

Survey Results: Snow Removal

[Survey Info](#) - This survey was sent on behalf of the City of Plymouth to the FlashVote community for Plymouth, MN.

These FlashVote results are shared with local officials

1007

Total Participants

980 of 2065 initially invited (47%)
27 others
Margin of error: ± 3%

Applied Filter:
All Responses

Participants for filter:
1003

Response Time (ho...

Started:
May 18, 2022 11:06am CDT

Ended:
May 20, 2022 11:00am CDT

Target Participants:
All Plymouth

Q1 According to the City of Plymouth’s current snow plowing policy, a snowfall of 2 inches or more triggers a snow emergency – and associated parking restrictions. During a snow emergency, all city streets are plowed curb-to-curb including cul-de-sacs, which generally takes about 9 hours. For snowfall below 2 inches, the city only plows major streets.

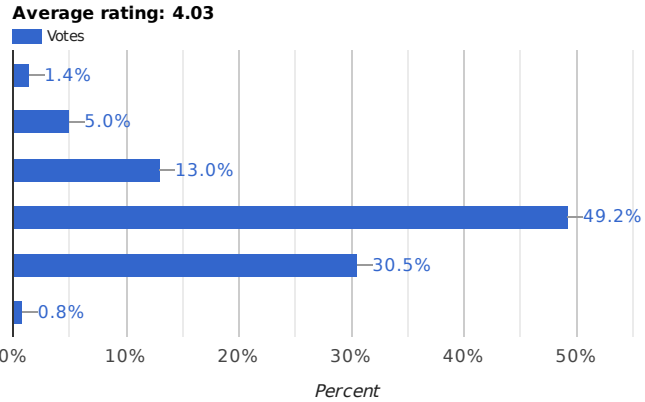
Which best describes where you live?
(1003 responses)

Options	Votes (1003)
I live on the bulb/curve of a cul-de-sac on a local or residential street	34.5% (346)
I live on a local or residential street, but not on the bulb/curve of a cul-de-sac	61.1% (613)
I live on a major street	3.3% (33)
Not Sure	1.0% (10)

Q2 Please rate your satisfaction with the *timeliness of snow removal* in Plymouth as a whole this winter:
(992 responses)

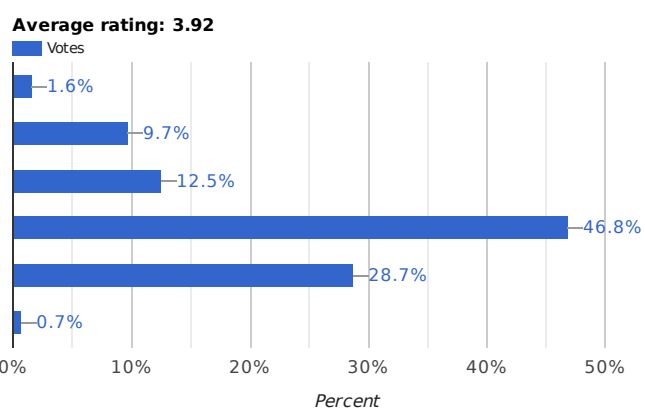
Options	Votes (992)
Very Dissatisfied (1)	1.4% (14)
Dissatisfied (2)	5.0% (50)
Neutral (3)	13.0% (129)
Satisfied (4)	49.2% (488)
Very Satisfied (5)	30.5% (303)

Options	Votes (992)
Not Sure	0.8% (8)



Q3 Please rate your overall satisfaction with snow removal in *your neighborhood* this winter:
(984 responses)

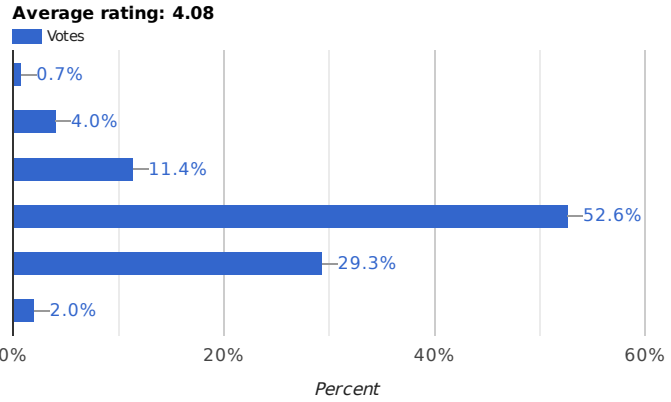
Options	Votes (984)
Very Dissatisfied (1)	1.6% (16)
Dissatisfied (2)	9.7% (95)
Neutral (3)	12.5% (123)
Satisfied (4)	46.8% (461)
Very Satisfied (5)	28.7% (282)
Not Sure	0.7% (7)



Q4 Please rate your overall satisfaction with snow removal in *Plymouth as a whole* this winter:
(977 responses)

Options	Votes (977)
Very Dissatisfied (1)	0.7% (7)
Dissatisfied (2)	4.0% (39)
Neutral (3)	11.4% (111)
Satisfied (4)	52.6% (514)
Very Satisfied (5)	29.3% (286)

Options	Votes (977)
Not Sure	2.0% (20)



Q5 Any other comments or suggestions about snow removal in Plymouth?
(300 responses)



We were out of town January to March 2022, so that is where my answers come from.

Icy streets were definitely a problem last winter.

I appreciate that the city is reducing chloride use and protecting our water. I hope the city can do more to engage Hennepin County, MNDOT, and large commercial properties to do better.

There were a few intersections where some drifts were left which made it harder for cars to get through them and the intersection.

