

# Survey Results: Snow Removal

[Survey Info](#) - This survey was sent on behalf of the City of Plymouth to the FlashVote community for Plymouth, MN.

These FlashVote results are shared with local officials

## 1208

**Total Participants**

1173 of 2032 initially invited (58%)  
35 others  
Margin of error: ± 3%

Applied Filter:  
**All Responses**

Participants for filter:  
**1208**

**Response Time (ho...**

Started:  
**May 11, 2021 11:09am CDT**

Ended:  
**May 13, 2021 11:00am CDT**

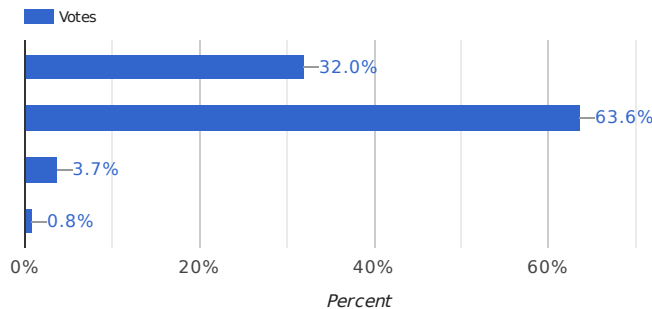
Target Participants:  
**All Plymouth**

**Q1** According to the City of Plymouth’s current snow plowing policy, a snowfall of 2 inches or more triggers a snow emergency – and associated parking restrictions. During a snow emergency, all city streets are plowed curb-to-curb including cul-de-sacs, which generally takes about 9 hours. For snowfall below 2 inches, the city only plows major streets.

Which best describes where you live?

(1200 responses)

Options	Votes (1200)
I live on the bulb/curve of a cul-de-sac on a local or residential street	32.0% (384)
I live on a local or residential street, but not on the bulb/curve of a cul-de-sac	63.6% (763)
I live on a major street	3.7% (44)
Not Sure	0.8% (9)

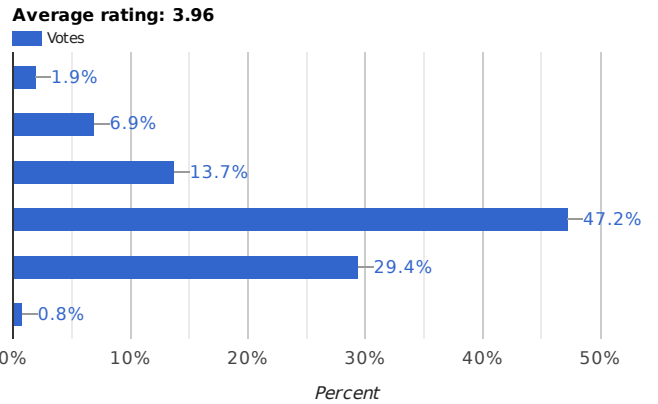


**Q2** Please rate your satisfaction with the *timeliness of snow removal* in Plymouth as a whole this winter:

(1186 responses)

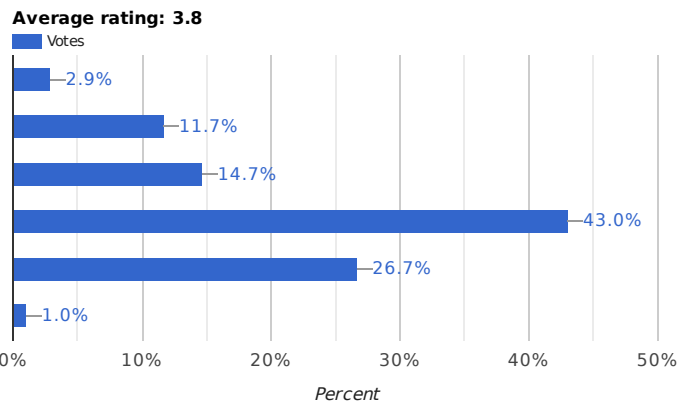
Options	Votes (1186)
Very Dissatisfied (1)	1.9% (23)
Dissatisfied (2)	6.9% (82)
Neutral (3)	13.7% (162)
Satisfied (4)	47.2% (560)

Options	Votes (1186)
Very Satisfied (5)	29.4% (349)
Not Sure	0.8% (10)



**Q3** Please rate your overall satisfaction with snow removal in *your neighborhood* this winter:  
(1181 responses)

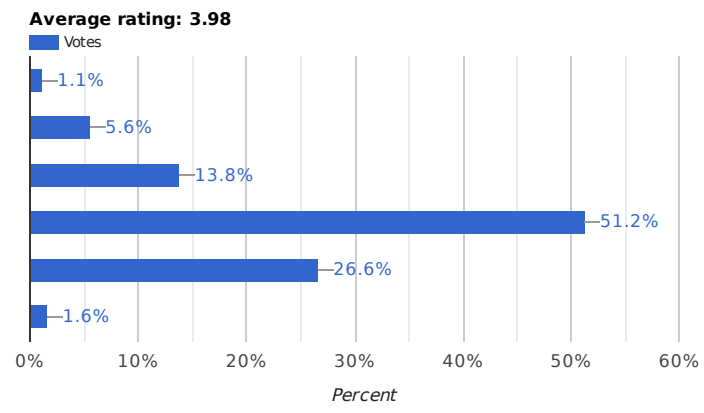
Options	Votes (1181)
Very Dissatisfied (1)	2.9% (34)
Dissatisfied (2)	11.7% (138)
Neutral (3)	14.7% (174)
Satisfied (4)	43.0% (508)
Very Satisfied (5)	26.7% (315)
Not Sure	1.0% (12)



**Q4** Please rate your overall satisfaction with snow removal in *Plymouth as a whole* this winter:  
(1175 responses)

Options	Votes (1175)
Very Dissatisfied (1)	1.1% (13)
Dissatisfied (2)	5.6% (66)
Neutral (3)	13.8% (162)
Satisfied (4)	51.2% (602)

Options	Votes (1175)
Very Satisfied (5)	26.6% (313)
Not Sure	1.6% (19)



**Q5** Any other comments or suggestions about snow removal in Plymouth?  
(397 responses)



Initially snow was piled up on the corner so could not see getting onto Fernbrook. I notified the city and they came out the next day. Thanks!

We had many occasions where the streets were so icy that cars couldn't make it up the hilly street we live on. It's fine to remove the snow, but you have to put down sand/salt!

No, but why are you sending this survey in May? Who can remember at this remove from actual snowfall events!?!?

Overall you do a nice job. Sometimes my neighborhood takes longer than I'd like but it's usually pretty good.

The plowing all the way to the curb was really good this year and made the roads much better.

The city plowed around the outside of the cul de sac, but was not good at cleaning up the middle of the circle at all on our street. This created snow and ice build up that didn't go away until melting temps hit.

It is very important to make sure the Plymouth snow removal vehicles do not obstruct residents' driveways by plowing dams of snow at the entries/exits. In the case of an emergency, where time is critical, having to shovel huge compact (some 3ft+ high) snow dams is unacceptable. This should be a priority.

I believe that we do a disservice when we focus on the 2 inch rule. A typical winter has a least one, sometimes several precipitation events where less than 2 inches of snow falls but the streets (and sidewalks) become much more treacherous

and dangerous than even if 4 inches had fallen. We as a community seem to pretend that these storms, which are sometimes but not always ice storms, exist. They are not even mentioned in these surveys. Please fix that! Also, what happens when three 1.999 inch snow storms occur with several hour gaps between, and we end up with 5.96 inches of snow and now plowing in much of the city? That sort of scenario has happened. The 2 inch rule is to snow plowing what the "three strikes and you are out" is to judicial work. It is a commitment to what is going to be, one in four times at least, a bad idea, and an excuse to not do the right thing, and the smart thing, several times each winter season.

