the issue was closed; the issue was not corrected. The city asked residents to adopt hydrants and I clear until the work becomes too much for my ability to take care of. The issue remains until snow/ice thaws. This method, and without city inspection and correction, adds serious potential for the city and homeowner. Please keep this message on file for future retrieval and review. Thank you.

The entire street was not plowed. Ice built up not eh street resulting ruts that made the ride rather rough

Our cul de sac was done later than any street I know of and the latest I can recall in over 30 years.

You guys did a good job this past snow season. One thing you might reconsider is your policy regarding a late-season snow fall. Our last snowfall this year was extremely heavy snow and plowing actually made things worse in the neighborhood. It left large, roll-up mounds of snow on the streets -- our street resembled an obstacle course. The mounds in front of driveways was too extreme. It would have been better to NOT plow and just let it melt over the following few days.

I know we had a lot of snow this year, but it seemed like they plowed and left so much in front of the mailboxes. Because of the big piles, it was hard to keep the mailbox clean so I can get mail.

This year was the worst as far as timeliness of snow removal in our cul-de-sac. Not sure why that was.

Our street, a dead end, gets plowed to half its width. We have that the entire winter. And our exit gets snow dumped there and ignored.

Our street on Ferndale North felt like an ice rink most of the winter (18905 9th Avenue N).

I do live in a coul de sac, just not the bulb. It is a straight part. Not just my street, but my neighborhood was always done late. Their are so many lawns with grass ripped up from plows. At least one mailbox was knocked down. The last snow, if it wasn't so warm, I don't think the mail truck could have gotten to half of my circle because piles were just left in the middle of the street.

Even though it was clearly marked, the city plow knocked our mailbox over. We are waiting to hear from the city about it being repaired.

I live on a circle that goes around the pond. Happen to be in the last house as the snow plow straightens out to go straight . So whatever is on the blade gets pushed in my driveway instead of the pond side. Several times the snow was so high that deliveries or people could not get in. First time in 50 plus years had to call the city hall.

Street is seldom cleared to the curb leading to the width of the street being reduced by several feet over the season. Additionally we have a TEE intersection that leads to Highway 55 at the end of our street, and the highway side is often poorly plowed. this can create significant issues trying to access the highway at a point that does not have a traffic light.

We are the LAST area to get plowed, they never come early enough and the snow compacts on our street because of it. Our street is in terrible shape all winter because we never get good plowing service. Very frustrating - especially when our taxes keep going up and the ONE THING the city should get right is plowing snow. Terrible service!

No matter how I mark my yard lines, the plows eat up the lawn and damage it

Wish they would start earlier overnight

I live in a cul-de-sac and there two items I would like to see corrected. 1. The larger plows will sometimes attempt to clear the circle. As a result they leave a 2-3 foot wake of snow that makes the cul-de-sac unusable until the bobcat/plow shows up a few hours later. 2. The bobcat/plow will continually covers the fire hydrant, even though it is shoveled out after each snow fall by the cul-de-sac home owners.

Some intersections in our neighborhood did not seem to be equally plowed. The end of our street seemed to have deeper slush than the next intersection and was difficult to exit our cul-de-sac at times. I noticed others seemed deep as well but some were clear to the pavement.

Our local street is plowed by the landscaping company, not by city. Trenton gets very good plowing - 57th Pl. not nearly as good.

We live on Nathan Ln, which is an area the city does not service.

Good job during a record winter

Find the curb so I don't have to dig out my mailbox!

I had orange sticks running along the front and side of my house. The broke most of them.

Add some FUN names for Your Good Looking PLOWS !

Our streets are so narrow the way it is. To make traffic hard to get by, the plows stay too far from the curb.

The service really is too good if that's possible. I often see the plows running with less than the 2" snowfall amount required to trigger snow plowing.

Plow closer to the curb.