Please try not to damage more of my front yard lawn - I live in cul-de-sac bulb and the trucks usually damage part of my lawn near the end of street. I understand it is hard and you have to put the snow somewhere.

Constantly did not come down our bulb/cul de sac

Actually remove snow, it would is be nice.

Lower the plow blades so there isn't 2 inches of ice on the roads. They never plow down to the actual road. And start using salt or more of it.

Good job public works!

Even with the orange stakes on the edge of the lawn, the cul de sac plowers tore up a decent amount of lawn. I understand they are trying to move quickly but seems maybe the wrong equipment is being used? A few years ago they used bobcats. This year was just big trucks w plows who have to basically ram their way into a pile in the yards to get the snow off the road. Obviously this is imprecise and leads to tearing up of the yards

I live the corner and therefore the snow is dumped in our yard every year. This has led to sprinkler and yard damage the past few years.

Would be so wonderful if they could lift the blade at the driveways.

This is MN, how is 2 inches considered an emergency???

Quality of removal sometimes seemed to suffer due to contractor equipment that appeared to be beneath the task.

Thanks for a good effort!

No more suggestions this year. Crews are doing a good job of making sure that mailboxes don't get a big pile next to them which has been a constant fight with the USPS in years past. As long as these improvements remain, we remain happy with the service in our cul-de-sac!

I do not think we need to plow after 2 inches, after three would be fine. The biggest challenge we have is when the main plow makes one pass around the cul-de-sac it leaves a high edge that can be difficult to drive through/over.

It takes a very long time for the neighborhood to be fully cleared. There is one pass through, which is insufficient for buses and delivery vehicles to turn around in the cul-de-sac, and then nothing happens for days. The streets get so icy because they are not cleared from curb to curb quickly enough and it is VERY DANGEROUS. Cars slide through stop signs and can't get traction to get from Archer Lane to County Road 47. Please clear the neighborhood streets faster!! Thank you.

We have a sidewalk in front of our house that was not well-plowed but the street was done very nicely. They did not do a good job on the walking path/sidewalk.

We are a newer development. Now that we've been here a few years, it's running pretty well from the city plowing perspective. Our issues are more with our HOA service plowing driveways which is another matter.

There were several snowfall where removal on our street was extremely slow, and in one case never happened at all. We live on Saratoga Ln N.

On the whole, snow removal this winter was great. We live on the bulb of a cul-de-sac and sometimes the big plow would come thru and only do the straightaway, leaving the circle part of our street still filled with snow. The big yellow plow usually came not long afterward, but sometimes we had snow in the center of our circle for a while. Relatively small deal, not a big deal. It was nice to have consistency in who did our street. Thank you for the great work.

Being on the bulb of the cul de sac means we are the absolute last to get the front of our house plowed. This results in us having to either drive through deep snow to get in and out of our house, or shovel the street. Not great!

Snow removal is very sporadically done on 59th Ave and 59th Place within Legacy Park neighborhood

The city plows damaged my mailbox one week and the next plowed 4ft from the curb. I have to remove the berm in the street to get out.

Thank you!

I thought snow removal was much better than the prior winter. Almost back to how good it was 10 years ago.

The plow broke the mailbox cluster resulting in neighbors having to drive to the post office for 5 months to get the mail

We're also on a school bus route, and I think that helps the timeliness of snow removal.

I am very please with all of this service. It is a critical one in the winter time. Thank you all for your hard work and quality performance.

No concerns. I feel the work has been fine from my point of view.

Rarely plowed curb to curb at all this winter. One side of street was plowed to curb, the other wasn't. Thus made walking difficult.

We need a second cleanup after the first. They come while it's snowing and then it keeps snowing and then gets slushy and freezes like that- we need them to come by a second time.

I am sure it's a difficult process. Especially when it snows back to back to back days in a row. Does Plymouth ever use sand on those ice only days..

Decent job - thanks.

plow took out my reflector stakes and wing plow fills in my freshly cleared sidewalk

Prioritizing streets that are also school bus stops would be very helpful for families

I like that the crews took preventative steps and plowed small snowfalls to prevent ice. We seem to get these small snowfalls that make slush, followed by extreme cold, which makes ice/ruts. I didn't see that happen last winter, and I think it was because of the current guidelines and approach to putting down salt liquid *before* the snow falls. Nice job!

Snow removal run over and destroy our snow sticks. Westbranch Association

It would be nice to see if the plows could get closer to the curbs when they come through, it seems like they are always a foot or two out into the street on both sides which make for narrower streets during the winter months. would it help if we as homeowners put flags or stakes at the top edges of the curbs fronting our property?

Clipped my mail box a few years ago. But other then that I'm happy.

Scrape curb to curb. In my neighborhood the usually only do 3/4 of the street one side always isn't cleared. Makes for horrible dethaws water buildup and for treacherous ice build up that damages cars and also makes it difficult for pedestrians crossing streets.

We are in the bulb of a cul de sac and it never seems to get completely cleared. I know the big plows don't fit so they have to come back with smaller equipment, but even then, there is still snow left many times.

We are satisfied with snow removal. We have no complaints.

I am at the "top" of the cul de sac and seem to get a MAJOR mountain of snow at the end of my driveway..

none

I live in Lake Camelot Villas and the City plows Wedgewood. It would be very beneficial and appreciated if they would do a better job plowing and applying chemical to prevent the curve from snow-packing and icing up in the winter. We also have an issue with water pooling and icing over at the intersection of Wedgewood and 60th Place North. This has always been an issue and got worse several years ago when they resurfaced Wedgewood. Thank you.

