

# Comparison of Random Sample and Open Participation Survey

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q1a	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to live	96.6	Similar	95.5	1.1
q1b	Please rate each of the following aspects of quality of life in Plymouth.	Your neighborhood as a place to live	91.8	Similar	94.1	-2.3
q1c	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to raise children	91.9	Similar	92.2	-0.3
q1d	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to work	86.5	Higher	85.2	1.3
q1e	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to visit	65	Similar	61.3	3.7
q1f	Please rate each of the following aspects of quality of life in Plymouth.	Plymouth as a place to retire	74.9	Similar	71	3.9
q1g	Please rate each of the following aspects of quality of life in Plymouth.	The overall quality of life	94.6	Higher	90.5	4.1
q1h	Please rate each of the following aspects of quality of life in Plymouth.	Sense of community	66.2	Similar	64.3	1.9
q2a	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall economic health	90.9	Higher	89.8	1.1
q2b	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of the transportation system	63.2	Similar	59.9	3.3
q2c	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall design or layout of residential and commercial areas	72.2	Similar	67.6	4.6

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q2d	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of the utility infrastructure	79.1	Similar	81.4	-2.3
q2e	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall feeling of safety	84.1	Similar	83.3	0.8
q2f	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of natural environment	89.2	Similar	86.5	2.7
q2g	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall quality of parks and recreation opportunities	92.5	Higher	90.3	2.2
q2h	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall health and wellness opportunities	89.8	Higher	86	3.8
q2i	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Overall opportunities for education, culture, and the arts	80	Higher	75	5
q2j	Please rate each of the following characteristics as they relate to Plymouth as a whole.	Residents' connection and engagement with their community	67.7	Similar	64.7	3
q3a	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Plymouth to someone who asks	94.3	Similar	91.4	2.9
q3b	Please indicate how likely or unlikely you are to do each of the following.	Remain in Plymouth for the next five years	85.3	Similar	85.7	-0.4

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q4a	Please rate how safe or unsafe you feel:	In your neighborhood during the day	96.4	Similar	94.4	2
q4b	Please rate how safe or unsafe you feel:	In Plymouth's downtown/commercial area during the day	94.1	Similar	90.4	3.7
q4c	Please rate how safe or unsafe you feel:	From property crime	81.8	Similar	81	0.8
q4d	Please rate how safe or unsafe you feel:	From violent crime	87.9	Similar	87.4	0.5
q4e	Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster	88.4	Similar	91.8	-3.4
q5a	Please rate the job you feel the Plymouth community does at each of the following.	Making all residents feel welcome	79.2	Similar	72.6	6.6
q5b	Please rate the job you feel the Plymouth community does at each of the following.	Attracting people from diverse backgrounds	69.7	Similar	61.7	8
q5c	Please rate the job you feel the Plymouth community does at each of the following.	Valuing/respecting residents from diverse backgrounds	76.9	Similar	68.9	8
q5d	Please rate the job you feel the Plymouth community does at each of the following.	Taking care of vulnerable residents	70.5	Similar	61.9	8.6
q6a	Please rate each of the following in the Plymouth community.	Overall quality of business and service establishments	80.1	Similar	75.3	4.8
q6b	Please rate each of the following in the Plymouth community.	Variety of business and service establishments	68.1	Similar	60.6	7.5
q6c	Please rate each of the following in the Plymouth community.	Vibrancy of downtown/commercial area	67.4	Similar	56	11.4
q6d	Please rate each of the following in the Plymouth community.	Employment opportunities	81.3	Much higher	66.3	15

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q6e	Please rate each of the following in the Plymouth community.	Shopping opportunities	68.1	Similar	55.8	12.3
q6f	Please rate each of the following in the Plymouth community.	Cost of living	42.9	Similar	43.1	-0.2
q6g	Please rate each of the following in the Plymouth community.	Overall image or reputation	89.2	Higher	87.6	1.6
q7a	Please also rate each of the following in the Plymouth community.	Traffic flow on major streets	67.8	Higher	64.9	2.9
q7b	Please also rate each of the following in the Plymouth community.	Ease of public parking	82.4	Higher	79.2	3.2
q7c	Please also rate each of the following in the Plymouth community.	Ease of travel by car	88.7	Higher	86.2	2.5
q7d	Please also rate each of the following in the Plymouth community.	Ease of travel by public transportation	32.9	Similar	25.1	7.8
q7e	Please also rate each of the following in the Plymouth community.	Ease of travel by bicycle	64	Similar	54.4	9.6
q7f	Please also rate each of the following in the Plymouth community.	Ease of walking	68.7	Similar	60.7	8
q7g	Please also rate each of the following in the Plymouth community.	Well-planned residential growth	58.7	Similar	60.2	-1.5
q7h	Please also rate each of the following in the Plymouth community.	Well-planned commercial growth	54.5	Similar	54.1	0.4
q7i	Please also rate each of the following in the Plymouth community.	Well-designed neighborhoods	71	Similar	74	-3

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q7j	Please also rate each of the following in the Plymouth community.	Preservation of the historical or cultural character of the community	61.4	Similar	47.3	14.1
q7k	Please also rate each of the following in the Plymouth community.	Public places where people want to spend time	73.9	Similar	69.8	4.1
q7l	Please also rate each of the following in the Plymouth community.	Variety of housing options	64.7	Higher	58.4	6.3
q7m	Please also rate each of the following in the Plymouth community.	Availability of affordable quality housing	37.7	Similar	29.2	8.5
q7n	Please also rate each of the following in the Plymouth community.	Overall quality of new development	69.2	Higher	63.5	5.7
q7o	Please also rate each of the following in the Plymouth community.	Overall appearance	87.5	Higher	86.7	0.8
q7p	Please also rate each of the following in the Plymouth community.	Cleanliness	94	Higher	91.5	2.5
q7q	Please also rate each of the following in the Plymouth community.	Water resources	88.6	Higher	87.8	0.8
q7r	Please also rate each of the following in the Plymouth community.	Air quality	95.3	Higher	94.7	0.6
q7s	Please also rate each of the following in the Plymouth community.	Availability of paths and walking trails	89.4	Higher	86.3	3.1
q7t	Please also rate each of the following in the Plymouth community.	Fitness opportunities	84.4	Similar	85.4	-1
q7u	Please also rate each of the following in the Plymouth community.	Recreational opportunities	83.5	Higher	85.4	-1.9

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q7v	Please also rate each of the following in the Plymouth community.	Availability of affordable quality food	70.1	Similar	67.1	3
q7w	Please also rate each of the following in the Plymouth community.	Availability of affordable quality health care	75.7	Similar	76.9	-1.2
q7x	Please also rate each of the following in the Plymouth community.	Availability of preventive health services	81.5	Higher	83.5	-2
q7y	Please also rate each of the following in the Plymouth community.	Availability of affordable quality mental health care	59.8	Similar	52.6	7.2
q7z	Please also rate each of the following in the Plymouth community.	Opportunities to attend cultural/arts/music activities	74.2	Higher	66.1	8.1
q7aa	Please also rate each of the following in the Plymouth community.	Community support for the arts	76.8	Higher	69.6	7.2
q7bb	Please also rate each of the following in the Plymouth community.	Availability of affordable quality childcare/preschool	62.3	Similar	47.3	15
q7cc	Please also rate each of the following in the Plymouth community.	K-12 education	87.4	Higher	85.2	2.2
q7dd	Please also rate each of the following in the Plymouth community.	Adult educational opportunities	81.7	Higher	75.9	5.8
q7ee	Please also rate each of the following in the Plymouth community.	Sense of civic/community pride	74.8	Similar	70.9	3.9
q7ff	Please also rate each of the following in the Plymouth community.	Neighborliness of residents	68.5	Similar	74	-5.5
q7gg	Please also rate each of the following in the Plymouth community.	Opportunities to participate in social events and activities	69.2	Similar	73.9	-4.7

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q7hh	Please also rate each of the following in the Plymouth community.	Opportunities to attend special events and festivals	74.9	Similar	73.9	1
q7ii	Please also rate each of the following in the Plymouth community.	Opportunities to volunteer	78.2	Similar	78	0.2
q7jj	Please also rate each of the following in the Plymouth community.	Opportunities to participate in community matters	72	Similar	70.1	1.9
q7kk	Please also rate each of the following in the Plymouth community.	Openness and acceptance of the community toward people of diverse backgrounds	68	Similar	64.9	3.1
q8a	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Plymouth for help or information	42	Similar	61.4	-19.4
q8b	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Plymouth elected officials to express your opinion	10	Similar	19.5	-9.5
q8c	Please indicate whether or not you have done each of the following in the last 12 months.	Attended a local public meeting	20.2	Similar	23.8	-3.6
q8d	Please indicate whether or not you have done each of the following in the last 12 months.	Watched a local public meeting	21	Similar	28.9	-7.9
q8e	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	24.5	Similar	31.5	-7
q8f	Please indicate whether or not you have done each of the following in the last 12 months.	Campaigned or advocated for a local issue, cause, or candidate	12.9	Similar	15.3	-2.4

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q8g	Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	70.5	Similar	85	-14.5
q8h	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	10.8	Similar	13.2	-2.4
q8i	Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	41.9	Similar	48.2	-6.3
q8j	Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	59	Similar	54.9	4.1
q9a	Please rate the quality of each of the following services in Plymouth.	Public information services	85.3	Higher	82.9	2.4
q9b	Please rate the quality of each of the following services in Plymouth.	Economic development	76.2	Higher	70.5	5.7
q9c	Please rate the quality of each of the following services in Plymouth.	Traffic enforcement	71.4	Similar	64.9	6.5
q9d	Please rate the quality of each of the following services in Plymouth.	Traffic signal timing	62.3	Similar	56.7	5.6
q9e	Please rate the quality of each of the following services in Plymouth.	Street repair	59.1	Similar	64.8	-5.7
q9f	Please rate the quality of each of the following services in Plymouth.	Street cleaning	84.9	Higher	84	0.9



Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q9g	Please rate the quality of each of the following services in Plymouth.	Street lighting	71.7	Similar	69.8	1.9
q9h	Please rate the quality of each of the following services in Plymouth.	Snow removal	81.1	Similar	75.7	5.4
q9i	Please rate the quality of each of the following services in Plymouth.	Sidewalk maintenance	74.9	Similar	78.6	-3.7
q9j	Please rate the quality of each of the following services in Plymouth.	Bus or transit services	47.7	Similar	41.4	6.3
q9k	Please rate the quality of each of the following services in Plymouth.	Land use, planning and zoning	57.2	Similar	49.9	7.3
q9l	Please rate the quality of each of the following services in Plymouth.	Code enforcement	66.9	Higher	61.1	5.8
q9m	Please rate the quality of each of the following services in Plymouth.	Affordable high-speed internet access	60.3	Similar	56	4.3
q9n	Please rate the quality of each of the following services in Plymouth.	Garbage collection	78.2	Similar	70.1	8.1
q9o	Please rate the quality of each of the following services in Plymouth.	Drinking water	68.7	Similar	60.3	8.4
q9p	Please rate the quality of each of the following services in Plymouth.	Sewer services	89.1	Similar	88.9	0.2

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q9q	Please rate the quality of each of the following services in Plymouth.	Storm water management	87.7	Higher	86.1	1.6
q9r	Please rate the quality of each of the following services in Plymouth.	Power (electric and/or gas) utility	87.4	Similar	83.9	3.5
q9s	Please rate the quality of each of the following services in Plymouth.	Utility billing	82.1	Similar	79.6	2.5
q9t	Please rate the quality of each of the following services in Plymouth.	Police/Sheriff services	91	Similar	86.8	4.2
q9u	Please rate the quality of each of the following services in Plymouth.	Crime prevention	80.5	Similar	81.8	-1.3
q9v	Please rate the quality of each of the following services in Plymouth.	Animal control	87.5	Higher	85.7	1.8
q9w	Please rate the quality of each of the following services in Plymouth.	Ambulance or emergency medical services	96.8	Similar	93.5	3.3
q9x	Please rate the quality of each of the following services in Plymouth.	Fire services	96.4	Similar	95.9	0.5
q9y	Please rate the quality of each of the following services in Plymouth.	Fire prevention and education	89.8	Similar	86.7	3.1
q9z	Please rate the quality of each of the following services in Plymouth.	Emergency preparedness	82.4	Similar	79.1	3.3

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q9aa	Please rate the quality of each of the following services in Plymouth.	Preservation of natural areas	70.3	Similar	68.9	1.4
q9bb	Please rate the quality of each of the following services in Plymouth.	Plymouth open space	71.6	Similar	70	1.6
q9cc	Please rate the quality of each of the following services in Plymouth.	Recycling	82.9	Similar	77.9	5
q9dd	Please rate the quality of each of the following services in Plymouth.	Yard waste pick-up	62.8	Similar	55.7	7.1
q9ee	Please rate the quality of each of the following services in Plymouth.	City parks	93.2	Similar	90	3.2
q9ff	Please rate the quality of each of the following services in Plymouth.	Recreation programs or classes	89.4	Higher	86.6	2.8
q9gg	Please rate the quality of each of the following services in Plymouth.	Recreation centers or facilities	92.6	Higher	91.6	1
q9hh	Please rate the quality of each of the following services in Plymouth.	Health services	83.8	Higher	84.5	-0.7
q9ii	Please rate the quality of each of the following services in Plymouth.	Public library services	95.2	Similar	95.6	-0.4
q9jj	Please rate the quality of each of the following services in Plymouth.	Overall customer service by Plymouth employees	90.7	Similar	92.4	-1.7

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q10a	Please rate the following categories of Plymouth government performance.	The value of services for the taxes paid to Plymouth	70.7	Higher	67.1	3.6
q10b	Please rate the following categories of Plymouth government performance.	The overall direction that Plymouth is taking	68	Similar	71.5	-3.5
q10c	Please rate the following categories of Plymouth government performance.	The job Plymouth government does at welcoming resident involvement	67.2	Higher	62.6	4.6
q10d	Please rate the following categories of Plymouth government performance.	Overall confidence in Plymouth government	66.1	Higher	63.2	2.9
q10e	Please rate the following categories of Plymouth government performance.	Generally acting in the best interest of the community	71.4	Higher	64.8	6.6
q10f	Please rate the following categories of Plymouth government performance.	Being honest	70.9	Higher	65.5	5.4
q10g	Please rate the following categories of Plymouth government performance.	Being open and transparent to the public	68.8	Higher	62.8	6
q10h	Please rate the following categories of Plymouth government performance.	Informing residents about issues facing the community	65.8	Higher	63.2	2.6
q10i	Please rate the following categories of Plymouth government performance.	Treating all residents fairly	72.8	Higher	70.6	2.2
q10j	Please rate the following categories of Plymouth government performance.	Treating residents with respect	82.1	Higher	79.9	2.2

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q11a	Overall, how would you rate the quality of the services provided by each of the following?	The City of Plymouth	84.9	Similar	83.5	1.4
q11b	Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	47.2	Similar	45.9	1.3
q12a	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall economic health	88.6	Similar	90	-1.4
q12b	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of the transportation system	77.8	Similar	81.6	-3.8
q12c	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	81	Similar	77.5	3.5
q12d	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	92.6	Similar	92.5	0.1
q12e	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall feeling of safety	93.6	Similar	88.2	5.4

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
q12f	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of natural environment	86.1	Similar	87.8	-1.7
q12g	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	84.9	Similar	84.5	0.4
q12h	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	73.2	Similar	66.5	6.7
q12i	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	68.9	Similar	63.3	5.6
q12j	Please rate how important, if at all, you think it is for the Plymouth community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	62	Similar	64.9	-2.9
d1a	In general, how many times do you:	Access the internet from your home	94.8	Similar	96.8	-2
d1b	In general, how many times do you:	Access the internet from your cell phone	92.9	Similar	97.5	-4.6
d1c	In general, how many times do you:	Visit social media sites	73.1	Similar	85.9	-12.8
d1d	In general, how many times do you:	Use or check email	94.7	Similar	99.7	-5
d1e	In general, how many times do you:	Share your opinions online	20.3	Similar	24.4	-4.1

Question Number	Question Stem	Question Wording	RANDOM SAMPLE Percent Positive	RANDOM SAMPLE Comparison to National Benchmarks	OPEN PARTICIPATION Percent Positive	Difference between Random Sample and Open Participation ratings
d1f	In general, how many times do you:	Shop online	53.4	Similar	60.9	-7.5
d2	Please rate your overall health.	Please rate your overall health.	75.1	Similar	74	1.1
d3	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	19.4	Similar	10.9	8.5

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

*The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by coded alphabetical order.*

### Responses from the Random Sample Survey:

- ?
- 1. The crime is creeping in to our town, it doesn't feel as safe as it did 10 years ago at all 2. The city needs to stop treating east Plymouth like a hated step-child. There is clearly an east-west divide and the city spends WAY more resources tending to west Plymouth. Everyone in east Plymouth knows the city could care less about serving this side of the community. It's obvious and discriminatory.
- Abandoned buildings
- accessibility for all. Plymouth is a haven for cars, not safe for pedestrians or bikers
- accommodating growth with appropriate expansion of schools and businesses/restaurants to support more families.
- Addressing systemic issues e.g. racial bias and acceptance of all, while folding into these considerations issues of quality housing and equity in education.
- Affordability of housing and groceries
- Affordable housing
- Affordable housing
- affordable housing
- Affordable housing to meet the needs of a more diverse population over the next 10+ years.
- Affordable housing.
- Affordable living
- Attracting new businesses for better job opportunities for residents.
- Avoid going WOKE. Regulate low income housing to maintain or increase property values and quality of life
- Balancing all the new housing. NOT HAVING EVERY RESTAURANT be a chain. Can we please start rezoning for not just strip mall style bars/restaurants.
- Balancing environmental destruction for housing expansion with climate control
- Balancing old with new development
- Burglaries are happening in the last 2 years
- classroom sizes
- Clean drinking water that tastes good.
- Community safety
- Constructively ignoring the divisive voices on the community
- contempt for people with different opinions (political, religious, etc.) - this erodes our community, and prevents us from finding solutions to all other challenges
- Continued support for police, emergency services and safety of the community.
- Continuing to create a clear focus for continuing development
- Controlling the geese/crane population and fining residents who feed them.
- cost of living
- Crime
- Crime



# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Crime
- Crime
- crime
- Crime
- Crime
- Crime
- Crime (from traffic violations to car jackings to thefts to robberies to shootings, etc. , etc.) Don't fee safe anymore. People have been killed.
- Crime and public safety
- crime bleeding over from adjacent communities
- crime control
- Crime followed by modernizing portions of the city.
- Crime prevention
- Crime prevention
- Crime!
- developing commercial and residential development vs land preservation
- Development of abandoned business, i.e. the Four Seasons mall. It is an eyesore and much has been promised about that area but nothing has come to fruition. It is the source of much frustration for Plymouth residents.
- Differences between the east and west halves of the city, particularly using I-494 or perhaps Fernbrook/Vicksburg Ln as a divider; different school districts, feels like different social classes, no focus on the east side, only focus on expanding west side, well-established neighborhoods vs new development
- Diversification. The food/restaurants should reflect more diversity. NO MORE white bread fried food chain restaurants!!
- Diversity and lack of low income housing.
- Diversity and training people about diversity. The water is safe to drink if you can bypass what it looks like around faucets! I live in a condo. 50% of people in this building buy water so they don't have to drink this stuff! The eyesore on the South side of Rockford Road, off of 169. Please do something and not three years from now! I would love the city to hold local government meetings in the housing areas in this community, a community fair for lack of a better term. Many of the condos in this building has been purchased by our children as homes for us, and we pay nothing.
- Doing the basic city functions well police, fire, water, streets, parks, and maintenance along with smart development. One primary job is to provide traffic flow. In recent years there has been a trend to put some of these arteries on a "diet" (your term not mine) where you take a four lane road make it a two lane road with a center turn lane and wide bicycle lanes (mostly unused) on the outside. The reason given is always safety. If that were true then the road designs were done poorly and maybe new staff is needed. Another general point on your surveys. More than a few years ago the city sent out a survey on recreations desires the residents had. If I recall, golf was the number two item listed as important. Currently only one of four golf course remains in the city, which to me shows how much city staff and elected representative really care what the residents think.
- drinking water quality
- Economic development to reduce taxes
- Economic implications for businesses and residents. Continuing to keep our community safe.
- Economic stability