Our street was not plowed curb to curb. A ledge of about 3 feet was left from the first plowing which continued for the duration of the winter. The snow was compressed so thoroughly/completely compacted by the plows that we were not able to remove it with ordinary snow shovels, although we made a continuing effort. Problems with compacted ice ledges and trapped puddles continued well into the thawing period.

I wish they would plow curb to curb only, i.e. not tear up my lawn.

Thanks for all the hard work to clear the streets!

Does a good job

Not all streets are cleared to the pavement. This has been particularly true of the intersection of 53rd & Zachary. Zachary is cleared to the pavement, but snow is left on 53rd which turns to ice. This is dangerous because people on 53rd need to stop at that intersection for opposing traffic that does not stop.

Service in my area was not consistent this year. The the past couple of years snow removal was complete by 7 AM consistently. This year was all over the board. It is also ridiculous that the driver plows one side of the street, goes through several sub-divisions to continue on the right side of the street, my side is plowed about an hour or longer later. Also this year the driver did not plow to the curb, left 3-4ft in the street.

Side streets need to be cleared down to the pavement. Some intersections were left icy where people would slide into a busy intersection.

it was a challenging winter for snow removal due to frequent snows. the pot holes this spring have been terrible, perhaps worst ever (finally filled may 16th).

New Hope does a better job plowing curb to curb. I live in east Plymouth and as soon as I cross 169 I notice a difference in quality.

The plow doesn't come all the way down our street. Seems like they only make sure they do the "new" houses.

It was a long winter with snow and rain creating a lot of ice. I would think that the snow removal budget was stretched to its limits.

make sure the blades actually pick up the snow/ice, so you're not left with huge potholes of ice down the street all winter

I place markers on property line which helps prevent damage from plows. I have noticed damage in other areas (not mine yard) and believe if markers were in place, it would have been avoided. Maybe if the city made markers available at no cost for residents. I could see them using them year after year. Just an idea.

Fortunately this year my lawn was not damaged by the snowplow going around the corner as in previous years (I have a corner lot with a stop sign) but 2 neighbors within 150 feet had a lot of damage to sod, do appreciate the snow removal.

only quibble is that the plows didn't get close enough to the poles or mailboxes - we sometimes had to dig out 5 feet from the mailbox and even though the drain was marked with poles, about 8 feet separated the end of the plow's snow pile and the marked drain

I am always happy when the plow is raised at my driveway so I don't get a huge hard pile at the end of the driveway. I had no trouble at all this year-good job!

Please teach the drivers how to NOT rip the crap out of my yard and ruin several sprinkler heads in the process. Even with reflective markers on the edge of the curb/yard, they still manage to ruin my yard every single year.

It seems at times that salt is unnecessarily being used.

With a storm of many hours can't get out for you don't plow till storm stops

I thought the Plymouth crew did a great job under the difficult circumstances this year. That being said, I wish they would have pushed the snow back further from the corners to be able to see past when. I also have many concerns about the amount of damage to curbs, grass and the utility boxes that are now exposed along so many residential streets.

I understand this winter was extra snowy, but it sure took a long time to get plowed out on a few snowfalls. I knew people in more remote areas that were plowed out far earlier. Frustrating.

Ice & snow not conducive to "snow-free" streets BUT the ruts, drifts too high to see any oncoming car made driving a real headache this past season

Our street was usually cleared by our snow removal company, not the city.

I work in St Paul, where snow removal is terrible. I'm always grateful to get home to Plymouth and to streets that are plowed so well and so promptly. Thank you!

This year City snow plowing vehicles left a lot of snow on the road multiple times. Felt like they left with half job done.

I live on a curved "U" shaped street and the plows left too much snow on the curved portion of the street; did not get the blade close enough to the pavement resulting in deep ruts that were difficult to navigate particularly after freeze thaw cycles.

We have the curbing of a corner in our neighborhood that got destroyed this year and last year.

Would really like snow plow trucks to clean streets a second time especially in the spring when we get a lot of snow which melts during the day but freezes overnight. Would also like the city to communicate any way possible to the homeowners with sidewalks to remind them clearing the sidewalk along their property is their responsibility.