The northwest corner of Vicksburg Ln. and 43rd Ave. N gets a big pile of snow the city sidewalk being plowed. The result is drivers at that intersection cannot see oncoming southbound traffic on Vicksburg. Creates a very hazardous situation,

Wrecked my grass again and keeps piling snow in front of the driveway. Super annoying.

You're doing a great job!

No lawn damage. Way to go drivers!

Our cul de sac doesn't get plowed until hours later than the street we live on. It's hard to drive in the cul Dr sac if there is a lot of snow.

I do think they need to be more careful of mailboxes which I see damaged and down all over the city after they come through and plow.

Contractor pick-up trucks are not able to clear snow to the curb or pile it on lawns away from mailboxes. Wheel loaders (articulated) are required to properly clear snow once accumulation exceeds a few inches.

It would be great if the snow piles were dispersed in cul-de-sacs. In ours it seemed like they kept pushing into 2 large piles vs. distributing to other yards in the sac. Since the piles got large, they spilled into the sac and blocked parts of some driveways.

I live at the very end of a cul-de-sac, and in the past have had problems with the plow blocking in my mail box. There have been changes to the way in which the plow drivers handle our area (and, presumably, other neighborhoods) that have made a positive impact on how snow is moved around our cul-de-sac, which has alleviated issues with the mail delivery completely. That is a great improvement.

Magnolia lane between 45th and 46th avenues n. is routinely missed when plowing in our area.

Wish the policy had considerations for 2 inches of snow in X number days. If it snows an inch 3 out of 5 days it would be nice to have cul de sacs plowed

I think the snow removal has been great in Plymouth and our neighborhood. The problem is the cul-de-sac. We live on a cul-de-sac and it does not get plowed when the entire neighborhood does. Any improvement would be much appreciated. I know the cul-de-sacs are difficult to plow.

Overall snow removal seems behind the curve; there could be 3+ inches on the roads for a day or longer before finally getting plowed. It would be understandable for a multi day blizzard but this was happening for regular snowfall.

Snow removal did seem more prompt this year than last year. We were also driving less :)

We are at bottom of hill and appreciate the fact we are usually plowed when we leave for work.

Compared to my local streets in town house complex that a city street goes through, you are BBC doing a dependable and thorough job. Puts our streets to shame

My grass got dug up by the snowplow. That is unacceptable.

Down graded rating because plow took up considerable amount of sod out of boulevard strip in front of my house

Is it possible to have streets plowed when the slush gets over 2 inches? At times when the weather warms up, neighborhood streets can be difficult to navigate as the slush moves around and can get pretty thick in places. Maybe a way to report streets that need attention (if there isn't already)

I'm just curious why my yard is the dumping ground for the snow.

Neighborhood streets are very slick when not treated when snow amounts are less than 2" - so it would be great to see something that we (community members) can do to help mitigate those situations.

A single pass is sufficient. The second pass can block our driveway. If my wife leaves after the first pass and returns to a blocked driveway this can be a real problem if I am not around.

Would love to see Plymouth complete an efficiency analysis of snow plow routes. (Look into pilot programs with local engineering consulting firms.) Appreciated being able to see where plows were.

Sometimes I have noticed that the streets are not plowed curb to curb. I have also noticed that at times piles of snow will be left behind and cause issues at intersections.

You're doing a good job. Keep it up!

The neighborhood streets are terrible. Icy intersections and it takes too long. The cul de sac is used by school buses and delivery vehicles many times a day and it takes a long time for it to be cleared curb to curb. Often it's just a swath down the middle.

not here in winter

Who is responsible for the sidewalks on 18th Avenue North, it is never cleared for the entire winter.

2020/21 shouldnt be used as a marker because traffic and road use was significantly reduced by the pandemic and related closures.

Yah to those pickup trucks that do our cul-de-sac! Love you guys!

The time frame in which our cul de sac gets plowed is awful. Frequently not until afternoon after an overnight snowfall.

Plow is taking out Mail Boxes!!!

Great job again this year - the only tough part we experience is the county versus city streets - Bass Lake Road and Deerwood for example where the piles mount up making for more difficult turns onto Bass Lake Road.

Over many years the plow has torn up my lawn under the area of the stop sign on the corner of my lot at 40th Ave N and glacier Lane one block west of Fernbrook. This year the city put up wood stakes to prevent the plow from damaging the lawn but the stakes were almost immediately knocked over by the plow and I had to dig them out of the ground. i appreciate the city doing a minor lawn repair each spring if necessary rather than installing wood stakes.

Much improved over the debacle a couple of years ago. I think we all learned this is not the area to skimp on. Thanks for responding moving forward.

Would be nice to have the same 3rd party vendor or city representatives to plow culdesac.

Plows have to stop knocking over mail boxes - even my swinging one.

Really appreciate that the drivers are careful of kids. We have a lot in the neighborhood and they drive with caution on our cul-de-sac.

We are on a curve and the plow driver scrapes the grass off in spots

Thank you for the continued great service! Kudos to Public Works and all the crews! Judy Johnson

Can snow be removed to the pavement on residential side streets? It forms ice over the course of a winter which is a safety issue as you approach an intersection on an ice sheet.

Just be careful not to remove lawn.

There were at least 2 occasions when the city plows did not plow our cul-de-sac at the beginning of winter when there was 2" or more. (I was not here all winter)

The side roads that feed into arteries sometimes have a good deal of ice build up over time. To some degree this is expected, however there can be a large amount of ice leading into main roads like Fernbrook, which makes braking to avoid going into traffic difficult. I'd like to see more attention paid to salting or clearing ice/snow especially right near uncontrolled intersections (Like Dallas and Fernbrook, and other residential roads that deposit cars onto Fernbrook directly).

we have lived in 2 different cul de sacs over 25 years in Plymouth. Our previous cul de sac was cleaned out curb to curb usually by a bob cat. Our current one they make a swipe around the outer edge and its a mess. City wide I think the plowing is terrible, do not understand why they no longer clean the streets all the way to the curb. There are areas where I've seen it 3 feet out from the curb. Really dissapointed in the service.

Need to do a better job going curb to curb on side streets

The city does a terrible job of plowing Schmidt lake Rd near jewel ln. The right lane is almost always not plowed. It is at the bottom of a hill and the lack of plowing creates a crash risk

it is a tough year to judge, since snow fall was less and we were all going out less. They did seem to get to our cul de sac faster than they usually have in the past.

When clearing our cul-de-sac piles of snow are left in the street and block access to our mailbox.

Neighboring communities do a much better job than Plymouth with snow removal. Snow removal has always been lacking and is one of the biggest issues we have faced while living in Plymouth the past 20 plus years.

Very slow and inconsistant

Many of the residential streets had significant snow. They also had quite a bit of ice that was never salted making for dangerous road conditions.

Our cul-de-sac was missed on almost every snowfall until we called to alert the city. The contract should not be renewed.

I realize I can't have it both ways but this last winter the plows, from what I saw seemed to be city wide, we're leaving a large distance from the curb. To avoid mail boxes would be my guess. Mine has been taken out before. It just makes it all the harder for mailmen to reach the box if we're unable to clear it for them in time. All you have to do miss one time then it's all packed down and the mail is out of luck.

Too many lawns were torn up and curbs/sidewalks damaged by plows this winter. We even had a huge 8ft pile of snow from the cul de sac left in the middle of our driveway completely blocking us in for over a day.... we had to hand clear a path out before a tractor came to clear it.

The City of Plymouth sub-contracts plowing of the cul-de-sac to TH Association snow plowing contractor that plows the driveways.

Timely snow removal has never been an issue. Very Happy with public works

Vicksburg was prioritized (great!) however the neighborhoods were tough to get out to Vicksburg. Thank you!