Please continue to clear the walking/biking paths. They are used.

Usually our cul de sac is plowed late and by the time it is the snow has been driven in and packed down which them makes it slippery for days.

Please stop plowing over our yard marking steaks and plowing up our sod. We put the markers up there for your convenience as much as ours.

Its tough for the city to keep streets clean when only and inch falls, then 4 days later another inch falls. Result is crusty snow and ice build up on the streets.

Better than the previous year. Especially in the cul de sac.

need to start early in the morning so it is clear by 7 am ,if possible. During second round curb to curb plowing,snow plow throw lots of snow on driveway again because they go so fast. slow going will thro less snow on cleaned drive way on second round.

Prefer snow removal only if 3 inches or more.

I think the plow drivers did a great job in clearing the streets quickly and completely this past season. Keep up the great job!

N/A

My only criticism is that this survey should go out in early April or even a mid-season survey, to work on corrective changes during the season instead of waiting until now.

Drivers do real good job!

Our neighborhood is consistently not getting consistent snow removal. When plows do come, they run over many yards despite large stakes marking the line. They run right over them as if they aren't there. We need more consistent plowing that doesn't ruin lawns. Pay attention please!

Please remove more snow than just a single strip. It leaves huge patches which turn into ice on our street

Please be a little more careful with our lawns.

Thanks to the people that get up and do this work in the middle of the night!

In my neighborhood, Creekside Hills, there is ALWAYS packed, slippery snow on the road during the winter. I suspect it's because 51st Pl N doesn't get much sun, but it's not terribly safe.

We live on a cul de sac. In the past, when snow was removed, a lot of it used to be dumped at the end of our driveway. It does not happen as often now, but still does. We would greatly appreciate it not happening at all. Thank you.

The past two years there has been damage in our neighborhood. Last year light posts were hit and grass significantly damaged. This yards were ruined with salt dumps on the sidewalks.

More timely shoveling and more frequent salting of side streets

most of our snow did not get removed to later in the day, which made it hard to get out in the mornings

Last winter, the snow plow broke off a piece of our curb. Do I report this to someone--if so, whom?

We live at the end of a cul de sac and each year, our lawn is damaged due to snow plows going beyond the curb and digging into our yard. I hope drivers receive good training on how to minimize this, as it requires time, money, raking, grass seed, etc.

There was some grass torn up when they piled the snow from the curve of the cut-de-sac onto my yard.

Culdesac on nathan Ln n hasn't been plowed curb to curb in many years. Leaving home owners to dig through massive mounds just so they can get their mail delivered.

I felt like the snow removal in the cul-du-sac in improved this year w/snow being distributed throughout the 'bulb'. My only concern/complaint this year was that there were several areas where coming from neighborhood streets to busy streets and having snow piles limit visibility.

Our cul-de-sac was not plowed to the curb in some areas so additional shoveling was required near mailboxes and the storm drain.

If the drivers would attempt to plow closer to curbs to make the streets wide enough to drive responsibly.

Our culdesac never gets plowed.

The plow drivers are excellent and out 24 hrs a day. Hats off to them!!!

Snow removal this winter was adequate...some concerns about ice/ridges next to the curb that remained with salt making the main part of the road clear...hard for walkers to stay to the side of the road.

We didn't have any issues all year with the quality of snow plowing.

We live on the outside of a curve in our street. Despite mailboxes and stakes showing the edge of the road the plowing is consistently 1 - 2 feet from the curb. Would appreciate not having to shovel so much of the street!

Too little, too late! No sidewalks or trails should ever be cleared until ALL street are cleared

I would like to see more care taken to remove snow in cul-de-sacs. I know they are difficult to plow but more effort could be made to move the snow off of the road. Our cul-de-sac always has snow left in middle or it is poorly plowed curb to curb.

My block seemed to be plowed well in a timely manner. Thank you!

Sometimes it would be nice if it's all down in certain intersections during the winter so it isn't so slippery. I could not stop when I was going onto Dunkirk and on the side street.

late plowing, blocking the driveway after i have plowed meaning have polw again

Mailboxes seem to be an issue on our neighborhood.

Several of our neighbors had major sections of their lawns destroyed this winter from plows not following the street correctly.

Although the snow removal was prompt. It was a bit too prompt many times the plows came by before it was done snowing. Leaving an inch or two on the street

We're on the inside curve of a cul-de-sac, and one of the two houses on our cul-de-sac where the snow primarily gets piled during plowing. Drivers do a great job of plowing out our neighborhood, however, our driveway frequently ends up getting blocked in, because drivers will plow around the curve with the bulk of the snow, dumping a lot of it in our driveway. We've also had our mailbox taken out a couple of times, and the curb in front of our mailbox has been crushed by plowing. We understand that our cul-de-sac is kind of awkward to plow, but it makes removing the snow from our driveway very challenging. We do really appreciate how awesome the Plymouth is about removing snow from the multi-use trails!

This was the worst year, no consistency regarding timing, driver did not, ever, plow to curb left 3ft out into street. Previous years I could count my street would be plowed by 7am, this year was a crap shoot. Also don't understand new plow route on my street, right side cleared first, left side (my side) cleared 45 minutes later as the driver plowed the right side of two subdivisions before doing left side. Would be nice if Plymouth provided on line trackers of the plows so residents could follow the driver and estimate when our street would be plowed

Unreliable

It's a tough job balancing the many needs and challenges; thank you for your work (Please thank the plow drivers as well!!!)