It is difficult to see to pull out into busy streets at some intersections during a winter with accumulating snow . It would help to clear out snow on curbs at street corners or put up temporary four way stop signs. Zachary lane near 53rd, for example, is a difficult intersection to see out from because of the curve of Zachary Lane north of the railroad.

Our intersections at Vicksburg and 9th Ave on the Birch Briar neighborhood sign was way too narrow to exit and enter the neighborhood safely. There was a whole care lane left covered in snowbanks. Also, the intersection of 8th Ave and 9th Ave in front of my house (16320 9th Ave N) was not plowed wide enough either and people kept getting stuck in front of my house. The main roads were done wonderfully though. Thank you for your crew going out at all hours of the day.

No complaints at all. Good job!!!

Why can't the snowplow push the snow unto Circle Park instead of on all our driveways?

Why is it illegal for me to shovel snow into the street, but OK for the city to dump more than 2 feet of heavy wet snow at the end of my driveway?

We live on a cul-de-sac and all the snow that is plowed from our circle is always dumped in our front yard right next to our driveway.

We have appreciated our nine years in Plymouth. Everything has been done well. Thank you.

Our street was totally missed being plowed while other surrounding streets were plowed. It created ruts and icy areas on hills.

The contractors you used this year were hit and miss

Mostly appreciated the job that the smaller independent contractors did on our cul-de-sac. Timeliness was good. Only two complaints: 1) The smaller pickup trucks were inadequate for the late spring heavy wet snowfalls, as they weren't strong enough to push the snow all the way off the road, leaving a very tedious amount of manual snow removal needed to access my mailbox. 2) Speaking of mailbox... I've only seen the large dump trucks with double plows try to clear part of our cul-de-sac once. Usually they stick to the main roads and leave the cul-de-sac work to the smaller rigs. The one time he tried clearing part of our cul-de-sac, he backed into and knocked over our mailbox.

My grass in the cul de sac got chewed up by plows again. Disappointed to have to buy 8 bags of dirt, grass seed, and my time to repair. Kroc0005@yahoo.com

The streets of Plymouth were well taken care of in a timely manner, I only gave a bad review because the streets in our neighborhood (HOA) were terrible.

Our street wasn't plowed for more than 9 hours during the last big snowstorm. The only reason I was able to drive to and from work is my husbands truck.

Sidewalks and walking paths especially near schools need to be cleared too. Many students walk and the conditions this year were awful. When the paths aren't clear they have to walk in the street and that's definitely not safe either. Lots of damaged mailboxes this year and our street was not always plowed curb to curb.

Good enough, not great. Trending down

Why can't they plow right to the curbs? I have lived in Plymouth over 30 years and this gets worse each year, not just in cul de sacs, but on other streets, too. In areas of our cul de sac, snow was out 5' from the curb.

494 needs to be taken care of to keep up w Minnetonka. Plymouth sucked at keeping clear during major storm 169 as well

Thank you to the staff for the many overnights plowing snow.

2 winters ago my yard at end of cul de sac was not the only place snow was piled which was nice, this year all snow gets piled there which is really hard on front yard lawn in spring

Last year, I mentioned that the corner of Gleason Lake and Niagara was not well plowed on the turn lane. It was this year. I think all the snow was a challenge and they did a great job. They weren't quite as prompt as they have been in other years, which did impact my commute, but not terribly.

You guys do an amazing job! Thank you!

We appreciated the fact that the snow piles were not on top of the drains. When the melt started there were no snow mounds impeding the water flow.

The sanding of the hill on 23rd where it tees into W. Medicine Lake drive was not enough to keep traction even at a crawl.

In the neighborhood it seems like they never get close to the curb so the area plowed is very narrow and it can be hard to fit two cars.

I am at the very end of the cul du sac. We get all the snow piled in our yard. Would love to share the wealth with the rest of the houses. That is it! Thanks!