We are the first cul de sac within Taryn Hills and while the other roads are taken care of, we are always an after thought. Even if we get a plow, it only does one side of the road. We also don't get salt, etc. It has been bad in the past, but was downright awful this past winter.

Every year, I put in the markers along our street to help guide the plow but he always takes a straight path up the street so I end up having to shovel about three feet of streets across our entire driveway.

Our cul du sac is maintained by our association so our comments refer to main roads. As a whole, we have no problem with how Plymouth roads are currently maintained.

Main streets were fine. My only problem was the greenway and sidewalks took too long to get cleared

I know changes were made for this last winter but my experience was the same as previous years.

Many neighbors had yard damage bu I know it is difficult

I don't believe the city can do anything about this, but right after plowing all the parking lot entrances have HUGE amounts of snow at the end that I can't get my car through.

Thank you!

Great job 😊

We were gone for the coldest two months of the winter so don't know how things went those months.

We have an issue with cars parked on the street during snow emergencies causing plows to not be able to access the entire road. I would like to see follow through on regulations and have these cars towed or ticket for not following snow emergency guidelines. Snow piles created against the cars creates a safety hazard for kids and pets playing in yards and makes it dangerous to drive as less road is available in poor conditions

I'm grateful for how hard the removal crews work.

The quality of the snow removal on our cul de sac was not good. We had to call the city to come back because the plow left a massive snow pile in front of our driveway and mailbox, about about 6 feet into the street. Eventually they came back and fixed it, but our mailman was not happy with us. We understand that we have to remove some snow at where our driveway meets the street, but we should not be responsible for shoveling 6 plus feet into the street.

Fine to send the big city plows into our cul de sac, but watch the mailboxes! The plow demolished our neighbor's mailbox. Sometimes the plow just did the straightaway and left the snow in the middle of the round par of the culdesac where we live. That was a bummer.

The crew does a great job, we really appreciate the work they do to keep our streets in good shape and clear in the Winter. Thank you!

Great job!

I don't think anyone is a fan of driving in severe/snow weather, but all things considered I think Plymouth does an overall nice job tackling the plowing in the winter. I've never had any major concerns/complaints in this area.

Our curb gets destroyed most winters from plows, this year was especially bad but city just came to fix it up a little - be nice to not have them tear up the yard so much

I live at the end of a cul-de-sac (the center part of the circle), and there have been a couple times where the snow removal was actually pushed onto one side of my driveway rather than in between driveways... to the point where I had to shovel packed snow taller than 6 feet off my driveway. It would be nice if they could pay more attention to where they are pushing the snow from the cul-de-sac... it is not difficult to look at the garage and see where the driveways would be, and avoid pushing the snow near those areas.

Plow damaged our mailbox, now leaning

This last winter was less snow than average. In past years the snow removal on my street has been terrible.

Snow plowing was either "on" or "off" this year. Nothing was done on early Oct snow fall. If the weekend, the City held things back & waited until Monday. During the week, much better job.

our neighborhood entrance/exits often are icy, creating the hazard of sliding into the busy street. more sand would be great!

This year's snow removal was a huge improvement over last year's, particularly around mail boxes. Thanks!

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Thanks for everything you do

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Always early and excellent. Thanks.

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I'm more concerned with ice buildup, especially at the intersection of 39th Ave and 36th/Dunkirk. I report it every year.

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Refer to request 9496289 in Plymouth app to see yard damage.

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We're very satisfied with the snow removal. We did not have any issues last winter with snow removal or yard damage from the plows.

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Why is snow removal so hard for Plymouth to "nail?" The plow drivers have little regard for objects that are stationary, such as mail boxes and the like. On city trails, the plow driver MUST be blind...no joke! The amount of turf and landscaping that was torn up was totally unacceptable. What is the point of marking the trails if the plow operator (in the parks) will not regard them anyway. I called the city 2x this year about this.

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Please work on driver adherence to plowing the street and not running over the stakes marking the yards and sidewalks. Otherwise everything went well for me this year

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At least 24 hours passed before our neighborhood streets were plowed and the snowpack was terrible

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I do not live on city streets and I do not winter in MN

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If they could figure out a way to not block the driveways after everyone has already cleared their driveway and the plow has already been by once, that would be terrific.

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Since my wife is in hospice care and I need caregivers to get to and from my house there was 1 terrible snow storm where 2 individuals got stuck coming in for her shift and the other person got stuck coming out of my garage at the end of her shift. Might there be a future way to help senior citizens in hospice care with such critical needs? Please advise.

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Big improvement over the previous year.

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Plow blades should get closer to the payment so that snow ruts don't form after plowing. Also my driveway is very close to the corner and the plows don't seem to clear enough snow at the intersection. 9905 55th Ave no. intersection of 55th Ave and Nathan lane. But overall great job. Thank you!

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My yard gets scraped up by plows every year. Very annoying

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Remove snow from city sidewalks!!! Then I won't have to walk on the street and risk being hit.

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Terrible job in the cul-de-sac - definitely not curb to curb

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Living in a cul-de-sac there are always issues during the melt. Would be awesome if the drains were better marked so that snow isn't piled on them.

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This year the roads weren't as clear as in the past, but in general I think you guys do a fine job

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With little to no commute this past winter coupled with less snow than normal, snow removal seemed better than prior years.

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They do not plow curb to curb. They stop about 2 feet from the curb on both sides of the street. The road shrinks 4 feet and only gets worse as the winter continues. I walk my dogs everyday and it gets very dangerous because the roads aren't plowed properly.

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We live in a cul de sac which, in the past, was always the last plowed and I sometimes couldn't get out to get to work. This year was MUCH, MUCH better. Not only was the plowing more timely, it was a better job. Thank you.

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Our street always had snow - enough that it was slippery. We have a lot of 50+ that walk every day. Our street and the neighboring streets and sidewalks are far from desirable for walking

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Often our cul-de-sac was not plowed at all. Very disappointing.

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Having been in the salt industry for 30 years and after living in many cities in the snow belt, I'd rate the City of Plymouth #1.

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I wasn't out driving much this covid winter, so can't say I had a lot of exposure to plowing or related driving conditions. Plowing in the neighborhood seemed timely.

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I think Plymouth snow removal does a timely and good job!

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Side streets should be plowed before early morning people leave for work if there's a significant amount on the ground. As an essential worker one must be able to get to work

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I've lived in various cities in the state and Plymouth is by far the worst at snow removal on back roads.

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snow removal has progressively gotten worse in our neighborhood. we have lived here for 32+ years so we have a good history and it is much worse

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They need to make sure the snow is not blocking the sight of anyone that may be pulling out of a drive way. They snow should not be piled up so high that you cannot see a car coming up or down the street. They need to keep the snow so it

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does not block the sight line of the street for safe access in and out of drive ways.

Although I believe it's Three Rivers Park District -the East Medicine Lake Trail was SO slow to get cleared and they did a TERRIBLE job - perhaps the city can coordinate with them on improvement?

They don't do the bulbs of cul du sacs at all

It would be helpful to have high snow banks pushed further back at intersections.

30-some years ago, Plymouth plowed our street several times during a snow-event. Now, it seems like it's only once the snow stops.....which makes sense. Just a noticeable difference.

Why change?

Culdesac plower's need to make sure that all the snow is not piled up at the 2 houses at the end, but distributed to all houses

A better job could be done in the cul-de-sac bulbs. It seems kind of sloppy and we are taken for granted versus the connecting streets.

I wish the plow truck driver removed snow closer to the curb line. He does not get closer than about two feet from the curb. As the winter snows continue, the driver avoids the previously plowed snow ,and instead plies new snow against the old. At the end of the plowing season, snow occupies four feet of pavement.