My yard always get the snow pile and it results in the edge of my yard getting ripped up every year. Very disappointing

Survey us sooner. Hard to remember snow days when it's May, and sunny! Maybe ask mid to late April

Our cul de sac was cleaned more timely this past year. Thank you.

I appreciate the survey Also : please give equal importance to inner streets and cul de sacs Please inform the plowers not to pile up against the driveways

Keep up the great job! And love the continued great work the city does related to reducing salting! Our lakes, rivers, wildlife, children, pets, etc. appreciate your commitment to helping improve our water resources!

Certain city sidewalks aren't ever cleaned. For example 18th Street Sidewalk in the Parkers Lake Neighborhood isn't ever shoveled or plowed. As a dog owner it is frustrating to take her out on icy or large snow days.

Our street is a long dead end, but it is treated like a cul-de-sac. It can make driving difficult when the snow is not cleared. 5th Ave North

Keep up the good work!

Snow removal in interval roads wasn't done properly or was done very late

I know it's tough, but icing at intersections needs work.

Our house is on a dead end street with several cul-de-sacs off of it and a sharp curve coming into the neighborhood. The sharp curve is always icy, often for days, after a snow. The plows put a tiny amount of salt down so it stays slick and cars always go into the ditch there. Also the cul-de-sacs don't always get cleared properly, especially not the first one. The snow isn't cleared anywhere close to the curbs and it seems to be missed entirely from time to time. That is the road that leads/connects to the walking trails and gets a lot of foot traffic so it is important that it be cleared.

Change to 2.5" to save money

Our Brockton Lane street is always salted and plowed during and after a winter event. I know some will complain about being plowed in at their driveway, but I know this is not avoidable. Overall a good job of winter snow removal.

Main complaint is having my driveway and mailbox plowed in. I do hire my driveway plowed so depends on who plows first how big the problem is.

Our access to West Medicine Drive is 23rd Ave N which is a short steep hill. It is never adequately sanded to prevent skidding into West Medicine Lake Drive even at the lowest crawl speed. Please change the methods used to remedy this problem. Thank You.

We used to live in the northern suburbs and the quality of work and timeliness were so much better than Plymouth. It's a definite area for improvement.

Would like to see major intersections a little more clear of ice and build up. Especially days after a snow event.

My only issue has been there for 25 years. My street slightly curves. Every year I put up markers to show the street path but every year, the plow just takes a straight shot up the street. This leaves about 3 feet by 20 feet of street that I need to shovel. A lot of extra work since the plow has also deposited his load there.

Pull the blade up while passing driveway

I know that you can't get to all streets immediately, but at some point, the snow removal becomes a moot point because it's been driven over so much you just have ice. Finding a way to get to residential streets quicker would be helpful and reduce the months of ice build up.

I live on a one block road and many times we get skipped with the plow. Or it is plowed so late the snow is trampled down a hill and it becomes icy.

we had snow removal this year? Poor, poor job, and as usual, the trails in the park got cleared before the streets....and when Parks DID remove snow, they took out a ton of soil and landscaping...weak, weak job guys.

Neighborhood streets are plowed very late.

I live on a corner residential street adjoining a busier street. Typically snow gets pushed into the intersection of the residential street from plowing in the busier street. Would be nice if where the two streets join the snow could be cleared better

Keep up the good work. Winter was too long, but the roads were good and as expected clear. Neighborhood roads weren't cleared as quickly as main roads, but that's always been the case.

I compare Plymouth city with its neighboring city Maplegrove. Our (Plymouth) sidewalks I would say they were never cleaned. Always ice there and ideal for walking. Streets are being ploughed but snow is still there. Timing of ploughing is not consistent, so I end up cleaning my driveway twice.

As recently retired residents, we may not have been affected if snow was slow to be plowed in the early morning, as we didn't need to get out & go someplace

I live on CR 73 so my road is usually plowed right away.

The only critique I have of snow removal in Plymouth is that the plows occasionally clip the corners of streets and run up on the curb.

Cul de sacs are not taken care properly...lot of snow left on the streets even after the snow removal

Mandate lower speed limits during snow emergencies because some people don't use common sense.

The corner of 3rd Ave. & 101 needs to be cleared and salted in a regular timely manner but the rest of the neighborhood could be cleared at 3 or 4 inches as far as I'm concerned. The rest of Plymouth is fine for my needs.

The work by the snow removal team seemed slow and sloppy this year. The street was regularly not plowed from curb to curb. Our street also seemed to be put off until the last minute despite being very close to the shop.

I have been living in a cul de sac for the last thirty years in Plymouth. The snow removal on the streets and the final cleaning of the cul de sac with a pickup or bobcat has been very good. The initial movement of snow in the cul de sac is with one of the big trucks that drives in and backs out or does a circle. If the snow is more than 4 or 5 inches, the pile left next to the plowed portion made by the big truck causes sedans to get stuck. We would be better off left untouched until the pickup or bobcat can make it to our cul de sac.

It would be great if the plows could come thru during a thaw to try to scrap off all the ice built up during the rain/freeze/show cycles. Also, after a freeze, the intersection of Zachary Lane and 48th Ave N needs to be salted frequently. It's tough to stop for a turn onto 48th when going south on Zachary Lane.

cul de sac cleaning was better this year than last year. It really takes a bob cat loader to do a quick decent job. Plow trucks just don't cut it.

We often get the pickup truck with the plow on it to remove snow on our street. It takes them two or three times as long adding to noise. But Plymouth is doing a better job of cleaning our hills early so we can actually get out of the neighborhood.