Using too much salt resulting in lawn damage. We live on a curve and the plows have a great deal of difficulty following the curve. Snow banks along Fernbrook Lane are not being pushed away from the intersections to see traffic on Fernbrook. too many close calls just trying to see!!!

Sometimes there are snowfalls that are under 2 inches and the next day it snows again under two inches so the accumulation exceeds 2 inches even though each day was less than 2 inches. Some judgement should come into play regarding the condition of the streets and not just the daily inches.

There are times when we lose 25 to 30% of the road because they never plow to the curb! 2 30 in the afternoon is too late!

On our street it seems like they would only plow half of the street (one side) instead of the entire street. I guess this was due to the storm expected to continue, but once or twice the street was not completely cleared.

We live at a house that is not on the cul de sac but at the beginning of the block that it is on. When the plows are exiting the cul-de-sac they dump more snow in our driveway before they exit on to a main road. This is a constant problem for us. We have more snow in our driveway than any other house/driveway on our street. Smaller plows come in to clean up the cul-de-sac. This isn't fair.

I feel that safety should be paramount, that is not getting taken care of. Because I live on a corner the intersection snow gets dumped in my driveway. I feel that is unreasonable.

Every year the quality of snow removal diminishes. I have given up on seeing any kind of improvement to snow removal in cul-du-sacs. I have also noticed that the plow drivers are not clearing right turn lanes and intersections the last few years.

Some snow falls were GREAT, and on some it seemed like it took days for our street to get cleaned up

There are some streets like on Old Rockford road at the Rockford road intersection where they do not plow to the curb so you lose the right lane or have to drive on snow. If it is 2 lanes they need to plow 2 lanes.

There was a poor removal early in the season which left snow on our streets and then turned icy and was on the streets for the majority of the season.

I live on a snow emergency route and they were NOT TOWING people who were parked on the street and just plowed around them. That screwed up the road for most of the winter.

Our dead end street is always the last to be plowed. I understand but it is difficult/impossible to drive until the snow is cleared after a heavy snow.

We are snow birds, and vacate our Plymouth home for much of the snow season.

I love on a corner. The street in front of my house gets so full of snow from going around the corner that it's not possible to park. And they leave big piles of snow so the street is almost unpassable. I believe there is too much focus on speed and not nearly enough on quality. Please focus on turning this around.

You can't leave the end of the driveways full of heavy plowed snow!!!!

It was a tough winter (2022-2023), so I have to give everyone (city plows, my plow, neighbors' plows, etc.) a break. However, it seemed to take longer than usual to get plowing done, particularly in our cul-de-sac. We do not live on the bulb, but it is a cul-de-sac. So they are the last streets cleared. It can get difficult when there's a lot of snow and it isn't cleared for over 12 hours -- which happened frequently in our cul-de-sac this last winter. Sort of a pain to have to call our plow guy back because he plowed and then, hours later, a city plow came by and filled the driveway with snow again. Don't know how to suggest plowing get done faster in our little neck of the woods. Understand that major routes have to be cleared first. It just seems sometimes that we get forgotten.

We live across a playground, and whenever we get plowed the snow is pushed towards the driveways instead of the playground. So after people put so much effort into plowing their own driveway they get snowed in again, by the very service that is hired to keep our street passable and is funded by our taxes. Same goes for people who hire out services to plow their driveways: the service comes and plows and then the city plows come and snow them in again. How is this even safe? What if you are an elderly or a person who otherwise can't clear their own driveway - are you stuck now and can't make it to work or your doctor's appointment - all because your city plows doesn't want to turn their blades? Also, Fernbrook Lane is always slippery - like if the blades don't go low enough to clear all the snow and then it gets packed and freezes.

My Cul de Sac is a private street

Snow plow pushed our mailbox at an angle. I reported it to the city. It has not been fixed.

They do a good job.

Lots of yard damage this year from bobcats/plow trucks pushing snow into piles in yards. Must've been worse this year because of all the snow? Either way it's not fun fixing the yard every spring

The plows ripped the yards up in our cul-de-sac despite having stakes out.