I actually live on a corner and the corner street rarely gets plowed at 2". That is why I didn't rate higher.

The streets are in horrible shape for 95% of the winter. When you only plow for 2" or more....the smaller snows add up and make a mess on the roads as they keep freezing/thawing. Also, there is never any clean up of the slush & snow in the streets in between snows. So, it just keeps freezing/thawing and creating huge ruts in the road. I walk my dog daily and it's an absolute nightmare. The same comments stand for sidewalks and trails. They are a rutted mess. Very dangerous for pedestrians. Go check out New Hope. They do an amazing job with snow removal and maintenance. Something to be learned from their approach.

As a resident facing a cul-de-sac and due to the curve in our road, we can get a large "dump" of snow at the end of our driveway.

why do i live in a state where precipitation has to be scraped away?

The timeliness of snow removal is fine. I don't expect our neighborhood to be plowed first. However, my dissatisfaction is with the quality. The snow plows often drive into our yards and tear up the grass.

We live at end of a cul de sac. Each year, we put up barrier sticks to attempt to limit snow being piled on our lawn. Each year, the snow is piled on our lawn anyway, and we usually find lawn damage in the spring. Across the street from us, there is an open area where the snow could be deposited. We're happy with the timeliness and the quality of the snow removal, but the above issues continues to be a concern.

timely snow removal.

Excellent Snow Removal.

Multiple areas of grass were destroyed, a light pot knocked out. The drive was literally one the sidewalks at certain points. Assuming this issue has been addressed. We live in Terra Vista.

Took too long

We place stakes along the curb but when the city plows push back the snow they often get destroyed. In years where we didn't put up stakes, we often had significant grass damage. This is also true with the snow removal on the trail that runs along our property. Last year (2019-2020) we had significant lawn damage, sometimes as much as 1-2' of sod ripped off and strewn down the block. I sent photos in to the city but never heard back. So this year we also placed stakes along this trail, because I know it's sometimes difficult to tell where the edge of the pavement is. Instead, 80% of them got mowed down by the plow. In general I'm very satisfied with how Plymouth handles snow removal, but this is disappointing.

Much better job on timing sidewalk clearing to occur AFTER plow does Vicksburg south of County Road 6. All the orange rod sidewalk markers probably not needed-many disappeared before the first snow.

While we have been happy with the snow removal, several homes in our street had major yard damage caused by the plows.

They did not go curb to curb at the entrance to our neighborhood and it caused issues when a car was trying to enter the neighborhood if someone was trying to leave.

I liked how in the past the contractor brought a skid steer and would pile up the snow in a more organized way. The past few winters they've come with just a truck with a plow and it is clumsy and they tear up multiple yards in the cul de sac as they try to push the snow piles deeper into yards. I do appreciate how they clean the plowed in ends of the driveways for the most part though.

It seems to me that Plymouth plows too often. Why waste money plowing 2" of snow when the next day is forecast to be well above freezing and the snow will melt away on its own? It does not appear that the weather forecast is considered when deciding to plow or not.



Use salt when needed on cul de sacs, streets in neighborhood got salt, cul de sacs were ignored. Come back to cul de sacs as well.

The Rockford/494 bridge should have been designed with wider shoulders for snow to be plowed onto. Narrow at times. Realize this is too late to correct.

Yes- start enforcing residential sidewalk snow removal. You have the ordinance but when i contact to complain I am told that you don't enforce. Why?

Fern brook and Rockford Road have been particularly bad this year. Very icy and snowy and it seems to take a long time for them to get cleared.

Much better than the previous year

When using the little front end loaders at the end of the cul de sac there tends to be a lot of my yard dug up.

Great job.

Snow plow hit our mailbox and pushed it over. Not sure what to do about that?

My neighborhood was fairly neglected making the most treacherous part of my drive coming and going.

It would be nice on frontage roads if you would push the snow towards the non-residential side of the street since there are not homes and driveways on that side.

Could be more assertive about enforcing rules of piling ploughed snow into street vs. onto land next to street.

Our mail person gets upset about the amount of snow left in our cul-de-sac.. but I know those are difficult to plow.

Thank you for your promptness and care. We appreciate you.

Street was not well plowed.

I think the city does a fantastic job getting the roads safely open and clean as quickly as they can.

Improve accuracy of plowing in cul-de-sac. Not always within 5' of curb requiring extra hand shoveling. Also better awareness of where to create the pile on yards within cup-de-sac.

We live on the outside of a curve. Can the snow be removed closer to the curb please? Typically, the removal is 12 inches short of the curb and I need to shovel the street and clear the mailbox. Thanks.

My road is NEVER plowed in a timely manner. There were a couple of times when my street never even got plowed and we had plenty of snow. Hard to make it to work when you can't get out of the driveway without getting stuck in the road. The year prior my mailbox got taken out twice by the plow and they never replaced it like I was told would happen.

Plows came up onto lawns removing large patches of sod that needed to be replaced in the spring. Very poor job of understand where the street meets the curb. Huge expense for homeowners to repair!!!

The plow constantly does not plow the width of our street, esp at the beginning by Oakview Lane N and 18th Avenue. We just shovel it and snow blow it ourselves. They do not follow the curve of the street either.

I wish that when they plow my cul de sac they could do it in a way that does not leave a huge pile of snow in front of the driveway. I know that it can be done because before vendors were changed a couple of years ago and a bobcat was used to plow they would not leave a pile of snow in front of my driveway

It the past, snow removal on the cul-de-sac was done by private contractors, I believe this past Winter, I only saw City of Plymouth plows I think this seemed to work pretty well. I know Plymouth plows from East to West. So I am used to waiting for the plows to show up. Maybe they could flip-flop it from year to year

Snow removal can be done a little sooner or if there is a way to track/know when your street might be done that would be helpful

I live on an inward curve and the amount of snow and ice chunks that end up at the end of my driveway after a larger snowfall is plowed is far beyond my physical and mechanical ability to remove. I keep my own driveway and mailbox area clear - it is the city that negates my efforts. So frustrating.

Our road is a low priority cul de sac so I understand that we are not one of the first to be plowed. This year however the drivers appeared reckless. A street lamp was taken down in our neighborhood, curbing ripped up, sod torn up. The main, highly traveled roads like Vicksburg, 101 and 55 are always well done and feel safe but more care needs to be given to the neighborhoods.

when a plow scrapes up your driveway what are my options to get it looked at and/or/ fixed?

There are few things worse than the giant glacier the plow left in front of my freshly cleared driveway!

We have noted delays in getting side streets cleared but larger streets are generally cleared promptly.

Many intersections were icy after a lite snowfall. Sanding was not performed until as much as 24 hours later

When streets are marked at edge of curb, why do the plows stay 3 feet away from the curb? We end up doing the rest of the street, so mail can be delivered or get a letter saying mail will not be delivered from USPS.

When the snow is up to 4 inches, it is better to leave our cul-de-sac unplowed - the snowplow currently stays straight to street path, leaving a space of piled up snow up to 12 feet from my drive. Under 4 inches - just leave it alone as you create too much work. Secondly - if you are going to plow, have the smaller equipment follow behind to clear the cul-de-sac; it takes several hours or more to clear the piled up snow up to 12 feet from my drive - that just makes work for me. Third - the snowplow was pretty aggressive to push snow into my trees and where I cleared the fire hydrant - no need to be that aggressive when there is only 2 homes accessing the cul-de-sac.

They do one pass and then are done, leaving the streets looking lousy and tough to drive on. They need another pass for slush about 12 hours after it stops snowing.

24th and Dunkirk is always icy.

2 inches is not very much snow, wait until the snow accumulates to 4" before plowing, and if the weather is expected to improve significantly, do NOT plow.