Mailbox damage and torn grass regular occurrence in our neighborhood

I often find that the streets are not plowed to the curb, like 22nd Ave where my neighborhood is located, there's 1-2 feet of snow always on the edge of the road. It's a 2-way street so vehicles move closer to the middle which is dangerous. On 18th Ave where there's a median, the road is wide enough that it doesn't matter, except for parking. But even Cty 6, the turn lanes are often not plowed to the curb. In an ideal world, I think one primary sweep through to clear the roads when the snow has stopped, and then a more detailed drive when that is done.

No one dug up my sod or bumped a sprinkler so it is all good!

The plows do not get close enough to the curb. Therefore, leaving little room to drive when there are incoming traffic.

I'd like to thank the awesome snow plow dude who pushed all the snow away from my driveway as he noticed I was trying to clean it all up.

Cul de sac entrance got narrower and narrower as the season progressed. Plowing needs to be done curb to curb or close to it

Thank you for your hard work!

1. The snowplows pile up the snow on our driveway instead of the opposite side of the road which is a playground. 2. Some of the streets in Plymouth don't get plowed closely enough so the thin layer of snow becomes compacted and even more slippery

This year wasn't as great as in year's past, but it was still good.

We put the orange posts in and the plow continued to take all those out but at least this year they didn't take our mail box out. Can the city offer free or discounted lawn markers for the plows to aid in them seeing the roads?

The very first snowfall is always left to ice up vs. plowing it away....please, please plow as soon as the snow flies in November!

Replace grass that cut off on curb line

Vicksburg (north of 55) was very often still quite slick with compacted snow

I would prefer that plowing would start earlier. Our streets typically get cleared after 1AM, typically, between 1AM to 4AM. It's a suggestion for improvement but Plymouth is doing a good job overall.

We have utility (electrical and cable/internet/phone) boxes on our narrow frontage. There are wider front yards in our cul-de-sac offering better seasonal snow storage potential. I hope the plows that do our cul-de-sac use those places instead of damaging our utility boxes.

It would be nice to have more "ice melt" put down on residential roads.

Only can speak about the block that I live. Not sure about other areas.

Keep up the good work!

Your driver's need to be more careful when plowing near mail box clusters. Ours was hit again, the first was 2 years ago. It makes it very inconvenient as we then have to go to the Post Office weekly to pick it up.

Thank you for your hard work

Our street has a curve and the plowing does not go all the way to the curbs in the curved section. This leaves the catch basins plugged.

Maybe 3inches before plowing

I am that lucky house that gets the pile of snow from the cul de sac. I get it. Can you guys at least keep my driveway open?

Plymouth does an amazing job with snow removal, much better than other cities.

My neighborhood does not seem to be a priority and sometimes you just plow every other street. Also, my side of the street does not get plowed to the mailbox so at 69, I have to try to shovel out feet of snow for the post office.

always get plowed timely

Doing a great job keep up the good work.

Need to plow to the curb. There was over 12" to the curb in my neighborhood. Also, we have several hills in the area, that need to be either scraped to the ground when plowed or salted better.

The drivers of the pickup trucks seem to care a lot when plowing out our cul-de-sac

No.

Remove snow from all city sidewalks in a timely manner. We rely on them when walking to and from the bus stop.

Maybe I'm just lucky to live in an area that gets plowed early but I have never had any problems with Plymouth snow removal being delayed or taking too long. Thank you to everyone who works so hard and so quickly to get everything done!

Our street is never plowed to the full width. The entrance to the street is also left with the dump of all the snow. We take shovels and shovel it ourselves.

Speed up response times with snow removal.

This year was unusual in that we had some long, slow snow storms that took up to a day to get plowable snow. I think the crews erred on the side of removing snow soon, even if they had to come back later. Not a criticism since it was probably safer for drivers that way.

The person who did the snow removal for our cul-de-sac, in the little snowplow/bobcat was the very best we have had in the 34 years we have lived here!!! He was prompt, and very careful where he put the snow and did not ruin our lawn like previous ones.

The plow drivers should slow down some. They miss some snow when they go fast.

The cut de sac was not plowed to the curbs on many occasions but overall they did a much better job then past years

This year they marked our curb (we live on a tight curve). They did a LOT less damage from running into our grass

I live on a limited access dead end street. Much of this past Winter was spent with the street about 60% width due to the snow removal not being completed to the curbs (at a couple sections it was nearly 3 feet from the curb). This made passing vehicles going the opposite direction difficult. This was handled better in previous seasons. Also at the intersection leaving our dead end street, the "corner" of the intersection most often used (access to Hwy 55) wasn't cleared. Loose snow/snowpack/ice was in place much of the Winter 5-6 feet out from the curb in what was a traffic lane to access Hwy 55.

Nice work

We were gone from Christmas to March 1 so I'm can't fairly rate snow removal.

The cul da sac we live on was never plowed properly. Also the side streets in Shiloh neighborhood were terrible. Never plowed curb to curb. One swipe down the middle.

Even when we he city plows, main roads are still covered with snow, resulting in sliding. Would you add more salt to the roads to offset this?

Lower the threshold to one and a half inches

The driver in our neighborhood leave the snow 2 - 3 feet from the curb and does not attempt to move it closer to the curb.

I love Plymouth Snow Removal. However, I still think our city of 81,000 people should have a golf course.

The timeliness of snow removal was just fine. However, hitting the mailboxes and hitting the cable company boxes and then not taking responsibility and doing any repairs is unacceptable. My Mailbox is Bent out of shape because of your snow plows and the cable box is still hanging at an angle. Your drivers need to be more careful.