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- economy
- Economy
- Educating citizens so they will be environmentally literate and will make choices that improve the health of our world.
- Education System. It is a complete mess, you have 4 public school districts that handle Plymouth's kids, they range from poor (Robbinsdale) to Excellent (Wayzata). It really isn't fair there should be such a range. Why doesn't Plymouth start their own district or combine so everyone in Plymouth attends the Wayzata school district? If Wayzata is going to use Plymouth land to have all their schools then everyone in Plymouth should be able to attend Wayzata schools.
- Encouraging diversity
- Ensuring local government stays impartial and a government for all residents
- Ensuring our mail zip codes aren't identified as being the terrible city of Minneapolis
- Equity for all
- Equity, very concerned about the Plymouth City Council's ability to handle diversity (really just one member who is openly racist). In addition, I was very unhappy with the response from the mayor and a couple of the city Council members regarding mask wearing at the beginning of the pandemic. Plymouth was not willing to mandate masks
- fair and affordable housing options. Our elderly can't afford to live in Plymouth
- For residents, rising taxes + inflation + stagnant wages
- getting crowded. all the wooden/empty areas are given for community development.
- Green spaces
- Growth and redevelopment of older areas.
- Growth vs essential community services
- Having the schools and roads in place to support the new residential development.
- HI way 55
- high taxes
- Hiring and keeping staff
- Home affordability
- Housing
- Housing affordability
- Housing for first time home buyers or starter homes that are not condos and townhomes
- housing for seniors
- I am concerned about the school district where I live (Robbinsdale). I want to continue living in our current house in Plymouth but we are considering moving due to what we are hearing about Plymouth Middle School and Armstrong high school.
- I believe the biggest challenge today is public safety. Plymouth does a great job, but I believe the hiring and retaining of police and fire candidates will become harder in the future.
- I don't know. But I suspect that rising property taxes and increasing crime in neighboring communities would be on the list.
- i don't see any
- I live near the Hollydale development. I don't know if any of the housing being built is below \$1 million. That makes it hard for young families including my children to buy affordable housing in Plymouth. I'm all for new development in a very carefully, planned way, I think Plymouth bowed to the pressure of high end developers at

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

the expense of growing this part of Plymouth with opportunities for people of all income levels. I'm disappointed to say the least.

- Incorporating aspects of livability - affordable housing, non-car transportation
- increase in crime ( not just Plymouth, but everywhere)
- Increasing crime
- Increasing crime, deteriorating public education, crumbling infrastructure, abandoned commercial properties, neglected landscaping.
- Increasing Population
- inflation
- infrastructure (sidewalks, TRAFFIC CONTROL, public spaces)
- Infrastructure and diversity
- It is like two different cities, depending which end you are talking about, so kind of hard to fill out the survey, as the "Wayzata Schools" end seems to be better off than the "Robbinsdale Schools" side. Also, there are more and more people coming to live here, which means more and more traffic and undesirable element, which we need to watch out for.
- It's difficult for seniors to afford MN property taxes, although Plymouth does a good job. Public transportation is an issue.
- Keeping a community feel with such a large population of residents
- Keeping mom and pop businesses (especially restaurants) open in Plymouth.
- Keeping our community safe
- Keeping residents safe from crime.
- Keeping the high standard residents are used to having but staying affordable in a tough market.
- Keeping up with residential and commercial growth, making sure infrastructure can handle it.
- Lack of affordable housing
- Lack of affordable housing
- Lack of creativity as far as 'fun' - dining & gathering places
- Lack of diverse commercial businesses (restaurants).
- Lack of local restaurants and shopping - residents need to travel to surrounding communities to eat out and shop beyond groceries.
- lack of non-chain restaurant options
- Lack of Parental involvement with public education
- Lack of quality restaurants, encroachment of crime from surrounding areas, rapid residential growth without infrastructure upgrades
- Lack of unique dining options for the number of citizens in this city
- Law enforcement
- Litter, especially in the parking lots of bigger shopping areas and Highway 55 median. Litter is ugly!!
- Lots of development of expensive housing along with uninspired and disconnected retail spaces, and an erosion of open, green spaces, forests/trees and natural areas to enjoy. The identity of Plymouth is not much more than a giant sprawling set of neighborhoods of similar homes connected by the same chain restaurants and shops that can be found anywhere. There is no downtown or walkable business center, no place for people to congregate, which creates a lack of community.
- Maintaining clean water availability for all residents

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Maintaining infrastructure
- Maintaining infrastructure
- Maintaining infrastructure
- Maintaining its relevance as one of the larger suburbs in the Twin Cities
- Maintaining open space when the opportunity arises. Unfortunately the Hollydale opportunity was missed.
- Maintaining 'quality of life' issues (e.g. public safety, infrastructure,) in a cost effective manner.
- Maintaining quality.
- Maintaining the safety of it's residents
- Maintaining traditional values
- Making intelligent decisions based on facts not on political biases
- Managing growth and new housing
- Managing growth of housing to balance impact on infrastructure including education system
- Managing public safety with the addition of more multi family housing
- Managing the growth of the city in a responsible way.
- Matching priorities with the budget.
- McMansions taking over
- Monitoring the excessive use of water for outdoor use (I.e. - lawn watering (why do lawn services mow to a 1/2" and then owners water constantly because they buzzed the grass in hot weather), planting more native plants that don't require excessive watering both in community and residential areas. I'd like to see single family residential units pay a higher utility rate for excessive use. Clearly some have so much money the current rate doesn't deter them.
- NA
- North/North east part of plymouth doesnt feel part of plymouth as all activities and major events are a long ways away. Also since school districts sort of split the city up, we feel more a part of Maple Grove since part of Osseo school district and major kid activities are in Maple Grove due to school district situation. Lack of city school district takes away from connection to Plymouth as a city.
- Not sure
- Not sure
- Not sure, probably finishing up the build out of open land.
- Not to get to MAGA. Lately the information has been getting too negative from the city leaders. I am worried about book withdrawals from the libraries and a tolerance for its citizens.
- Our future quality of life is threatened by social degradation - as what is happening today in New Hope, Crystal, Brooklyn Park, and other cities surrounding Minneapolis and St. Paul. Sadly, these once-vibrant and safe communities are becoming something far less than they were years ago. Multiple factors caused the decline of these communities, and Plymouth is not immune - we, too, will suffer the negative consequences unless we choose to preserve what we have. Secondly, those entrusted with the governing of our city must possess a knowledge of what is within their scope of authority and what is not. Major out-of-the-ordinary expenditures - such as taxpayer money used for the construction of the new City Community Center - should not have been committed without voter's consent. We must have clear guidelines incorporated into our City Charter to avoid future abuses - guideline that can't be skirted as was done in Minneapolis with the US Bank stadium.
- Over Development leading to increased traffic on roadways not built for so much traffic and speed limits that are too high for the location and volume of traffic, i.e., Vicksburg Lane. There does not seem to be any understanding

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

by the city council that Plymouth is permitting too much development in areas that are not accessible or are crowding other areas around them resulting in speeding through residential neighborhoods, endangering children at play and residents. The city council and mayor are entirely unresponsive to citizens concerns and seem only interested in tax revenue from development despite negative impacts -- and resultant higher taxes on citizens to resolve -- that these developments will have. A prime example is redevelopment of the Hollydale Golf Course into extremely dense housing which will result in excessive traffic loads on Old Rockford Road, Schmidt Lake Road and Vickburg Lane, none of which can handle their current traffic loads, and all of which need their speed limits reduced. The number of traffic accidents on these roads is way too high. They are dangerous to cross while walking, even at traffic signals. I walk my dog daily and experience this issue all the time.