Snow removal seemed less effective/more delayed this winter. I don't know if that's a symptom of more people being home, but it felt like the plows waited until snow stopped falling to remove snow on major roadways rather than processing as effectively on same roadways as the prior season.

This year was very good compared to years past. Past years they were 4 feet away from the curb. This year within 2 feet, improvement!

Plymouth does a terrific job in so many ways. It's a true pleasure living here.

While plowing, I wish the drivers could take a right turn more sharply. What happens is the snow piles up a bit and an auto has to negotiate that sharper right turn with that extra snow that driver has to slow down to make that turn which is a dangerous situation. Once the snow settles overnight that snow bank will be there until February and every snowfall the build-up gets bigger. Thanks to the snowplow drivers who do a very good job. I don't think the right turn snow build-up is their negligence, I'd guess it's the size of the truck and plow they're driving.

When they initially create a path, after a few snows, that snow is basically ice. Sometimes they get aggressive in creating a new path and launch the now rock hard snow/ice all the way down my sidewalk in massive chunks that I can't even lift let alone get through with my snowblower.

They do a great job

My neighborhood always seems to be one of the last ones and it never seems to get down to the pavement, so there is always lots of ice.

I wish the city would do a better job clearing the shoulders of Sunset Trail after the main plowing. There is no path or sidewalk for pedestrians and I frequently had to walk my dog in the road, which is hilly and curves. Drivers also speed, so the lack of safe shoulders made it a dangerous and stressful situation.

snow removal in ferndale north (NON cul de sac) seemed slower and less thorough than usual. lots of ice built up near edge of roads, making walking and even stepping out to get the mail treacherous. was glad i was not commuting since it was not cleared in the mornings.

Every year the snow plowers dig up the boulevard along our property! It is soooooo aggravating to have to repair the damage year after year.

The service provided is fine. I did enjoy watching the plow driver intentionally smash the rolling recycling bin a few years ago when I accidentally put it too close to the end of the driveway.

Too much salt on our short street. Only need salt on the main road through our neighborhood, especially where they join main thoroughfares.

Fantastic job done

It seems better than in past years - It would be nice if they considered where to put snow in the cul de sacs based on which side gets the sun to melt it in the spring, but that would just be a bonus :)

this survey should have been taken during the winter not in the spring - this is not timely

Piles of salty snow left on our yard from the entire cul-de-sac kills our lawn. Plow often goes into yard

Keep up the great work.

The culdesac was plowed so much better this year! Past years has been terrible and I had to call the city to get someone to fix it.

I can't think of any moments where I felt unhappy with how the snow removal was handled this last year

The plows do not go close enough in some areas. It can be a two lane street before the snow and much narrower after plows go by. Plow drivers need to go plow driving school.

It seems the snow removers are generally doing a good job. Last year the plow drivers were not depositing ALL the snow into our yard, and we appreciate that. They spread it out to other yards in the cul-de-sac also.

They seem to skip our street or do it at the very end and then do a poor job of it. Just because it's a cul-de-sac doesn't mean we don't need to get in and out.

"My" street was terribly icy many times especially walking from driveway to the mailboxes. I realize certain forces come into play when it comes to ice but as I get older (☹) I worry about falling. Grateful to have locked mailboxes plus a daily online email from USPS advising me what they were delivering that day. Junk mail? Stay in - don't risk falling. ☺

In my neighborhood it feels like snow / never melts away. We need more salt on the streets.

They didn't even rip up past curb this year. Thanks

Understand the amount triggers the plow service, but the days where it is warm and slush, then freezes creates terrible driving conditions. Temps during snow fall and overnight freeze should be a factor

This was a really good year for plowing of our cul-de-sac. Much better than previous years where snow would pile up 6 feet into the street by our mailbox

Snow is always piled in the very small portion of my front yard that faces the street... The plow always dumps my driveway full... In years past a one ton truck would plow out the drive that had been filled by the plowing of the cul de sac and I didn't mind the ten foot high snow bank... Now I still get the ten foot pile and the drive is left full of snow too...

Living on a culdesac, it's a real issue when they're not plowed under 2 inches. Snow freezes then we're dealing w/ ice the rest of the winter. Our culdesac was so slippery this winter b/c it was never plowed under 2 inches. I'm paying the same taxes as someone not on culdesac so why should we have to deal?

Snow is routinely plowed well up into our yard and damages grass and edging.

God job

Timing of plowing our cul-de-sac seemed to vary this past winter, but in general the past 2 years after major snow plowing policy changes have been better than before

The drivers do an excellent job and should all be commended!

Keep doing it!

I work from home so am not able to give an informed opinion on snow removal that impacts am and pm rush hour traffic.

It seems like there is a delay in getting cul-de-sacs plowed

Very slow service to get plowed

I feel Plymouth does an excellent job of snow removal keeping us all safe. Thank you!

Crews do a good job of clearing major roads quickly and residential streets shortly after that.

There were a few days where I thought it took too long to clear

I live a very narrow road (Wedgewood vinewood loop) snow removal will always be a challenge back here but has been much improved this year.

We live in a house directly opposite a cul du sac. Unfortunately the plow takes the snow from the cul du sac and drops it in front of our mailbox. This requires us to immediately dig out a mountain of snow and ice otherwise the post office refuses to deliver our mail. If the drivers could be made aware of the mailbox proximity issue, that would be amazing. 6-8 feet down, we would have no issue. Thanks for the opportunity to share this!

We are on a cul-de-sac so we end up getting a lot of extra snow on our lawns but the plows also ripped up our lawn. However they will be putting sod in

Generally happy with snow removal and believe it is managed well.

South bound Juneau at Rockford Rd. Seldom gets salted when slippery down the slope towards the stop sign. I have slid out beyond the stop sign many times. They do salt the north bound Juneau side which is an uphill incline.

We live in the Jamestown neighborhood and this year's snow removal was MUCH better than last year. Thank you! Keep it up!

Salt in front of stop signs more. The roads were all clear and dry and then there would be ice at the stop sign. Drivers would get a false sense of security because the roads were great and then they would slide through stop signs. Orchid Lane and Schmidt Lake Road is where I noticed this a lot.

A program to come through side/non-major streets and plow slush would be amazing. When small snow falls pile up and melt/freeze travel can be difficult.

My street and most of the roads in my neighborhood were glare ice for a month or more.

It's almost like they go so fast they don't get all the snow plowed and then the clumps in the middle of the culdesac turn into black ice because they didn't do a thorough job pushing the snow to the sides. We also put up yard sticks this year after having our turf destroyed the previous two years. The yard sticks definitely helped keep our grass protected. I recommend the city help with letting citizens know about the benefits. We moved from California and this whole snow business is still a shock for us even as we enter our fifth year living here.

Large variance in the quality of the snow removal between different roads and neighborhoods. Some were nearly impassible on foot while others were sufficiently cleaned.

Our cul de sac was not plowed all the way to the curb. It was about 3 feet short of the curb each time

This year the snow removal was great - much better than most years. But the plows that do our cul de sacs routinely run into our mailbox.

Those guys do a great job every time and it's nice to know they work all night so when day dawns we can drive safely.

The markers we put up to denote the curb got plowed through by the plow, and our grass got torn up again. There's an empty space on the cul-de-sac that could be used instead of tearing up our yard. We've called abt this issue, but this continues to happen.

This past winter was much better than winters past for our street's snow removal. We are not on a cul-de-sac, but also not on the main road through our neighborhood. Most years, we get skipped when the snow is around that 2 inch mark and it makes the road awful for the whole winter. This year we were plowed more often and between that and the sun, our road seemed much better. Thank You.

Icy and slippery. Sidewalks were plowed before the road was so then there were big bumps at each intersection we had to jump over (fun for a day or two...)