Ive lived on the Wedgewood Vinewood off sunset trail for 15 years. The city basically ignores this road. Years ago i complained about snow removal once and the city piled snow and ice in our driveway in retaliation. I can't say enough bad things about your snow removal free.

The earlier the better for those of us who work. Sanding/salt on residential streets would be appreciated as well. Thanks for asking!

Sidewalks in our Prairie Ponds Park need to be the city responsibility

I think the subcontracting of snow removal in cul de sacs is working well.

It would be helpful to know when the plow will be on our neighborhood. Sometimes the 2" threshold is not met in one day but over a couple of days it is exceeded. It would be helpful to plow when the accumulation on different days exceeds 2".

Keep up the good work. If the snow plows have gps is there a way to see where they are. It would help anticipate when they will arrive.

Are all of the culdesac plow drivers idiots? Our guys (6140 Cheshire Ln N) crams all the snow into the 2 smallest yards at the end; this year the pile was 10 feet into the road. 1/2 of the snow needs to be plowed onto the other 2 yards who have 160 % more street length. Totally ridiculous piles on 2 houses, 3 flacks on the other two.

There are a couple people who park 24/7 in the circle, so the plows had to go around them all winter.

The streets in my neighborhood became very narrow over the winter. I would estimate snow extended 4 feet from the gutter.

I think my neighbor may have plowed more than the city; so my answers are skewed.

The only problem is the amount of snow pushed up to the driveway. Would be nice if something were done about that.

the streets and cul de sacs in my neighborhood are never plowed curb to curb. Some of the feeder streets to my neighborhood are plowed curb to curb. I wish they would plow closer. I know it is hard, maybe a smaller truck is needed for final clean up. thanks.

Lots of torn up yards especially at corners

Trails weren't plowed as well as they had been in the past.

Lived here for 26 years. Our cul de sac used to be plowed out overnight or first thing in the AM. This year it was often 11:00 am or later. Needs improvement!!

Cul-de-sacs should be cleaned better.

The drivers can't seem to find the curb on my cul-de-sac and my neighborhood. They always leave 2+ feet of snow in front of my mailbox. I literally had to push the post truck out of the ruts many times. I am getting too old for this. This has been a problem since we built our home in in 1986.

For culdesacs with center island, plow to the center island in general. I think this has been done on our street recently, but keep it up.

I don't understand why my yard and my neighbors have always been the dumping ground for the entire cul-de-sac. The other 3 houses have a larger front yard but had little or no cul-de-sac snow on their yards.

We pay our taxes like every other citizen of Plymouth. Why do we get the WORST service because we live in a cul-de-sac? We are always the LAST to get plowed and sometimes even forgotten unless we call the city. No one in the administration offices care about our service and no one wants to make it better. What will it take to make some real changes?

We appreciate that the plow changes up how they plow the street so we don't get the huge drift on our driveway. Much appreciated!

Do a good job with main streets but side streets not attended to and our street in particular got dangerously slippery all winter. Also our cul-de-sac never got attended to

None

Knocked into our mailbox. Now we need to figure out how to pull it out and fix it.

I find the plow that does Underwood Lane does a great job every time. Never have to worry about getting out in the a.m. and he doesn't tear up my sod. I think these people do a wonderful job and I called the city and told them so.

the wood stakes that were put in broke right away last year and than you for not putting them up this year, the plow did not damage my yard this winter, thank you.

Crews need to do better cleanup plowing on cul de sacs. when it warms and snow melts. If you don't plow this.. it turns to ice and sticks around all winter.

Please direct the drivers to go slower and watch the curb to avoid turf damage on the streets. We also noticed a lot of turf damage on the walking paths. Thanks!!

Snow wasn't plowed at times and turned into ice making it difficult to walk and in some places drive.

I think the pink stakes were very helpful but they be put on the corner lots too so the plow knows where to go. We live on a corner, didn't get any pink stakes and the plow ruined the grass again.

Thanks for doing a super job!

It appears that public works is very well staffed and equipped to handle clearing and treating roads. The city seems to beat the county regularly. It's fast and efficient. If anything it's almost too good. They city moved from 3" to 2" and I thought 3" was fine. In fact my neighborhood often was plowed when only 1" of snow fell. Regardless no service complaints what so ever. No more resources needed.

If the snow fell on a weekend, add a few more hours before being done.

Street plowing seems to be OK but they do not clear the streets, they seem to plow where they feel like plowing. Trail plowing is terrible and tears up yards.

As always, the deep pile of frozen ice chunks deposited by the plow into the first 6 feet of my driveway is a complete hassle to remove. I am to the point where I'm shoveling well into the street before the plow comes through in an attempt to minimize it.

I have been satisfied with the snow removal the last few years.

Second year in row my front yard was messed by snow removal truck

keep up the good work.

Had a blow end up taking out one of our curb markers again this year. This is the second year in a row. Seems careless.

The plow drivers consistently pile up the snow in our cul-de-sac so that it blocks our driveway. There are plenty of other places to push the snow as there are only three driveways in our cul-de-sac. Very frustrating!

Sometimes our cul-de-sac didn't get plowed when there was enough snow to and it got really icy after that.

In past years, snowplows have badly gouged our grass causing a lot of work in the spring. So I have been marking the curbs with orange reflective stakes. However, when the plows wing back snow, it literally broke EVERY SINGLE ONE of my stakes. We have about 200' of frontage on the street, plus another 200' along a path on the side, and that counts up in \$. I'm not sure what the answer is.

I've lived in several other Midwest metros (Madison, Chicago) and snow removal in this area is subpar in comparison. For non-major snow events, even major streets (such as Vicksburg) are dangerous due to slow snow removal.