- over development of neighborhoods and jamming as many people as they can into the city without the proper road infrastructure to handle increased population
- Over development. All the green open spaces are being replaced by housing developments that all look the same. We need to start limiting new housing development. We need to keep our green spaces. Stop letting these developers build!
- Over population growth that Plymouth infrastructure can't handle
- Overbuilding. We have lived in Plymouth since 1980 and the quality of recreational opportunities for us took a big dive when we lost Hollydale, the last golf course in Plymouth. What good is guiding or planning or years of tax breaks for golf course owners when something like this happens? We are considering moving because of being adjacent to roughly 270 more homes with only two street outlets. Very disappointing. What we moved to our current home 18 years ago for is replaced with years of construction noise, heavy trucks on the stub of a city street that we use everyday. Hard to give good marks to this mess.
- Overdevelopment of green space. What has happened to Plymouth in the last 20 years is really sad.
- Overdevelopment of homes
- Overdevelopment of open areas for residential homes.
- Overdevelopment, excessive growth, and maintaining quality of services.
- Overdevelopment.
- Over-population, no good restaurants, we typically leave Plymouth for food and entertainment.
- People respecting each other's views.
- Planning and supporting all of the new residential developments
- Planning for an aging population
- Plymouth community center does not has swimming pool. Lifetime is very expensive.
- Plymouth doesn't have a community hub that is accessible and draws the community together. Hilde is a great space but the rest of that area isn't walkable and lacks a variety of dining and entertainment options to become a destination.
- Plymouth is a great place to live and we love it, but the downtown is not particularly vibrant and the dining options are limited. It would be awesome to see more local / small businesses
- Plymouth is an excellent city to live in, the biggest challenge will be to maintain this status in the face of economic and political volatility. Continued transparency and open communication between the city and residents critical to maintain our excellent city. P. S. Wast Management is terrible.
- Plymouth needs a 18 hole golf course.
- Police department

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Poor selection of good sit down restaurants/breweries/distilleries. We have a very group of successful people, and there is a poor selection of restaurants. We have to go to Long Lake, Wayzata, or Maple Grove for decent restaurants.
- Population increasing due to too many homes being built on farmland, golf course and open areas..
- Preservation of Greenspace - we've lost Hollydale, additional greenspace on Vicksburg and 44th . It's all becoming a mega suburb.
- Preserving open space and natural areas, Four Seasons Mall situation
- Preventing crime, especially violent crime.
- Preventing violent crime from creeping into the suburbs from Minneapolis.
- Property tax increases.
- Providing affordable housing options for all people who want to live and work in Plymouth.
- Public safety
- Public Safety
- Public safety
- public safety and educating residents on how to prevent crime
- Public transportation
- Public Transportation: more frequent buses covering more of Plymouth
- Rapid growth and traffic
- reducing property taxes, and enhancing the value of the services they provide
- Restaurant variety is lacking but that's probably not important in comparison to other issues
- safety
- safety
- Safety (perceived) and attracting young workers in our retail and quick serve restaurants that have pride in their community.
- Safety and crime prevention
- Safety and growth
- Safety at night
- Safety, quality restaurants that are NOT a chain, property taxes
- Sidewalks for safe walking.
- Stay affordable and green
- Staying ahead of growth.
- Staying fiscally viable in a depressed economy
- Stick with the master Plan just because someone rattles the cage does not mean you have to fold.
- streets, removing abandon business
- strong fiscal management of taxpayer dollars during all economic times
- Sustainably keeping up with population growth needs (infrastructure, parks, education)
- taxes
- Taxes continue to go up & no discounts like many city/states provide.
- The amount of traffic on Highway 55. Crossing from one side of Hwy 55 to the other.
- The biggest single challenge is recent overdevelopment and limited vendor sources.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- The lack of a city center is a major issue in our city. We do not have a clear location for gathering or a place for folks to gather. Not having a positive point of reference is problematic on many levels. Additionally, it means that Plymouth, while a great place to live, is not a destination location. We do not have unique local restaurants, community traditions, or exciting events. I want to be proud of my city and be a part of meaningful ways to bring people together within our community.
- The lack of an appealing "downtown" area that has shopping etc. Look at Arbor Lakes as an example. We don't need something as elaborate but we need something better than what we have which is one unconnected shopping strip after another. That plus the unchecked over-building of anything just to increase the tax base.
- The length of time it takes for road repairs (re: street closings, detours, congestion, etc.)
- The loss of Hollydale and Dundee Nursery is really sad. We have lost so many restaurants. It's almost all fast food...
- The overgrowth of residential areas on the west side and the traffic issues and open space depletion.
- The quality of residence and the standards for rental properties in the community. My townhome community should be shut down in my opinion until they fix everything on the property. The maintenance isn't done in a timely manner, if at all. I moved in with a mushroom growing on my baseboard in the bathroom and I am fairly certain there is mold here and I have breathing issues in my unit since the vents are so nasty even changing the filters once a month. I have had the city inspector out but no follow through on fixing the structural issues with my unit and electrical damages, mice living in the walls etc. There is 4 rooms in which the lights flicker which include outlets and fixtures in the bathroom but they won't acknowledge or fix this., so now all my electronics are being damaged. the washer ruined over \$300 in my clothes and it took them 4 months and calling corporate as well as going to the corporate manager to get them finally replaced when the first woman blew me off. They still won't replace the dishwasher even though it leaves my dishes dirty and I can't use it. Seems that revenue, rather than the quality of life is more important here some of us minorities have to endure to live in a nice area like this. The crime is also rising in some areas of Plymouth it seems and I don't feel with the residents in my community, that this is one of the best places to live in MN like Plymouth is known for. I have a lease that the management won't uphold and gives me a 1 week notice to vacate if I don't like it. I am disabled and a veteran and don't appreciate being taken advantage of financially when I am on a fixed income. Mice live in the walls year round, the dishwasher doesn't work still and they have known about the block missing outside my unit for 5 months now and no one has fixed the sink hole. There are crater sized potholes in the roadways and the tennis courts they sold me on here are in such disrepair that they can't be used. This property does not meet Plymouths standards which is why I called Warren back in March but the only thing fixed was that they gave me a new washer and dryer. I have multiple rooms with lights that dim and flicker indicating electrical damages and many other issues that makes me hate living here for \$1900 a month. CSM is only worried about collecting their money and this place is a dump! I will not renew my lease and if I can find a new construction rental property by the end of the year, I will still stay but I am thinking about maybe moving to Eden Prairie at this point since the neighbors aren't even really that friendly. It is hard to feel good when you live in a nasty tiny townhome that false advertises. They're stipulation for letting me out of my lease with a 2 day at first, then 2 week notice was that I don't post any reviews about all the issues to warn others. Shady if you ask me and shouldn't be acceptable for Plymouth standards especially when they don't do the maintenance and don't uphold the lease. Not good for the community either with the high turnover rates here. My neighbors won't even stay more than the 6 month lease who are decent and had I known I could sign one, instead of a year, I would have already been out of here. The recreational activities were great but the first week my son loved his camp I paid \$165 for him to attend but then

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

the second week it was awful with kids making fun of him for his food and other ridiculous things and ganging up on him at the playground. I almost took him out and asked for my money back. The city recreation department is excellent and they are very helpful and friendly but when I asked the police department to do a tour for my son because he wants to be a police officer, Casey basically blew me off for two weeks and then said they couldn't do it even though the receptionist said they would be happy to. I have an appt. in New Hope tomorrow with police and fire they set up within 3 days. Makes me think that if there is that much crime, they are short on community service officer, maybe it's not as safe as it used to be. I am constantly getting emails as well from management things are stolen, rental box is being broken into 3x now in the past 7 months that I have been here and with my missing block on the garage wall, I don't even feel safe here anymore fully since anyone can sneak through the hole and break in easily. I am a veteran and was trained to be a fire fighter and my son wants to be a police officer or fire fighter. I thought they would understand that here and support this but they didn't. I explained that his father was not a good role model and I wanted him to meet a positive male role model to enhance his dreams of becoming a positive authority figure when he grow up but Casey apparently didn't have time for that. Very disappointed in the police department right now. and felt fairly disrespected since it took her two weeks to email me back to tell me she wouldn't arrange a tour with police and fire for my 5 year old. I feel more disabled than enabled living here in Plymouth with the issues in my unit because it is making me sick living here but they took a \$3600 deposit for me to move in here even with 4 years of perfect rental history with CSM. I feel taken advantage of and that there is no accountability from the city for them to uphold their leases and building code issues. . It feels very suburban, to the degree that it's pretty steril and feels like most run-of-the-mill suburbs in terms of community areas. There's a distinct lack of charm. Most of the shopping and eating locations are not walk/bike friendly - you must drive from location to location and it is quite spread out. That changes the feel. Commercial areas exist, but largely along fast-paced Hwy 55, so it's not like you can stroll through a nice city center area and spend an afternoon there. It's loud and spread out. Further, almost all shops and restaurants are big box stores and chains, organized in strip malls. Certainly there's a place and need for big box stores and chains in a metro suburb, but one of the biggest things Plymouth needs is a downtown with old town charm, even if it isn't "old". Our household regularly drives to downtown Wayzata/Hopkins/Maple Grove for these types of experiences. Additionally, developing an area with some charm and character would help make Plymouth more of a destination for people who don't live in the city. People living elsewhere certainly visit the friends and family in our beautiful neighborhoods; however, if a person does not know anyone who lives in the city, the only reasons for coming to Plymouth would be for a sporting competition or to visit one of the Three Rivers Parks.

- The single biggest challenge facing Plymouth is that it has no central heart of the city, no feeling of a "downtown" like some of the other nearby suburbs.
- There are no sidewalks in any neighborhoods in my area. Children have to walk or ride bike on the street to get to any walking/biking path.
- Too many houses being built
- Too many housing developments
- Too many subdivisions and cookie cutter homes
- Too much commercial and residential building. Keep the green spaces for quality of life.
- Too rapid growth of housing
- Traffic
- Traffic - specifically too many slow stoplights along highway 55, Vicksburg, etc
- Traffic and road repair



# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Traffic and road safety. I'm a daily cyclist and our roads are not safe. Drivers speed everywhere, they are on their phones, they don't obey laws, they pass in turn lanes or bike lanes. We also need many more protected bike lanes. Try going north to south on NW Blvd, Fernbrook, Vicksberg, or Peony. No protected bike lanes. Also, the lights crossing highway 55 have to be longer. On a bike the 12 seconds is not enough.
- Traffic control
- Traffic on Hwy 55 to goto I-494
- Traffic. Red-lights need to be reevaluated because they are definitely creating more traffic on Rockford road. Also more awareness of people turning in front of oncoming traffic, happens at least 3-5 times a week going to work if not more. I shouldn't have to brake to half my speed to avoid hitting someone
- Trying to be all things to all people.
- Updating streets and lighting
- Upgrading and maintaining a high quality of infrastructure and parks
- Variety of businesses need to increase. Would love more eating establishments.
- Walk ability - hardly anything is within walking distance. Same problem with most suburbs.
- Walking and biking
- Water quality
- Way too much development and loss of green spaces!
- We need to encourage more eating establishments to come here. There are very few places down restaurants here. We shouldn't have to leave our city to find a place to eat. We have all kinds of homes and industry but a poor selection of places to eat and find entertainment.
- Welcoming everyone. Understanding each other.
- Welcoming people from various ethnic backgrounds
- What to do with old Four Seasons Mall.
- woke influences
- Working with MnDOT to improve highway 55 - ride quality, signal timing, etc.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