I've never encountered issues with snow plowing in Plymouth- at least none that was major enough to remember right now! Truthfully, I kind of am in summer mode right now and have filed snow and winter in my "distant memory" folder. Otherwise, I'm always thankful for everything that public works staff does for our community!

Having lived in 4 other Twin Cities communities, I find that Plymouth has the best snow removal system.... good job plow drivers !

It seems like the first snowfall which generally has a very wet base causes a frozen buildup once plowed. This buildup takes quite a while to melt.....I think more salt/sand needs to be applied to get that ice build up cleared up completely!

We now have city employees plowing our cul de sac and the service has been 100% better than when we has a contractor plow

Snow removal on my cul-de-sac has been deficient and incomplete. Among other things, snow is not removed completely on one side of the street (mine) and I have to shovel my way out, where the other side of street is cleared and clean.

It just seems some time that if you're not on a major road it takes forever for the snow plow to get there and then the snow is not always the best and for some odd reason our guy can't seem to make a right hand turn without taking somebody's yard out on the curve

Not sure we need to plow after just 2 inches of snow. We may have to slow down and not get where we are going quite as quickly, but we will arrive.

Plow operators routinely ignore marking stakes and run up into my front yard and across my driveway. Most years I end up with sod damage in various spots due to plow blade and truck tires when they push snow up into the yard.

Cul de sacs a problem but I understand those are handled differently than major streets. Wish they would be diligent in ticketing cars parked on the street resulting in the street not getting curb to curb

Our cul-de-sac had snow in ruts because it wasn't plowed often enough. Snow built up on street then froze into ruts.

The snow removal contractors on my cul-de-sac appear to need better equipment to speed their efforts and avoid damaging property, particularly lawns and driveways.

it was not curb to curb - some streets had snow yet 6 ft away. then the next time - all the snow ends up in the driveways. roads got narrower and narrower!

30th Ave., North at Norwood is a downhill slope. Any melting snow turns to ice. Traffic compacts the snow into ice. In the 30 years I've lived here I have slid into the intersection of 30th and West Medicine Dr. two, perhaps three times. This despite my utmost caution. This one block stretch needs salt and sand whenever it snows, no matter what the amount. Thank you.

We live at the end of a cul-de-sac. Most of the snow in the cul-de-sac was piled in our front yard and covered part of our driveway. Why can't the city of Plymouth spread the snow around the cul-de-sac or haul away some of the access snow?

There were a couple of large snows that the timeliness didn't support leaving the neighborhood for commuting in the morning when it was longer than 9 hours.

the plow drivers did a great job. In the past (a number of years ago), we've had a mailbox destroyed and our grass damaged (no curb). No issues the last few years and the drivers did a great job getting out as quickly as possible and doing a great job on the streets. Very satisfied.

Although a difficult winter due to the amount of storms that brought rain followed by ice, making it further difficult to plow or use salt due to very low temps, I thought improvement could have been made with preparedness by pretreatment. I also thought as temps increased plows could have made some passes to reduce the "washboard" effect on even busier streets.

Keep up the good work!

We live on the corner of Chesshire and 56th and are always left with a foot of snow to shovel after the plows come through. If we were older we would not be able to remain in our townhouse if we could not shovel. Our HOA plows us out but then the city comes again and leaves a foot to shovel.

I have lived in the same house for 20+ years and the snow removal has greatly improved in that time. Thanks for keeping our roads clean.

My only complaint regarding snowplowing is that by February I have a hard time getting to my mailbox because the plow gets farther and farther away from the actual curb.

The city needs to do a better job of training the drivers who handle cul-du-sacs. Please bring back the bobcats to clear the cul-du-sacs instead of using a pick-up with a plow blade.

New de-icing products for home garage aprons, driveways, sidewalks that can be put down BEFORE snow/ice storms to aid in halting ice .

Snow plows should start earlier in the day (4am or earlier).

Live on culdesac corner. Normally all snow pushed in our yard and grass torn up. No grass torn up this year but they did break our yard markers.

They have a lot of streets to plow. Routes for emergency vehicles and busy streets are priority. I am pleased with the timeliness overall.

Have always done a excellent job, except when they come through right after i'm done cleaning my driveway. HaHa

I appreciate the work of the plow drivers.

thanks!

Keep up the good work!!!

Really dislike how they plow and leave a huge hill at the end of my newly plowed driveway in in front of my mailbox. I then get a note from the post office that they cannot get to my mail box. When it is really cold and lots of snow I cannot shovel the snow away from my mailbox. I guess the only remedy to this is earlier plowing by the city but maybe not possible.

Driver plowed at least three feet from curb this season, lawn had reflective sticks to mark curb. Several neighbors questioned the same practice. First winter I experienced since living here

On our cul-de-sac our lot has the least frontage of any. The hydrant & our utility boxes are on opposite sides of our driveway on very narrow areas. The utility boxes get smashed every year. This year the box had to be completely replaced. We also strive to keep the hydrant clear at our narrow frontage but last year it was so densely buried that we needed to call the city for help. There are three lots with full frontage available for piling snow. Please have someone come assess the best snow dump places before the next snow event.

Snowplow routinely dumps excessive snow at entrance to my driveway, many times in excess of necessary

They did an excellent job on our culdesac

My street gets plowed somewhat promptly every other snow. I had a number of instances where I had to drive in the tracks of a previous vehicle to get home as the snow was too deep to navigate. Also, I am forced to shovel 2 feet of the street as the plow does not come to the curb and often plows in my mailbox.

Seems that Vicksburg south of 55 is cleared/treated better than north off 55. Roads in plymouth seem worse than roads in other parts of the cities. It's unsafe! Even trash collector said plymouth roads are worse than other cities. We need safe roads! Thanks for what is being done, always room for improvement

Instead of piling up snow in yards of cul de sacs. Why can't it be piled in the middle of the cul-de-sac?

I put neutral for my street removal because a neighbor usually did it before the city showed up.

I would like the neighborhood park to be snow plowed just north of 57th and Peony Lane. There are many walkers that are upset that the city plows the sidewalk next to the park but not the sidewalk within the park.

We had several times this winter where postal carriers skipped our development's towers of mailboxes for many days because they were unhappy with the plowing job.

Very slippery intersection at Schmidt lake road and Vicksburg. Seems to always be a problem there.

Difficult to judge satisfaction since we were not on the roads much due to the pandemic. Home school and work from home along with home delivery of needed items meant almost no experience driving in the area.

Please be sure to plow all the way to the curb, so it isn't too hard to dig out the mailbox. In fairness, I think this was only a problem once this past winter . Overall, snowplowing seemed good

It would be nice if they treated the corner of Larch Lane and 47th. It is a slight hill and I find that I slide into Larch as I approach the intersection. Thank you.

The services are timely and performed well. I am extremely dissatisfied with the manner of plowing. The snow is always pushed to my side of a two way residential street. This leaves me to shovel knee deep snow while the other side of the street has much less. I have spoken to persons at Plymouth Public Works with no response other than a thank you for calling. Mike Polley. 430 Merrimac Lane. 612-231-7392. mike.polley\_56@yahoo.com

Snow plows hit mailboxes in neighborhood too often

I live in a cul de sac and never fails each spring a portion of my yard within a couple feet of the curb is torn up and needs repair. It takes me time, money and looking at unsightly repair each time. Would be appreciated if the city acknowledged this and had a group that at least brought dirt to fix.

Snow removal seemed to be smoother in our cul de sac with the changes that were made.

My neighborhood street has been only partially cleaned at times. I would like to see the job well done with both sides of the street cleaned properly.

Very impressed with your service. I even saw plows carefully slow down to plow around obstacles like garbage cans, then speed up on the open road. Good drivers.!

Please keep the walking paths open, as well. The snow removal on the trails has been spotty.