This year my cul du sac was covered in 2+ inches of packed ice/snow. Better than last year when the post office would not deliver mail due to poor condition of the road due to ice build up - but still marginal.

on "main" streets, it is seldom done curb to curb but rather at least 12-18 inches snow left on each side.

Our HOA does most of the plowing in our neighborhood. A city truck comes through well after.

There was a lot of snow still stuck to the roads in Plymouth after plowing this year.

Our culdesac was always covered in snow in the middle parts, then piled high in front of mailboxes. Previous years the driver pushed the snow to a piece of yard that could hold the snow and be pushed back or put on top of.

Nice Job!!

Great job this year - even better considerations for mailboxes in and around the cul-de-sac - keep up the great work!

The roads in my neighborhood were iced over. An additional removal needs to happen when it warms up so that there is no layer of ice

I live on a long cul-de-sac. It's never been plowed "curb-to-curb" in the 24 years I've lived there. By March, I'm trudging through a mess to get to my mailbox, which ultimately turns into an ankle deep melting sludge for several weeks. I've never truly been happy with the snow removal in front of my home.

Salt roads to avoid slipping

The streets in our neighborhood--and especially the major bend in the road which is the only entry/exit for the neighborhood--were not consistently plowed curb to curb. The resulting compacted snow, which became an ice shelf, was impossible to tackle/remove with conventional snow shovels.

Try to get ahead of large snowfalls on major thoroughfares. It helps avoid buildup and issues.

I was pleased that during heavier snow falls, a snow removal vehicle would at least clear a narrow path to drive out of a cul-de-sac. Later they would do the full snow removal.

An awful lot of plowing for less than 2 inch snowfalls this year.

The right turn lane from Gleason Lake Drive onto Parkers Lake is never cleanly plowed, and I ALWAYS get stuck turning there. It's embarrassing, having to get help to get unstuck, and being late for wherever I am going, whether work or an appointment. Everything else has obviously been plowed, including straight through, and the opposite side's right turn. This has been consistent since I moved to Plymouth in 2003. Thank you.

Generally speaking the main roads seem to be prioritized over the neighborhoods. It's been hard to get out of the neighborhoods early in the morning as the priority has been main roads 1st!

The snow plow went over the edges of the properties and plowed about 2 ft into people's yards.

Hills still need to be checked/cleaned with a lesser snow fall when very cold. One large hill that exits onto old Rockford was left icy and I watched the car in front of me slip out into traffic. I went into the snowbank right after. The rest of the winter it was mostly fine.

I can always count on snow removal the next morning after a snow fall.

Snow removal was better this last season than the prior two seasons. It would be helpful to have the independent clearers move with and in the order of the larger machines. It can take several hours to clear the 15 feet in front of my drive - that forces me to do it and I'm too old to take care of city streets. Thanks for the progress last season, and I hope you continue to use feedback for planning.

Plows did not remove snow curb to curb. They also left a wider swath of snow in front of the mailboxes which created a hill for our mail carrier to navigate. We shoveled it after the snowplow left but that seemed like poor training for the snowplow drivers to leave those piles of snow in the way of their fellow city workers. Otherwise, we were pleased overall.

Our neighborhood was a literal ice rink that had a school bus get hit because of the lack of salt. It took the school bus getting hit for the city to apply salt despite numerous requests in the day leading up to the wreck with kids onboard.

much better job of clearing sidewalk on Vicksburg from 12th south than 2021/2021

Thank you for removing snow along the sidewalk on west medicine lake parkway in a timely manner. This is a busy and dangerous walkway that is heavily used.

Didn't plow to curb well and with the narrow streets made the street so narrow the rest of the winter. Everyone marks the curb.

I never see a city snowplow on 51st Ave N. (turns into Holly lane) access via garland to the east. Association says it's city responsibility:(so many large ice chunks and very dangerous.

The side streets get a once over and then no one ever comes back to clear down another layer. It is difficult driving in tons of snow still left on the side streets; very frustrating. At least on had one part of my yard disturbed by plows this year so that was a small win.

Defined processes for homeowners and drivers to help prevent lawn damage should be investigated

It is inconsistent. Removal crews typically don't pay attention to curb markers and end up scalping my front yard (on exit to cul-de-sac) every year and push snow too far into our yard also damaging the turf. Timeliness is fine but they are typically moving too fast and become somewhat careless with where they push the snow from the cul-de-sac. Sometimes they would only clear the outside of the cul-de-sac and leave snow in the middle causing significant ice build up.

Not dissatisfied, as I know people are working very hard to clear snow. The only reason I said 'neutral' for satisfaction of snow removal in my neighborhood, is that there were several snowfalls where our street wasn't plowed at all.

Timely, efficient

we have lived here for 30+ years - snow removal used to be great, it has progressively gotten sloppy and very destructive to yards

You do a great job!

Mine is an association so up to them when they come

Lots of salt damage to grass in our neighborhood this year but no major sod damage so an improvement!

Sure wish you would bring back the bobcats to clear up the cul-de-sacs. Closer attention needs to be given to intersections. Quite often there are banks of snow left which can be hard to drive through especially if you have to stop for a stop sign or a red light.

Feels like this winter and the one just previous didn't require as many plow days. What happens to the budgeted allocation if you don't hit projections?

The snow plowing plan needs to be adjusted for my neighborhood. All of the snow always is pushed to my side of the street.

2 inches is a lot and leads to sponge board streets. Can you add an accumulation clause so when we get multiple 1 inch snows it would kick in to clean the roads.

I've noticed only one side of the street gets well plowed, usually opposite to the side my property is on.