### Responses from the Open Participation Survey:

- .
- ????
- 4 Seasons Mall
- A city council that responds to citizens and is honest.
- Address the lack of business accessibility without a car. Address climate issues
- affordability
- Affordability
- affordable and adequate housing
- Affordable housing
- Affordable housing
- Affordable housing
- affordable housing
- affordable housing
- Affordable housing
- Affordable housing
- affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing & affordable housing for retirees
- Affordable housing and infrastructure
- Affordable housing and lack of diversity in residents
- Affordable housing and safety
- Affordable housing for all ages.
- Affordable housing for all income levels, including subsidies if appropriate
- Affordable housing options
- Affordable housing, public transportation.
- Affordable housing.
- Affordable housing. Shortage of housing.
- affordable senior housing
- Affordable single-family housing
- Affordable, accessible housing
- Although it's a minor issue it's important to point out that the city water tastes much worse than other twin cities towns. An improvement in city water would be really nice.
- Attracting interesting restaurants, responding to recreational trends, ie, pickleball court availability and fairness
- Attracting more diverse citizens and businesses

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Attracting unique and high quality business and restaurants; improving recreational facilities (the new community center is a good start)
- Bad city manager... a city council that would rather not change status quo and not do what is best for the city, even if it costs a little more... the city treats their employees like "human capital" and not human beings.
- Balanced redevelopment for all economic levels
- balancing all the new \$800K+ homes with a moderate standard of living for everyone else, lack of independent businesses
- Balancing public acceptance & crime
- Balancing support for new development and existing neighborhoods
- Balancing the need for affordable housing with keeping open spaces/green spaces in Plymouth. It is becoming over developed and placing burdens on our school system as well as infrastructure.
- Balancing the needs of all citizens and broadening the types of housing to make our fine city an option for all!
- Becoming over populated.
- Becoming too liberal
- Being more inciteful on what businesses you bring into plymouth. No more fast food restaurants. What a waste for chick Fil a to come in Jake's old spot
- Better lay out of the city. Feels like everything is random. The city center feels less of city center than Long Lake.
- Bike paths, restaurants
- Booming development on northwest side of city without proper infrastructure and commercial planning. Highway 55 is going to be overrun with traffic in 5 years and already doesn't feel safe.
- Boring
- Budgeting/spending in this time of economic crisis
- building community
- Building infrastructure which contributes to a diverse population.
- Building less homes & keeping farms/green spaces
- Businesses that attract people to live in area
- Car racing being done on Rockford road and other areas with no consequence. Absolutely must keep crime, car thefts, etc down so people feel safe in their homes.
- Careful commercial development
- Cleaning up four seasons mall and Burger King, affordable housing and not allowing committee meetings to go on until everyone is asleep and the votes get passed without input from any other sources.
- Cleaning up the Four Seasons mall and the Burger King on Rockford Road. Also too many fast food restaurants! It would be nice to have more upper scale restaurants like Maple a grove has! We lived here for almost 40 years and it has always been like yhisbb
- climate change
- Climate change
- Combination of racism against People of Color (PoC), religious beliefs and less than ideal perception of Law enforcement especially against PoC.
- commercial development has not kept up with the residential development- we need more non-chain restaurants and shopping areas
- Commercial development, a downtown, better restaurants
- Commerciality, lack of diversity in business options

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Communication
- Community safety from crime. Tunnels and/or bridges to safely cross Hwy 55 at several intersections.
- Completing the County Road 47 reconstruction.
- Consistent school access
- Continued safety
- Control the explosive growth by outstate real estate developers and national home builders. Recent developments have been abysmal. Slow the rate of apartment construction within the city.
- Controlled growth
- Cost of living
- cost of living here will become a burden to those of us in single family homes that have been here over 35 years
- Cost of living in some parts of Plymouth
- Council that does not prioritize redevelopment and failure of city to enforce code and code violations, particularly weeds, dangerous or deteriorating houses, multiple vehicles, too many residents not from same family in homes etc
- Creating a culture of safety. Importance of our PPD, City open/ honest communications, Creating new + maintaining biking/ walking trails for the safety and wellness of citizens.
- Creating a diverse community that can sustain over time and not become a cookie cutter suburb for only the high income earners.
- Creating an appealing and welcoming environment that is affordable and walk/bike-able, and that attracts independent businesses/restaurants
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime and good education in the public school systems. There are also a lot of weeds in the medians of Zachary Lane. Also, Plymouth needs more fun restaurants and not chains. Also, the 4 Seasons Mall is a blight that needs to be demolished and replaced with healthy food options/restaurants. Not just fast food! Small businesses please! Ethnic would be great. Something different- no more sports bars and such.
- Crime and maintaining a level of "quality" in neighborhoods - ie: Noise levels, yard maintenance, enforcement of street parking over night.
- Crime and public safety
- crime and safety
- Crime and the creeping criminality from Minneapolis.
- Crime and water quality
- Crime- break-ins
- Crime coming from Minneapolis and beyond
- Crime creeping into our neighborhoods
- Crime moving out of mpls, heading to suburbs.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Crime on the rise and spreading outward. Schools and parents not teaching personal responsibility.
- crime prevention
- Crime prevention
- Crime prevention
- Crime prevention
- Crime seeping in from other areas. Building too many apartments and houses. Not saving green space. More non-chain restaurants around the Hilde area would make that area feel more like a gathering spot/town center.
- Crime seeping to suburbs, overdevelopment
- CRIME! Has increased exponentially in Plymouth last 2 yrs!
- Crime, public safety
- Crime, such as theft and car jacking
- Crime. Making sure it does not get a toe-hold.
- Crime. Across the metro is way, way up and Plymouth needs to clamp down hard on it.
- Crime. Great job by law enforcement but a continuous issue. Please support police. Livability as in being able to cross busy intersections. Bass Lake Road is an example. Traffic is most often going much more than 50 mph. Crossings at Nathan and Northwest don't feel safe. Why no overpass options? Expensive - of course, but... Plymouth is a wonderful city! Well run, vibrant community - truly love living here. Overall, incredibly positive!
- Decent restaurants
- Definitely overdevelopment and lack of green space preservation. Plymouth is losing the bit of character that it had. Every bit of open green space is being developed with no consideration for beauty or wildlife. As many homes as possible are crammed into developments. It's becoming ugly and overcrowded. Traffic is becoming terrible with many accidents. Biking and walking are becoming unsafe near any road. Lived in Plymouth for 15 years and in the past 3 - 4 years it's really gone downhill. The way development has been handled is extremely disappointing. The Mayor and City Council have done a horrible job. It's obvious they cater to any developer and don't care about citizen input or what is actually best for the livability of Plymouth. So many poor decisions.
- Delivering critical services without tax hikes forcing people out of the city. (Everyone - county, city, school district - has their hand out these days and the cumulative effect is burdensome.)
- Developing a true and meaningful connection with residents/voters. My only encounters with city government and managers have been huge turnoffs.
- Developing Affordable Senior Housing so residents can transition from large single family homes and still stay in The city. Also need programs to help the elderly and families maintain their homed.
- Developing distinctive commercial areas that will attract new residents and set Plymouth apart from most other suburbs
- Developing more bus service to facilitate transportation of low-income employees to service sector jobs.
- development & retention of quality retail and restaurant options
- Development of 4 seasons mall. Please!! No section 8 or other low income income housing. We all know that Cub/holiday gas area will become more of a crime zone
- Development of adequate housing and transportation
- Development of four seasons mall.
- Development, accidents with pedestrians on roadways, crime
- Distracted driving and inadequate roads to handle the volume of cars. Road infrastructure has not been adequately changed/developed to handle the increased traffic volume and congestion. Drivers are running red lights every

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

day at many major intersections. More police enforcement needs to occur for drivers running red lights and being on their phones while driving. The drivers need to be ticketed and given hefty fines.

- Diversity and safety.
- Diversity of cultures
- Diversity. Recently, a now-former city council member went out of his way to insult the growing Asian-American population of the city.
- Divisive politics and challenges to the school board. Quality education is what brings people to Plymouth and keeps our property values high. Banning books and making teachers lives more difficult is in direct conflict with that and will only harm our community if it is allowed to happen.
- Don't know
- Don't know
- Eastern area of the city development of businesses, particularly nicer restaurants.
- Economic development
- Economic development, prior leaders lacked foresight. But development planers must consider the impact on residents and their safety, which they aren't doing now. Traffic levels in or next to residential areas need to be minimized since traffic speeds and laws are not enforced.
- Economic discrepancies within the community as a whole.
- economy
- educating our children without wokism
- Education
- Eliminating crime. Keeping the community safe.
- Elimination of green space by our Mayor and his supporting city council members.
- Embracing ever-increasing diversity.
- Encroaching crime
- Ensure that there are better and faster access to major highways for North part of Plymouth
- Ensuring an ongoing safe community
- Ensuring the infrastructure of the city keeps up with its growth (police department, roads, schools, etc.)
- Environmental sustainability
- Environmental sustainability
- Equalize all 4 quadrants, not just one quadrant.
- Equity and welcoming diversity.
- Excess/rapid growth in NW, while ignoring S and E
- Excessive new developments of expensive housing communities. Crowding the schools and removing green spaces, even when they are zoned to not be Residential. Traffic increases and narrow roads that do not support the volume of vehicles.
- Expansion and commercial development
- Finding honest and respectful law enforcement.
- Finding new programs to address maintaining safety ,freedom from violence, find ways to promote respect among residents.
- Flexibility to meet resident needs in a rapidly changing economic environment.
- Focusing on maintaining the city long term rather than new projects and developments