Are home is generally vacated for most of the winter.

While this year's snow removal was improved over recent years, that is after 25 years of gradual, but steady decline. When we moved into our house in 1989, snow removal was excellent. Plowing began as needed, not only at the end of a snow storm. I understand there are more roads to plow, but there are also more total taxes collected to pay for services.

Thank you for the service and the interest in feedback.

Was more quickly plowed to the curb. Appeared more mindful of mailboxes and driveways. Appreciated.

Because the plow was too big to go around our cul de sac, it would only plow one strip down the opposite side of the cul de sac and then back out or raise its blade to round the cul de sac. Our side of it was never plowed. Occasionally a pick up plow would come in and attempt to more completely clear the snow, but it didn't come reliably nor timely. We clear our street around our driveway curb to curb. Very dissatisfied.

Because of the pandemic, I wasn't out and about much during the winter but I don't remember and problems with snow removal this year.

We lost some of our lawn due to snow removal, but we didn't lose our mailbox this year, so there was a silver lining!

Due to Covid we rarely left our home.

I think Plymouth does a good job overall with snow. I appreciate when roads are pretreated ahead of a forecasted storm

Whatever change you made a year or 2 ago was great and my street has been getting plowed in a reasonable amount of time

The snow plows ripped up my grass again this year. Not happy about that.

When we have major snow storms it takes forever to get plowed out. Also, the plow drivers miss my curb by like 8' making me snow blow the street. This winter was better since I added a bunch of additional orange poles, but it's like they forget the street curves.

Our cul de sac never gets plowed until next day generally and our side residential street was not curb to curb and was incredibly icy because not consistently plowed

Invest in snow guards to use in front of driveways so we don't have to shovel all the hard, heavy snow twice.

turn lanes of major intersections (especially the right) need to be redone after commute times as the snow is often knocked back down into the lane of traffic and makes the lane snowpacked and often icy.

Snow plow complete tore up our yard this, would be nice if the city offered poles to help guide the plows

The snow plows need to stay in the road and not on our grass. Our neighborhood has a lot of damaged grass from the plows going over the curbs. It also plows more snow onto our sidewalk.

I live in a cul-de-sac and when the plow turns the corner from the main road into the cul-de-sac, it takes a very wide swath and eventually realizes how far from the curb they are and curves back in. This leaves piles of snow a good 4-5 feet from the curb and they don't go back and fix it. So our streets our several feet thinner which makes for difficult driving and parking situations. I even tried to remedy the issue by placing stakes a good 2 feet from the curb INTO my property to help guide them closer to the curb and it did not work at all. In addition, the intersections in neighborhoods are not getting fully plowed. The plow shovel or path isn't wide enough, especially when the plow makes turns, to cover the road end to end. So a large

triangle shaped pile of snow is typically left in the middle of the street on every intersection. Finally, when there are warm days, the plows need to come by and clear up the slush before it freezes overnight and becomes impossible to drive on.

Plow full width of roadway please. After 1 snowfall, streets are 20% narrower for the remainder of winter.

Bobcat consistently buried the fire hydrant after I shoveled it out several times.

Some of the sub-contractors used by the city do a poor job with snow removal, and with narrow neighborhood streets, a single bad job early in the season can make a neighborhood nearly impassable. What can be done about situations like this?

Many senior citizens on our street, and the plowing/removal is often quite late.

Nine hours is a very long time when one has to get out. Then they plow the snow back onto our driveway and we still can't get out. We have to call our plowing service to come back and we get a double charge. Nine hours needs to be cut in half.

Plymouth staff responded well to 2 complaints about unplowed walks north of Highway 55 along east side Revere Lane to Shopping Center Looking forward to these being on on plow schedule for 2021-22.

I would like to see Plymouth invest in snow plows with gates like they have in North Dakota. Even though this might slow down the plows, it would be a huge benefit to all Plymouth residents to not have a huge pile of snow at the end of our driveways.

Last winter was tricky as I did not have to venture out as often. However, I've never had an issue with the timing or quality of snow plowing.

The snow truck driver must have been a newbie. He ripped the sod off the front in a number of houses in the neighborhood.

Snow plough does not do a good job within Legacy Park - especially 59th Ave

I appreciate the excellent snow removal--especially when I drive to St Paul for work and see what's it like (or not like) there!

Didn't drive that much this winter due to Covid but I have lived in both St. Paul and Minneapolis, and Plymouth's snow removal in residential areas is far better. Keep up the good work!

By the time the snow plows come through the neighborhood, a lot of the snow has already been driven on a lot and we end up with a winter long layer of ice for most of the street. 44th Ave N. (by Medina ball fields)

Thank you so much for making improvements to the snow removal process in Plymouth! While this was a mild winter with little snowfall, the work to remove snow quickly from cul-de-sacs and neighborhoods was noticed and greatly appreciated.

Some of the roads in our neighborhood would only get plowed in one direction, leaving the other side very messy (compacted ice). This started part way through the season, but was consistent after about mid-winter. I ended up using my snow thrower to clear the street in front of my house because the plow did not do it.

As my mailbox is close to the corner - the plow always leaves a huge pile of plowed snow in front of my mailbox. Sometimes I have to clear away a couple of feet of snow so that I can receive my mail. Wish they would do a better job so I don't have so much work to do. As I get older - it gets harder to remove. Otherwise, they do a good job!!

Not sure what can be done...but it was very hard to stay on the tarmac because a snow layer was always on the neighbourhood roads.

Thanks for clearing the streets and making them easier to drive in winter. Our family appreciates it!

The last two winters our grass has been torn up by the pickup truck with a plow. The driver gets a running start and smashes snow way into our yards. This was done with more finesse in the past. The cover was torn off of the electric utility box two season ago.

Plymouth's snow removal in our neighborhood is, year after year, fantastic. It is timely and the streets are always plowed by the morning after a major snowfall. This year they pushed the snow way back over the curb. Maybe it was necessary, maybe not. It was just a little weird to see the snow pushed back 8 feet from the curb. Either way, so many cities struggle with snow plowing. Plymouth does not, and the public works and government should be proud.

I mention this each time, but please clear and treat all lanes of a road, not just the middle two and hope the outside lanes will somehow catch up. Schmidt Lake Rd is a perfect example. It's a busy road used by high school drivers and a major east/west route in northern Plymouth. The outside lanes are often needed for turning as there are many neighborhoods that access that road, and when it's icy it is so dangerous to slow down for the turn. I understand the concern about adding too much of a treatment for the environment, but safety is #1. Also, when there are sidewalks on one side of a neighborhood street, the non-sidewalk side should be plowed first so those who have to clear sidewalks have a chance to clear it effectively with the majority being piled up on the non-sidewalk side (or maybe the plow should slow down). 2-ton boulders left by the plow cannot be shoveled or plowed by the homeowners.

Although the streets are plowed well, the condition of the trail plowing is often poor and inconsistent.

Once winter hits, my street is usually icy for at least 5-7 days after any significant snowfall. There is a very sharp turn coming into/out of the neighborhood that is usually glare ice and it is a given that someone ends up in the snowbank there multiple times each winter. Almost no salt is ever used and with all the mature trees near the road, the sun can't get to the street to melt the ice. There needs to be a little bit more salt put down there and/or maybe some sand especially on that sharp corner. I've also noticed that sometimes one or more the side cup-de-sacs are not plowed, only the main loop in our dead-end/one way in/out neighborhood. This seems to happen several times each winter.

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They NEVER remember to come down the cul de sac of my street...always do the entrance to our street and FORGET to plow by our houses. It is horrible!