I was happy that the plowed snow did not end up in only one front yard this year, but was more evenly distributed between the houses in the cul-de-sac. Thanks.

Please ticket and /or tow cars violating the no parking on the street. Makes my driveway a pile of snow for me to shovel because of neighbors car parked on the street.

The plows always plow my cul-de-sac very poorly. There's been several times where we have had to shovel a big lump of snow out of the front of our driveway because we were unable to get out due to how our street was plowed. We have also complained several times and have been ignored every time.

Southbound Juneau at Rockford Rd. Sloped approach to stop sign rarely is salted or sanded. Very slippery and dangerous because of cross traffic.

We'd like to see a better job done on Zachary Ln between 46th and Schmidt Lake Rd north bound lane they plow over a foot from the curb.

Main roads were great, side roads needed to be plowed faster

Doesn't plow to curb in our cul-du-sac

Great work this year! When multiple snow events occur within a 24-48 hour period, it adds up to more than 2" so would be great to have the main streets in my neighborhood plowed. I get not sending the smaller trucks/bobcats for the cul de sacs

hard to walk the dogs because the paths were done before the streets so the paths end up with a lot of snow where the plow came

In past years we have had issues with snow piling up in front of our mail boxes, but this year seemed better.

The person plowing our cul du sac left piles in the road. Not like they missed a spot, they piled the snow in the road!

This year seemed better than most years with timeliness and fewer Mailboxes hit! :)

Plymouth is the best

I was only in Plymouth for 3 weeks during the winter. Not much snowfall during that time.

Great job, Thanks!!!

I live on a street that has a hill that goes down to a busier street. Many times it is extremely slippery because of the snow. My street doesn't get plowed until much later. It can be both scary and frustrating. Thank

Need better clearance of snow burms at exit of cul de sac onto CR24

Our road does not get plowed which is a shame when you see the connecting road plowed very well. Last winter was tough because we had so many hot/cold days and without the correct plowing, it was a skating rink. Dangerous.

I can't think of any major issues I ran into with snow removal this last year.

If anything I think Plymouth crews plow TOO much. One dumping in front of the driveway is enough thank you.

Excellent snow removal.

Better than last year for sure. But, Plymouth streets are nowhere as well done or clean and neat as New Hope. It's frustrating because we pay much more in taxes.

Sometimes no one ever came down our street to plow at all

Don't have the large dump trucks with wings plow our short culdesac. All they do is take the snow from down the street and push it into our small culdesac. We have little room in the first place for this additional snow, and it makes it difficult for the contractor to remove. Why can't the contractor clear the culdesac and the base of the bulb culdesac?

In cul-de-sac don't push snow so far into people's yards. Our yard gets damaged every year and it costs us money to fix. Our area is big enough to pile it in front if the yard on the road.

Main roads seemed fairly well plowed, but we must have been at the end of the route. This winter, the plows missed half our neighborhood...they only plowed one side of the street.

We live in an area where our street is shaded pretty heavily with trees. The sun doesn't melt the snow like it does many other local neighborhood streets so it can get messy being we are street is not considered a "main" street... even after snow removal has taken place. This past winter, it seemed our street was scrapped better than past years when it snowed over 2 inches, which helped tremendously. Hope to see the same for years to come. Thanks for the hard work.

The culdesac gets pretty bad in the winter

We have the same problem EVERY YEAR. We live next to the RR tracks on Larch Ln N. They have to raise the side arm to get through at the tracks because of the ballard in the middle of the road. They don't bother to stop - put the arm back down - and then go again. So only the last part of our yard get plowed to the curb. Then we get the letters from the Post Office saying they can't get to our mailbox. It would be nice if since you ask about this every year you would actually DO something about it.

I was out of state all winter.

Plymouth seems to clear later and less effectively than the surrounding cities.

They would blow the snow directly in front of our driveway. They scraped large chunks of grass off my yard

I understand waiting for 2 inches of snow to plow; however, when it is icy waiting for the snow to be removed at that limit could create more slippery roads. Not certain how this can be addressed but think there could be a different trigger for addressing this.

I have lived in the Cities of St. Paul and Minneapolis over the past 40 years and Plymouth does a fantastic job of plowing compared to those cities. I am very pleased with Plymouth's snow plowing.

Not doing a great job of curb to curb on side streets

You guys are doing a good job. There are some sections of streets that were plowed late past season but overall no complaints.

Snow removal was done more slowly this year and with less accuracy.

There is always a layer of snow on residential streets that turns into ice in a few days it neither melts away nor is removed nicely..... Residential streets are not salted properly orit would have been fine if Plymouth was a flat city but since there are steep slopes and specially in the residential streets with kids walking to and fro from bus stopssnow should be removed nicely also these streets should be salted properly.

They do not push the snow back far enough from the end of the cul-de-sac, resulting in a HUGE pile of snow covering the drain. This results in a HUGE lagoon of water in front of our driveway every spring, despite the best efforts to clear it. Please, push the snow back further, or push the snow up in other areas of adjacent yards where it will not cover the drain. I also have noticed that the snow removal in Plymouth is lacking compared to other suburbs. Streets are cleared all the way to the curb (even on 4 lane roads), chemicals aren't adequately applied, etc. Generally on snowy days there is a noticeable difference between Plymouth & Maple Grove for example. Thanks for listening.

Once in a while our particular street is forgotten or omitted—especially when it's a snow that might melt in a couple days. If that slush freezes it's pretty rough going!

I don't love how in our cul de sac, sometimes the plows end up messing up our lawn by pushing too far up our property.

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