Major roads were plowed slower than usual...like Old Rockford Rd. With the increase of traffic due to housing and Maple Grove traffic, this winter was not good.

Our yard is torn up every winter due to the plows pushing piles of snow from the curb further into our yard. Seems like there should be a better plowing pattern for cul de sacs. We seemed to be plowed later than the streets. If there's a reason for either item, communicating the reasoning would help us to plan better and manage our expectations as winter approaches.

For the amount of snow and ice we had this year, the crew did the very best they could.

Very slippery conditions this year. Could have used more sand/deicer on those occasions.

This isn't snow removal but the street sweeping came too early this year. There was still ice everywhere and now there's still a bunch of debris in the street.

Great job - thank you for your very important work keeping our streets safe! Thank you also for continuing to reduce salt and other chemical use on the roads to keep our waterways healthy!

The sidewalk in front of my house was not plowed

The sidewalk clearing along county rd 101 needs improvement. We had frequent issues with the city snow blower leaving a wall of snow on the sidewalk. This year it got very high due to snow fall amounts. There was no obstacle preventing full cleaning of sidewalk area other than a utility pole on one part of the sidewalk. We reported it and they came back and cleaned it up. Proving it was still possible to get around the pole. In past years they cleared around it fine and cleared all the way up to our mailbox then jump into street to go around. I am unclear why this changed recently.

Thank you for everything you do! Only one concern is about streets entrances off main roads. Sometimes it takes a while to come back and clear the pile left, meaning cars get stuck trying to get on to main roads. Sometimes this leads to a build up of ice at that junction. Thank you again!

You folks rocked it with all the snow this year, good job!

The last snow event they tried to clear it with the wrong type of equipment. It would have been much better to just leave the snow compared to what they tried to do with a pickup and blade.

There could've been more salt out down when it got so icy with everything melting. Also the plowing was sloppy for that last late big storm which caused a lot more ice buildup in the streets than usual.

This is the first year in 35 that I would say I was dissatisfied with the snow removal on my cul-de-sac. One time our street was missed in snowplowing. Another time (the end of March snow storm) the plow just went in a 1/2 circle and left huge mounds of snow (I have pictures) in the middle and sides of the street making it hard to drive around and the little bob cat never came to finish. And other times the big snow plow did a once drive around and the little bob cat or snowplow never came to finish the rest of the cul-de-sac. We have never had this problem before.

Need to do a better job of taking care of compact ice on residential streets.

I think the two inch rule causes insufficient attention to be placed on safe street scleaning. We can have just under two inches of snow combined with ice with 12 hour separations between events and end up with a mess because instead of looking outside, the snow-deciders just count the inches. We need to be smarter about it. I can say that my street was cleaned pretty well, but just around the corner from me, between 37th and Rockford near Polaris, the streets were not cleared at all for several days during the snowiest part of winter. After the ice layer built up, there were 6 inch deep ice-potholes all over the place, to give you an idea of how much snow fell or drifted onto those streets without any cleaning!

Cul-de-sacs are not cleared as well as street, so we often get ice build-up that takes a long time to melt. With the amount of snow we had and cold weather, it was ice for months.

My neighborhood was not cleared well. Timing wasn't my issue, I am happy to be a low priority street but it needs to get cleared eventually.

Change to 2.5"

Last big snow storm....no snowbanks left...plow left a foot of snow blocking driveway...could have easily swiped so homeowners could get in...

The guy who plowed our cul-de-sac bulb this winter had a small red Jeep that didn't have enough weight or horse power to push the snow well up onto our lawns. He left a lot of snow in the gutter and street (especially over and around the storm drain). This caused flooding of the cul-de-sac bulb when the snow started to melt. All of us that live on the cul-de-sac had to spend considerable time and effort snow blowing and shoveling various areas to prevent further flooding. Summary: Poor equipment and uncooperative operator (even after I personally talked with him). Note: In previously years our cul-de-sac bulb was plowed by a guy with a large Bobcat. He did a GREAT JOB!!!!.