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- For our quadrant the Four Seasons Mall and the area where Burger King used to be. So tacky and run down looking
- Four Season Mall redevelopment
- Four Seasons eyesore and need for senior housing.
- Four seasons mall and Prudential site developments actually happening
- Four Seasons Mall redevelopment
- Four Seasons Mall redevelopment; affordable housing
- Getting better restaurants
- Getting decent, non chain, restaurants,ie not Chick Fil a!
- Getting new blood into the City Council and Mayoral positions.
- Getting the Sun Sailor to recognize Armstrong HS just as important as 'Wayzata' in their articles!
- Given all the issues out there, I think maintaining/improving the livability of Plymouth for all residents.
- Giving good service to the citizens while not raising taxes out of the range of retired people
- Good quality paying jobs
- Green space quality of environment for people & animals
- Growing and transforming without being limited by NIMBYism
- Growing faster than infrastructure can support - so much construction this summer all at once leaving residents single ways around that were too traffic heavy
- Growing population and overcrowded schools
- Growth and preserving green space - how to manage both.
- Have a well managed city finance so that property tax is not increased.
- Having a city council that reflects the rapidly growing diversity of today's Plymouth residents and making Plymouth a welcoming, affordable, and accessible place to live and grow.
- Having a sense of downtown Plymouth
- Helping all of Plymouth to welcome all residents, treat them all respectfully and make it more possible for people of all income levels to live here.
- high cost of housing means the people who want to work in Plymouth can't live in Plymouth, need more affordable housing, like Cranberry Ridge!
- High cost of living is making Plymouth unaffordable for anyone but upper middle class families. Since there's no other place to add comments, I will add that it's shameful you charge Plymouth residents to use the new indoor playground. Families who could most use that can't afford it or don't know/want to ask for assistance. Awful to put a barrier up to keep KIDS from playing in a safe environment, especially during bad weather.
- high cost of living/housing
- High cost of services
- High school capacity, water quality, unsafe roads for bikers/walkers, home and car break-ins
- High taxes
- Highway 55 and lack of walkability
- hiring people competent to do what's right for Plymouth and care about Plymouths people.
- Holding budget level
- home invasions
- Housing

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Housing
- Housing
- Housing affordable
- Housing development continues to rapidly grow affecting roads, traffic, commute time and accidents in crossing areas, decreasing green spaces and increasing crime. It also affects the amount of students per school.
- How to maintain individuality as a community, i.e. not conform to what every other community is doing just because it might be popular.
- Hwy 55 and side streets becoming busier due to the influx of residents
- I currently feel safe, but crime is so high in Minneapolis that I am concerned about it spreading to Plymouth.
- I don't know, it seems to run very well.
- I don't know.
- I have lived in Plymouth for 14 years, crime continues to increase....from road rage shootings to car thefts. I am also concerned about the rising costs of utilities.
- I think the planning is poor. Plymouth is not a well laid out city. It's not welcoming with its planning. Driving along Hwy 55 is embarrassing. There is no shopping hub that you can walk and enjoy with your family and friends or meet a client.
- I think there is a lot of disparity between the east and west sides of Plymouth, particularly in the schools. Plymouth Middle School and Armstrong High School do not feel like safe schools for my kids, while Wayzata High School is one of the top in the state. It was hard to rate some of these questions because the answer depends on what part of Plymouth you live in.
- Idk
- I'm 34 and moved here from downtown Seattle. It's very boring. I wish there was anything walkable distance or somewhere that young adults or people in my age range spent time and socialized. Everyone just stays home. Especially if you don't have children.
- I'm guessing we don't have a good pulse on how welcoming we are of diversity. As a white person, I see all these diversity questions in the survey, but it shouldn't be my opinion about how welcoming it is here since it's not my experience. I'm white; I'm accepted. A targeted survey would make more sense.
- I'm sure there are many more important challenges I'm unaware of but I'd really like to see more local businesses - shopping, coffee shops, restaurants, bakeries - coming to Plymouth than big chains. While there has certainly been some improvement this last year, we rarely remain "in Plymouth" when it comes to social/dining related activities.
- impossible to say
- Improving Plymouths environmental policies and sustainability. Making Plymouth a leader in environmental standards.
- In my area traffic noise has become a problem. Also noticed parking laws are not enforced. If you are not going to enforce these 2, take them off the books.
- Increase cost of living
- Increase in crime
- Increase of Crime
- Increase of Traffic noise
- Increased crime rate based on multiple reports on next door about car thefts, house burglaries etc



# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Increased crime, lack of consequences, too much low income housing. Keep them out or your high paying taxpayers will start leaving. No more section 8, no more apartments.
- Increasing crime and street racing
- Increasing crime, especially theft, such as break-ins, catalytic converters, pick-pockets, and carjackings.
- Increasing crimes like theft, burglary and with ever increasing pet ownership, there should be a ban for pets in grocery stores and restaurants.
- Increasing gun crime caused by gang bangers. Section 8 housing doesn't help.
- Increasing population, becoming very dense, more traffic, too many new apartment complexes, not enough good quality restaurants
- Increasing property taxes.
- inflation
- Inflation
- It feels like those of us who don't live in the Wayzata district are gradually switching our kids to private schools. Districts like Robbinsdale and Osseo (and I assume Hopkins) do not have a handle on student behavior and need to abandon restorative practices in favor of more traditional student discipline.
- Just moved to Plymouth in August so still getting familiar with all Plymouth has to offer. We choose Plymouth because of walking/bike trails, access to shopping and quality of developments in the area.
- keep improving, as a town stops growing it becomes more and more difficult to improve the existing programs
- keep taxes down
- Keeping costs affordable to allow a variety of people to live in Plymouth.
- Keeping crime from the city from creeping into Plymouth.
- Keeping crime rates low
- Keeping crime under control
- Keeping green spaces and not allowing development To mar the beauty of Plymouth. I know Plymouth is growing but we need our green spaces too.
- Keeping natural landscape intact and not building everywhere in Plymouth
- Keeping our police and fire services intact and vibrant and not allowing this current woke/anti-police social culture to erode them.
- Keeping our roads safe from people driving recklessly
- Keeping our taxes down.
- Keeping Plymouth affordable for families
- Keeping Plymouth an affordable place to live.
- Keeping property taxes reasonable and providing public safety and excellent education services to children.
- Keeping racists and bigots out of the city council. Keeping what is best for the Plymouth community and not political party ideology.
- Keeping services in line with growth
- Keeping sit down restaurants from leaving, or being turned into fast food service facilities.
- Keeping taxes and expenses low while dealing with escalating costs, inflation, etc.
- Keeping taxes down, yet providing essential services. Watch the budget. As we have less money to spend personally and city wide.
- Keeping the city safe and providing value for all residents.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Keeping traffic flowing. Not sitting at every stop light.
- Keeping up with population growth, most notably traffic flow.
- Keeping urban lawlessness away from Plymouth through Police responsiveness.
- Lack of a central "downtown" feel for the city. Only real gathering place is Hilde, and that mostly feels like the backyard of Cub & Lifetime. Although it is pretty space, it is a destination, and not part of a city plan.
- Lack of affordable housing
- Lack of affordable housing
- Lack of affordable housing, lack of diversity, lack of good options for dining out. We have way too many fast food and chain restaurants, and way too few other options.
- Lack of affordable housing. Too many oversized million dollar homes being built, not enough smaller and more affordable single family homes available.
- Lack of diversity
- Lack of good family sit down restaurants
- Lack of green space and community/family recreation areas and lack of healthier/non-fast food restaurants.
- Lack of high quality dining options. There should have been an option on this survey for feedback. I think the mayor needs monthly walks with citizens at different parks instead of only once a year. The app to report problems in Plymouth is good, but could be so much better. There are missing categories such as residents who do not bring garbage cans in and graffiti. Check out the City of Minneapolis reporting app. They have much better reporting categories. When using the app, it seems to take an extremely long time for park issues to be resolved. Many times multiple requests need to be made after waiting an extended period of time. I wish each request made would be dated and have follow up comments from city employees.
- Lack of independent, family owned restaurants. There are way too many chains that have bland food.
- Lack of kindness, love and compassion in Plymouth. People like Jackie Schroeder running for office is in everybody's face with her uncaring views. I hate to even drive in Plymouth anymore and it is making thinking of moving because of her and people like her.
- Lack of quality, non-fast food restaurants and a good commercial downtown area similar to Maple Grove Arbor Lakes area
- lack of shopping and quality restaurants
- Lack of sidewalks on county rd 6 between Ferndale and 101. This would drastically change the walkability and bikeability for our neighborhood and those nearby, and allow us to connect with key bike corridors!
- Lack of uniqueness (food choices, razing green spaces, no unique central location)
- liberalism and the destruction they're doing to our economy (inflation, crime, corruption, wokeness)
- Liberals. They have destroyed every major cities in the US by almost every metric. It threatens to do the same to Plymouth.
- Long term planning of the overall design of Plymouth
- loss of green space to (not affordable) housing and commercial sites.
- Loss of green spaces.
- Loss of native habitat is pushing wild animals into neighborhoods. We need to preserve these spaces so animals can flourish without clashing with humans.
- Lowering property taxes
- Maintain High Quality of Life
- Maintain perceived quality of life and value of living in Plymouth compared to neighboring cities.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Maintain quality businesses, government, schools, housing to keep attracting quality residents who want to live here permanently.
- maintaining & improving infrastructure
- Maintaining a safe and beautiful, livable community for a more diverse population.
- Maintaining a strong education system and combatting disinformation and misinformed ideas from community members which are on the verge of seeping into leadership and decision making.
- Maintaining ALL areas of Plymouth infrastructure and redevelopment and new development.
- Maintaining an equitable balance between the new residential areas of development and the older existing neighborhoods
- Maintaining high quality public schools and public spaces
- Maintaining infrastructure as older parts of the city age. Redevelopment of the eastern side of Plymouth- 4 seasons mall.
- Maintaining its excellence.
- Maintaining its own identity from the Twin Cities metro area
- Maintaining its safety
- Maintaining open spaces
- Maintaining the existing quality of life, services and amenities and only adding 'needs' instead of 'wants'.
- Maintaining the high level of safety (police & fire services) and recreational/beauty (trails, parks) in our community. It would be nice if we had less "chain" restaurants and more restaurants like downtown Wayzata...or like Rock Elm or Sunshine Factory.
- maintaining the quality of life in Plymouth and making sure older homes are maintained
- Maintaining the safety of its residents. The city does not feel safe to older residents.
- Maintaining useable green space and bringing in businesses
- Making crosswalks safer.
- Making it likeable.
- Making room for good restaurants and building less houses
- Making sure all of our public works systems are up to date and ready for any future challenges.
- Making sure the council stays nonpartisan and supports a qualified, experienced staff to manage the city.
- Managing Climate Change
- Managing climate change issues.
- Managing growth
- Managing growth and redevelopment.
- Managing the health and happiness of residents versus schools and businesses.
- Managing the rapid growth with the environmental and transportation impacts.
- Many as indicated above.
- Maple Grove tends to have more activities (weekly summer concerts) , dining and shopping to fit our needs.
- Minneapolis crime (violence/theft/auto-home break ins) moving into our neighborhoods
- No golf course - very important for a city of our size and status
- No good quality yet affordable food establishments that are not fast food!!!
- No great restaurants.
- No idea