Yard was ripped up where large snow pile was created

Nice job!

The plows don't get close to my curb as I live on a curve. I then have to snowblow 6'-8' into the street. I have poles in my yard to assist the plows and they still don't get close enough.

I thought the city did a great job.

trails get snow removed before streets. Bonkers....the snow removal this winter was TERRIBLE...several days where we got more than 2" cumulative snowfall and the streets were NOT removed. The attitude of the city is "we're doing the best we can..." is absolute nonsense. Roads were terrible this year. Don't act surprised.

try not to run over or tip over trash cans

Careful on edges. Ripping up above curb

Our neighborhood has had Plymouth contractors for the last 3 seasons. In that time the quality of service has dropped dramatically. In the 23 years prior the City did the plowing and the job was excellent and FAR more timely. Plymouth needs to care more about the eastern parts of Plymouth!!

Snow plow tore up a foot wide strip of sod and lawn the whole length of our lot line. I know the heavy snow required snow banks to be pushed back but next year I'm going to mark the curb with warning stakes.

Entrance/Exit ramp to 169 experiences drifts during blowing snow. I don't know if this is a Plymouth obligation to plow or County/state but the ramps need more attention on windy days.

The plow go a little close and ripped up some grass a few times this winter

It is rare that the snow gets plowed to the curbs and almost always covers the storm drain which we have to plow open

The hill leading to our house was missed or took days to plow multiple times. Our cul-de-sac was missed nearly every time. The contractor only plowed twice the entire winter. We had to call the city the other times after snow wasn't removed for days. The city was very responsive after the calls (showed up in 15 min)

I am a snowbird, and was only in Plymouth for a few weeks at the holidays. I forget what the snow was like, we didn't have to change our plans due to clogged roads.

Thank you!

During the winter, please re-salt frequently the intersection of Zachary Lane N and 48th Ave N. The hill going south to this intersection gets really slippery.

Did a better job of observing yard markers this year.

Did a good job of observing lawn marker sticks this year

Considering it was the winter that wouldn't end, I am grateful to reside in Plymouth! I have lived in both St. Paul and Minneapolis during heavy snow seasons - Plymouth overall does a good job. It's harder in the older neighborhoods.

Frequently our cul de sac was only cleared on the other side of the bulb as we have an island in the middle of our cul de sac. I would have to manually push the snow on the street to the island or to my bank to get my Prius out of my driveway. Even on the non cul de sac portions of our neighborhood, streets would not be cleared curb to curb. When it was slushy and would re-freeze into big, deep furrows of ice. Back to the cul de sac: pick-up truck plows ripped out much of our grass by having their blade too low to the ground when they were pushing the snow into our yard.

It is nice if plows switch directions sometimes. We often get largest driveway piles on our side of street. When I mentioned something in a past survey—it seemed that plows changed things up. Much appreciated!!

If they could be cleaned further after the major event has finished days after or especially as they melt we could avoid the ashboard roads on Niagara and 39th.

My driveway is on a cul de sac road. The snow accumulated and became very dangerous ice on 44th Ave N just east of NW Blvd. It is also a main route for walkers. Please check the cul de sacs and clear them when snow accumulates

We appreciate that they plow the cul-de-sacs in a timely manner

When we had the big snow, the snow at the edge of the street didn't get plowed for several days. I saw other cul-de-sacs that did get plowed. We didn't get mail delivery for several days.

Plows are putting speed ahead of safety. The light pile on our street was demolished by a plow.

While snow removal was generally very good, the route taken by the plow makes a difference. We live on the top of a cul-de-sac, and our drive way ended up getting blocked twice. First when the snowplow came by our house, then additional blockage when the snowplow turned out of the cul-de-sac. I think we ended up with a lot more shoveling because of the choice of plowing the cul-de-sac second.