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- No more buildable space. We've become Minneapolis. I miss the green farm fields...not just apartments and townhomes. Very sad.
- No restaurants!!!
- Not enough emphasis on green space
- Not enough non-chain restaurants and dining options
- Not enough parks close by. I wish there was a park to take my daughter that wasn't a mile+ from my house.
- not enough shopping areas and apartments/townhomes. you need to look at Maple Grove's plan. Majority of my shopping/eating out is done in Maple Grove.
- Not getting sucked into liberal woke culture paranoia
- Not providing residents places to eat in our own community. Plymouth is greatly lacking restaurants and it doesn't feel like this is a focus for the city. I know a majority of citizens that I know feel the same way.
- Not sure
- Only lived here 4 months. But the drinking water is terrible. Only complaint so far
- Over developing with more and more houses, which are taking away greenspace and overcrowding the city.
- over development of residential, and lack of diversity in the community
- Over development.
- Over expansion
- Over seeing Social Service Agencies. I have made several calls ask who these Agencies are accountable to, who watches over them in the City Plymouth. People either don't know or it is not offered.
- Overall, I enjoy living in Plymouth. Regarding the biggest single challenge I would say ongoing safety (especially property crime) as it is throughout the Twin Cities. A close second might be too much zoning for apartments and condos increasing traffic. This is not the single biggest challenge facing Plymouth today but I would like to see codes enforced, especially no overnight parking on streets and quieting excessively barking dogs. The lack of enforcement has definitely negatively affected my degree of satisfaction living in Plymouth as I experience both on a near daily basis.
- Overburdened roads and sitting at stop lights
- Overdevelopment
- Over-development and crowding Wayzata schools
- Overdevelopment of housing.
- Overdevelopment of residential area that is causing traffic and the elimination of natural areas.
- Overgrowth of housing and population and water quality
- Overloading public roads with too many multi family housing units, keeping taxes lower, and attracting better class restaurants.
- Overpopulation of schools
- Overwhelming the schools and roads (traffic) with too much new residential development.
- People
- People forcing their political agendas on us all. No more High/Medium Density Housing.
- People leaving Plymouth to spend money as Plymouth doesn't have A diverse group of dining options that are healthy and affordable. We continue to expand into more fast food and not quality and healthy food. Farm to table restaurant? Salad places like cafe zupa. Mediterranean options. More individual options and not all chains and fast food. Tired of going to maple grove, wayzata, SLP and Minnetonka to find dining options. Leaving to go to cities that have water parks or splash pads. The kube was a nice addition, but it is not enough.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- People working so our businesses, restaurants & stores will survive & thrive. Get the panhandlers/beggars off the street corners!
- personal safety in a world post urban riots where urban violence seems to be spilling out to the suburbs
- Petty crimes
- Planning and executing re-development sites (like the Four Seasons mall property and others)
- Plymouth city council needs diversity
- Plymouth has a poor selection of restaurants that are NOT fast food or chains. Not enough variety for options for food and shopping opportunities. Letting property areas sit unused and become an eye sore for years is ridiculous. The Four Seasons area. Not enough attention given to our schools and the reputation they have is leading to a devaluation of our property and area overall. Hard to have the only desirable part of Plymouth be in what's considered the worst school district?! There is a large part of Plymouth seemingly being ignored due to its appearance of lack of desirability. There seems to be a great divide in the sense of community between the East and West side of Plymouth.
- Plymouth lacks a cohesive identity. This is evident by its lack of a primary downtown/commercial district. This puts it at a significant disadvantage when it comes to community engagement and interaction.
- Plymouth needs a "downtown Plymouth" area with walkable entertainment, restaurants, shops.
- Plymouth seems intent on developing every scrap of land, no matter how small or how many trees will be cut down or animals displaced. Please be more mindful of the constant push to develop and begin to resist this. Many of us chose to live here wanting to be in a city that values greenspace...it doesn't feel good to see a steady stream of endless construction projects involving more traffic, more noise, more people, more roads, more stores, etc. It gives the impression that Plymouth is more focused on packing more people into our city, regardless of the consequences, than focusing on those who already live here and how this push for expansion will impact their wellbeing and quality of life.
- Plymouth's infrastructure. Although Plymouth city water is pure, it is so very hard. Residents must collectively spend millions of dollars on softeners and salt over the years. What is this hard water doing to the underground water pipes? And our roads...every Wednesday at least 5 different garbage haulers drive through the same neighborhoods, pounding our streets in search of garbage cans to empty. Is it time to contract different garbage haulers to collect trash from specific neighborhoods? Other cities do this.
- Police/safety
- Population and housing development
- Population diversity and respect
- Population is growing fast
- Population is growing too quickly without adequate schools and business to support
- Preparedness for population growth in the coming years (as a United States "climate haven") while balancing ecological conservation
- Preserve quality of life as population increases.
- Preserving greenspace at the current pace of housing development (Hollydale development as an example)
- Preserving open spaces
- Preserving the green space and recreational areas through thoughtful development rather than an impulse to build, build, build - especially when the businesses/developments don't make sense from a logistics point (seriously - why do we need more fast food when the ones we have are seriously understaffed already? It makes me take my business outside of the city).

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Pretty difficult and need improvement changes.
- Preventing crime, welcome people of diverse backgrounds, education,
- Preventing infiltration of crime.
- Protect residential areas from too much traffic and commercial development. Don't become woke! Keep traditional values of family, faith, honesty, kindness, peace. Don't add so many new apts and dense housing.
- Provide affordable housing opportunities to maintain a diverse community and support business through a strong work force
- Prudent development
- Public perception of relative, individual safety.
- Public safety
- Public safety
- Public safety
- public safety
- Public safety
- Public Safety
- Public safety
- Public transport
- Public transportation
- Public transportation - bike lanes, buses, walking paths and strong transit connections to other suburbs and into Minneapolis
- Public transportation. Plymouth is way to big of a city to have the limited transportation.
- Quality and safety of k-12 education
- Quality family style dine in restaurants
- Quality of education.
- Quality of restaurants is poor since primarily fast food or chains. Need to reinvigorate with local options like maple grove or Wayzata.
- Quality of the roads and county road 47 traffic
- Quality restaurants that are not fast food.
- Rapid growth over last few years
- Rapid residential expansion at the expense of natural areas and quality of education provided for children.
- Rapidly increasing property taxes
- recognizing diversity
- Redevelopment and affordable housing
- Redevelopment and commercial development. There is plenty of housing in Plymouth, but not a lot of retail, service, or restaurants in Plymouth. Nearly all shopping/dining needs to be done in Maple Grove or Minnetonka. Four Seasons was a mess before it became vacant, and now its sat empty for five? years? "Downtown" Plymouth is a jumbled mess. 55/494 is the gateway to Plymouth and half the buildings on those corners are eyesores.
- Redevlopement. Plymouth paying for razing of 4 Seasons vs Prudential site being redeveloped by developer. Additional traffic and control of it once the Prudential site is fully developed, impact on surrounding neighborhoods
- Removing green space to replace with residential while continued low levels of quality restaurants and shopping

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Representation at city level, city council out of touch
- Representing "the people," instead of self interests. Bringing forward/considering the voice of ALL residents. Understanding that this survey is completed mostly by white people and those with internet access.
- Resident safety
- Respecting democratic process and respecting one another
- Respecting the customs and history of the people who built this City
- Restaurants and quality businesses
- Retaining individual freedom for tax paying, law abiding citizens
- Retaining Open space. Big mistake developing Holly Creek Golf Course
- Rising crime along with terrible water quality and frequent power loss. Also, not allowed to pick your own recycling company is annoying. Republic is overpriced for recycle and especially garbage removal.
- Rising Crimes of all kinds, thefts, car jacking, shop lifting, home breaking, catalytic converter theft. Streets are in terrible shape and need major repair. Long over due. City keeps patching pot holes which fail every winter/Spring. Very annoying!
- Road construction
- Road construction completion before moving to next project. For example Vicksburg has not reopened the connection from Rockford Rd to 55, however Rockford road is now down to 1 lane as the next stage of construction starts. Plymouth blvd and Rockford intersection cannot handle the current traffic without almost causing accidents or huge delays.
- Road constructions and street planning leading to accidents
- Road safety - too much speeding and high speed roads; road rage issues
- Safe crossing for pedestrians at major intersections and crosswalks.
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety
- Safety (Police/Fire), Infrastructure, and Street Maintenance
- Safety and controlling the increase in crime in Plymouth. Auto theft and home crimes.
- Safety and law enforcement as serious crime continues to invade Plymouth.
- Safety but Not just in the standard sense. Lighting, sidewalks to keep people safe from distracted drivers, (especially by schools! East middle school and sunset elementary should have more sidewalks in those neighborhoods) well planned developments and road improvements to avoid dangerous intersections. Police presence, visibly still essential in the community but also at any size event or "problem areas"
- Safety is my personal number one. But maintaining quality of life we enjoy here in Plymouth is a broad based challenge the city meets well.
- Safety of all citizens- walkers, bikers, drivers and general safety
- Safety of our families. Traffic enforcement through neighborhoods and red light enforcement. Safety of our children in public area. Police presence needs to increased. We don't want Plymouth to become and easy target for crime.