There was a lot of snow, so I understand the. As a year-round outdoor runner, I was VERY dissatisfied with the snow removal on the trails in western Plymouth. They were not promptly plowed, and even afterwards there was a residual 1-2" of snow on the trail that rendered them useless

Considering the record snow we had, City staff did a great job.

They tore up our lawn. They came out and we didn't know that come out. They planted grass seed so we're not sure it's going to take and I called and asked him to call me back. No I never did so I'm not too happy about that.

It seems like our little block is not only last to be ploughed, but that the plow leaves a plow path at the intersection of 26th and Medicine ridge road, making it difficult to even get out of it street for morning commute.

The idiots who plow my culdesac dump ALL of the snow in the 2 homes at the end, eliminating mail service for 6-7 weeks this winter. Meanwhile the other homes , with 3 times the curb length get zero plowed snow. Same problem year after year.snow as 10-12 feet into the road all winter at my far end of the culdesac.

The city generally does a very good job with snow removal

Side streets to the main roads seem to never get plowed in a timely manner. Understandably the main roads are important, but getting stuck on main roads is frustrating

I wish Plymouth did sidewalks!

Multiple mailboxes were struck by city plows along our street, including ours.

They did do a BETTER job this year as far as getting closer to the curb.

Particularly in the residential areas, the snow ends up packed down and ice very often - is 2 inches the right cut off...or less?

Pot holes?

Snow truck does not plough often on 59th Ave N and Terraceview Lane N

One of the last heavy snowfalls (Saturday morning removal) saw limited plows in neighborhood. Also, cul-de-sac was plowed in for a time period - no way in or out due to snow wake. Very disappointing

Please get closer to the mail boxes and corners.

Lots of snow this year, some streets didn't get plowed to the curb so there was less space / but overall not a major deal

My side of street, including including by and in front of mailbox, isn't being done well or at all.

I completely understand that in a winter like this last one, residential roads that are not through roads are the lowest priority. However twice this winter, the second storm came through before the first was cleared people on our road who did not have larger suvs were unable to get their cars down the road.

One major snow removal time the plows didn't complete one side of our road at all which caused issues. Sometimes intersections had excess snow left in the middle. For the most part, though, I was happy with the snow removal this year!

More yard damage in cul de sacs this year compared to last year

I am very satisfied with street snow removal, but dissatisfied with trail and sidewalk snow removal. If not removed promptly and frequently, trails and sidewalks become icy or even solid ice. I recognize this was a challenging year, but it's been an issue previous years. More and more people want to walk outside on the winter, or have to, so this is a significant issue.

Our neighborhood was only plowed for one car. Street was very narrow and was difficult when two cars had to pass each other. Far from curb to curb.

First, I want to recognize that it was a much heavier snow year this year and that must have placed enormous pressures on the system - so thank you to all that work on this snow removal effort! That said, this year was certainly not as good with snow removal as in years past both in timeliness and in quality of the removal in my impressions both in my neighborhood

and the city in general. It felt like there were several snows that were certainly more than 2" that never triggered a plow to come through our neighborhood and then after several days of right at 2" snow in separate snow events, it all compacted and likely made it that much harder for the plows to get all the way to the bottom. Again, understanding resources are spread so thin, I would love to recommend that where possible, if there is a 1.5-2" snow event that is then immediately following the next day with another 1.5-2" event that the plows go ahead and plow both the first day and the second day.

It didn't seem as timely this year as last year, but the amount of snow was challenging for towns to keep ahead, I am sure.

We live on the corner, at the stem of a cul de sac/bulb. We get an unbelievable amount of snow swept from our corner (38th and Trenton Lane N) to in front of our drive - it's at least twice the height that our neighbors get. It's so hard to shovel ourselves out with any significant storm.

You are awesome!

Thanks for doing a good job on our heavy snows.

There was much snow this year. Plymouth did a good job of keeping up. I don't know if they could do better.

Watch out for mail boxes. Ours was knocked over.

Please stop using my property as a dumping ground for all snow removal and subsequent debris that is underneath. It is ruining my property

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