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- Safety of public and private parking lots and other common and accessible spaces
- Safety of residents
- Safety of the community. We are aware of more crime than ever (we've lived here 28 years). We've had vandalism in our neighborhood, the road rage killing of a coach etc. maybe the numbers are still low, but it's a concern.
- Safety. We had 3 black teenagers try to break in our front door this summer. A neighbor across the street saw the incident.
- Scaling for growth.
- School system and safety
- Schools and education
- Sense of community
- Single family home prices
- Small lakes being taken over by lily pads and no fiber broadband!!
- So many issues, but the really poor water quality is blemish on the city's reputation that I hear from many others in greater Msp-SP
- Sorry but there's no one single thing because they are all interrelated: Overdevelopment and lack of arts and culture (just the Hilde doesn't count—it's one place), and no nice, local restaurants. Plowing over historic sites to give in to development (e.g., Dundee, Hollydale) that made Plymouth quaint and unique—with no citizen vote. I now go to Wayzata if I want quaint and unique, beautiful areas to relax or show off the area to visitors. Plymouth has turned into nothing but McMansions with no vibrancy, divided north and south by the insane Hwy 55 crossing that adds 10 minutes to your drive if you want to get somewhere on either side at peak hours—this MUST be addressed. I feel the mayor is doing favors for his conservative developer buddies over citizens. I do think the Plymouth Community Center is nice albeit sterile in design. Looks like something out of Siberia. I would love to see more greening in our road medians vs more concrete, and I support the lane reduction on Schmidt although where was the public information session about it? Lots of ticked off people don't understand the reason or benefit of it. Perfect place to add more green medians as well.
- Splintered into several different areas that are not united (i.e., East and West, West is just Eastern Wayzata, different school districts with Wayzata, Robbinsdale, and Hopkins).
- Staying focused on the basics of Law and Order, Economic Development and Community Spirit. Don't get distracted as other cities have.
- Stop acting like this is a small town in northern mn
- STOP building on every square inch of green space. We want to breath see trees not have a 20 minute drive to go 2 miles Schmitt Lake to Rt 55. Get control of cost so we do not need the new tax dollars from growth
- Strong educational system
- Supporting existing residents in older parts of town, while developing and expanding new areas. Striking a good balance between the two.
- Taxeso
- The \*\*\*\*\* strip mall property off 169 and Rockford Road. It should be torn down and rezoned for public use. Our friends in Minnetonka and Edina ridicule us, as Plymouth residents, for our inefficient use of it, lolz.
- The ability of families to afford a home in Plymouth. And the ability of seniors to affordably downsize.
- The biggest challenge is the city council and their non-stop spending....I am still bitter about the expansion of the community center being taken on without a vote on the referendum in the election. How dare you raise my taxes



# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

without letting me decide that. The taxes are crazy high in Plymouth compared to other cities in Hennepin county. The arrogance of our elected officials is literally the thing of comedy. Pathetic. Further challenge is the creeping crime from the east side of 169.

- The city council needs to be more diverse.
- The city has grown so fast; as a new resident the city provided no acknowledgement of new resident access or even basic information of the city. A sense of community needs to be at the forefront (this feeds into safety and other important focus points). I have already seen questionable city council decisions (old mayor becoming a city council member by internal vote only) and not having a DEI role in the city. As a major metropolitan suburb, I would expect DEI to be standard. Plymouth leadership gives off a very white man, central MN, 'behind the times' vibe as an outsider coming in. We chose Plymouth not because of the city, but because we could find a house in the general west side of the twin cities that met our criteria. It was one of the last suburbs we were looking at as it doesn't have a strong sense of community to an outsider and didn't really offer anything special to consider in our decision to purchase here. I have lived in the twin cities for the last 30 years (suburban and metro areas). Also - the high school is ridiculously big and with all the families moving to plymouth, I think the system is poorly prepared to address the child population. We need more middle schools and high schools.
- The city needs more business and commercial development. This is a better tax base, not the ever increasing multi housing unit developments and even single family home developments. Leave some green space for residents to use.
- The Council has allowed development of every single green spot in this city. It is horribly discouraging that the council only wants dense housing and resulting property tax revenue and no green space. Develop every square inch and take money from developers to fund your re election. It is disgusting. No faith in the mayor and council. Horrendous.
- The economy
- The fact that a ton of housing and office space has been added but there is not a great central retail area where people like to congregate.
- the idea that some people think Plymouth is not diverse, but I think Plymouth and their residents are very understanding about and promote diversity well
- The major lack of quality / interesting restaurants and retail
- The single biggest challenge facing Plymouth today is to get a golf course. All of our golf courses have been taken away.
- the spread of crime coming from outside of our city
- The spread of urban crime to the suburbs
- The trend toward extremist public servants being welcomed onto board, councils, and committees.
- The uncontrolled crime in Minneapolis is spilling out into suburbs.
- Theft and shoplifting
- this is the only place I can write anything. Sorry. Our neighbors NEVER mow their yard until the city comes out to tell them to do it. Why can't you just fine them or have someone do it and bill them. The whole neighborhood complains about it, many call the city. It seems like a big waste of money for the city to keep having to come out to talk to them.
- Thoughtful planning and development while maintaining character, livability and open spaces for residents. I also think we should split the high school in two so kids have reasonable ability to get to know peers and participate in

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

activities after so much growth in the community. I'm also shocked we don't have a public outdoor pool for residents in line with what is available in similar communities (or even much smaller communities) in our area.

- to combat crime and to make Plymouth and its residents safe
- Too many corporate chain restaurants.
- Too many homes and not enough balance of recreational options (splash pads, pools, golf courses) and lack of dining out options
- Too many homes packed into small lots.
- Too many homes the schools are going downhill with how many foreign ppl and not pride in our community . There's is 0 sense of community at Wayzata high school it's 60 percent Asian Indian in all classes and they don't support the community with school volunteers or participate in school functions it just how smart are the kids
- Too many housing communities with tiny lots and no green space
- Too many new developments coming in. Too much traffic.
- too many students in classrooms
- Too much development.
- Too much home development and no change in roads
- Too much housing in what used to be or could be open space for beautification and recreation for the city.
- Too much new housing, too much lower income housing- all leading to strain on the school system. Not enough resources for our kids, too large of classes and high school.
- too much residential development
- Traffic and affordable housing
- Traffic changes
- Traffic control with the booming population.
- Traffic crime - speeding and street racing, running red lights and not stopping for stop signs
- Traffic due to growing population
- Traffic enforcement
- Traffic flow, need roundabouts.
- Traffic infrastructure. It's like the wild west trying to get across major highways just to get to the grocery store.
- Traffic Loads on HWY 55, inability to cross HWY 55 on foot or bike, Improvements to Southern Half of Plymouth (not just the north!)
- Traffic movement. Increasingly difficult to travel within city due to so many traffic lights.
- Traffic on highway 55
- Traffic related problems. Snow removal is sub par.
- Traffic safety - keep drivers, bicyclists and pedestrians all safe. Drivers need to be held accountable.
- Traffic, especially along 55, is going to get worse and worse, making it a challenge to get around in Plymouth.
- Traffic, speeding, noise levels, over-development
- Transforming the Four Seasons mall property into a beneficial area to the eastern Plymouth neighborhoods, and minimize low-income/subsidized housing
- Transition of families from MPLS
- Transportation planning is disastrous.
- Trying to keep the cost of living in the city from rising too quickly.
- TWO THINGS: 1) Rising fascism among city residents, and 2) Climate change consequences

# Verbatim Responses to Open-ended Question

## What do you think is the single biggest challenge facing Plymouth today?

- uncontrolled growth
- Understanding the difference between causality and relational when it comes to data analysis and potential solutions to social issues.
- Uniting its residents
- Uniting original residents with newer residents. Seems long term residents blame newer residents and city officials for redevelopment. Long term residents seem to forget that other long term residents are the ones that sold their land to the developers.
- Unsure at this time
- Unsure. Sometimes I wonder if crime will eventually come to the suburbs. Transportation for those who don't drive.
- Using tax dollars wisely
- Waking bridges over Hwy 55 and general maintenance of Hwy 55
- Walkability/safety for residential pedestrians
- Walking and biking safely among the busy streets. The lack contributes to the city's obesity bc it forces everyone to drive
- Water quality We have very hard water
- Water quality & safety
- Water resources and community connectivity's
- We are a split community with no decent main street area with local restaurants and shops - like Hopkins, Edina, Maple Grove, etc. - and 55 is literally falling apart and difficult get onto and through due to traffic lights.
- We should have our own school district rather than attaching on to adjacent districts.
- We think the east side of Plymouth does not get as much taxpayer funds as evidenced by the mess that is the 4 seasons mall.
- Weak government
- Welcoming and respecting diverse citizens
- Welcoming diversity. Livability.
- Welcoming people with lower incomes to live here.
- Whether we are growing too fast, or slowing down to allow for longer term development opportunities. I am concerned that we are growing too fast, and relying too much on that growth to keep tax rates artificially low (e.g., grow now, pay later).