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We live off of Dunkirk. It is not a major road so takes a long time to plow and is very very icy. Developers are trying to add apartments which would increase the traffic on that road almost triple. Better plowing would definitely needed to be added if this occurs

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Did not plow to curb. With narrow streets it made it Duffy to have 2 way traffic

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When the snow isn't plowed in our cul de sac, it either freezes and causes big ridges or it melts, then freezes and we have the same problem!

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I live on a private street (36th Place North) that is plowed by a private contractor. However, it is short, and when I go out, I am immediately on public streets, plowed by the city.

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Snow removal is great. Is anything, I see the trucks more than expected in my neighborhood when it snows less than 2". Consider using less salt and pre treatment. Substitute with sand/grit It would save the city money and be better for the environment

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I am most frustrated with snow removal along trails, especially those right next to busier roads. Trails at the intersection of Northwest Blvd and Rockford road (southeast corner) get buried in snow and not cleared, as well as along the east side of Northwest blvd north of Rockford Road.

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This policy doesn't work if you have back to back snow fall under 2 inches the neighborhoods get build up that makes driving on them difficult and hazardous especially since they are narrower roads.

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1. Please pay more attention to snow piles at intersections because they block one's ability to see traffic. 2. In neighborhoods, this past year it seemed like one side of the street was cleared good while the other side was not cleared as well.

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Our house is at the end of a street which has a cul-de-sac. We have more snow dumped into our driveway than any other houses on our street (11510 41st Av N) which is probably because the plows are about to go onto a major street. We are elderly so this is a real hardship for us. It is especially aggravating because the city sends in smaller plows to "clean up" the cul-de-sac driveways. One time I saw one of these vehicles actually plow out a cul-de-sac resident's whole driveway. This is unfair and inequitable.

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It would be better if the do the snow removal on culdesacs as well

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I know removing snow in a cul de sac is challenging, but we had lawns cut up, mailboxes damaged, and so much snow piled at the back of the cul de sac that we couldn't get mail at times.

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I believe the City is using a mixture that uses less salt. If so, keep that policy up. Salt damages cars, vegetation, and our critical water supply. With newer and improved tires on the market, i.e. better traction, frankly I'd like to see the snow emergency set in at 3 inches, not 2 inches. Thank you for reading this and considering these points of view.

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We live next to the RR tracks on Larch. The plow drivers always raise the side arms when they get by the ballards near the tracks. They don't get them them back down until they are almost past our yard. Why can't they just stop - put the arm back down - and then go again? Our driveway end up 2 feet longer and then we get the nasty grams from the post office because they can't get to our mailbox. I have called several times and gave my feed back. Nothing seems to change!!!!!! What part of curb - to curb do they NOT understand!!!!

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Main highways i.e. 494 are sad this end of the cities when it snows. You can see a difference when driving to the airport.

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This year I saw more lawn damage than in the years past. I had 4 marker stakes in the yard and 2 of them were broke off after the first snow fall. Seemed to get better as the year went on. I did report it and the damaged lawn was repaired with grass seed from the city.

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Snow removal from trails and sidewalks needs improving - better coordination with street snow removal and prompter removal. Especially in the pandemic, folks are using the trails more than ever, and they're dangerous when icy. When snow is removed promptly, ice is less likely to form. We also have an issue with the snow removal company at Countryside Estates- more than once, they piled snow from the parking lot plowing onto the trail on Old County Rd 15. Thank you!

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I know it's hard to juggle the expense of snow removal in this pandemic year, please keep up the good work!

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My neighborhood is a townhome development that contracts their snow removal.

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Some storms my street was plowed before I got up in am and other times, it was not plowed until later in day. Is there a schedule or route? I realize there are MANY factors involved!

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Curb to curb wasn't great and the sidewalk on Schmidt lake road caused damage to the landscape.

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The crosswalk, west side Vicksburg & Luce Line Trail, is never cleared by the city. People crawl over the frozen snow, dangerous, can't reach the safety stop traffic button, dangerous. The sidewalk is cleared. Have called it in & come away with not ours to maintain. Sad. When someone is badly injured it maybe resolved.

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I am grateful for the quick response and work of the city workers! Thank you! Also, I thought the extra reminders on social media was helpful to let families know the dangers of playing in snowbanks near the streets. That was helpful prevention communication.

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The snowplows damaged a lot of mailboxes this winter in our neighborhood

Each year the city snow plowed digs up grass from my lawn. I try to replace it in the spring but it's disappointing to have to deal with it every year.

Why do you wait till almost summer to do this survey?

They tore up the neighbors yard with the wing plows.

The plows completely broke our cable boxes and messed up our yards.

When CR 24 is plowed it leaves a berm and ice build up, making it a dangerous turn onto Jewel Lane N or from Jewel Lane N onto 24 due to sliding.

Thank you for keeping our streets cleared!

We live on a curve where the plows do not clear all the way to the curb, cutting the corner of the curve and leaving catch basin blocked.

Live in a cul-de-sac. Neighbors front yard was completely destroyed by snowplow. Grass still not fixed

I know that it is hard for plows to see curbs and sometimes they dig up grass. I place markers because I am on a curve. It might be nice to have the city supply (even wood ones) markers for residents to pick up and install to help the drivers. This way curb to curb is as wide as possible. Keep up the good work!

I live on 6th ave. and Vicksburg lane. In the winter it is hard to make a right onto Vicksburg because it is always very icy on 6th ave. We could use more salt/sand on that corner.

I know residents had issues last winter, but on my straight main thoroughfare, the service and expertise was satisfactory

I think the major roads and primary side streets are great (compared to MG).. but we have a less urgent side road to enter our neighborhood that is left until the end of the priority tiers.. I'd suggest watching the temperature to keep doing these side streets as the leftover snow can freeze fast if not plowed. We also live near a new park (Meadows) and it wasn't plowed at all.

I feel so frustrated to see how many of my neighbors have the grass in their front yards torn up by snow plows. I understand that being careful impacts timeliness, but I think we would prefer to have our front yards intact rather than super fast plowing.

The biggest issue I see is that our streets are not plowed curb to curb and our street, Black Oaks Lane North had a layer of ice and snow and ruts. I drive in on 40th and that street was cleared down to the street level with no ice on the road. If you can't give extra attention right after a storm, send crews out on warm days to get that last layer of ice and snow off the roads with fewer inhabitants.

We have had damage to our lawn due to the snowplows in the past. No damage this year.

They only plowed down the middle of our streets. Also, when the weather warmed up a bit, they never returned to replot the streets so they were ruts in the road from leftover snow.

Main roads in Plymouth are not kept clean during snowfall, leading to accidents and near misses.

A mid winter snow bank push back occurred in my neighborhood and caused some damage to a neighbors flower bed. I recommend giving residents advance notice when you do that push back activity and advice on how to keep property safe from damage.

Would be great if the bulb of the cul de sac didn't get ALL of the snow, perhaps pushing some of it out of the cul de sac would be nice

side roads were slow to be plowed even during predictable large snow falls

When clearing the roads, please use less salt.

I thought it was better than the year before.

Better snow removal on the pedestrian paths along Zachary Lane and 36th Ave. would be appreciated.

I live very close to the Wayzata/Plymouth border. You can always tell when you cross from one area to another. Wayzata does a much better job of sanding/salting on well travelled roads and gets to them much earlier after it has snowed.

The plow piles were several feet away from the curbs in our neighborhood, significantly narrowing the road I saw several almost accidents as cars met at the narrowed corners.

Hwy 55 seems to get pretty icy and plows seem to wait till snow showers are over

I live on corner 32nd & Dunkirk. Every winter the plows dig up the yard when plowing the trail. No one else on the trail has this issue. Ongoing for 20 years, when will the driver pull their head out and plow the path rather than my yard and sprinklers?

I was in Az for most of the winter.

The snow plow ripped up 50 feet of our yard along the curb. I reported this via the city of Plymouth website this spring and had no response. Very poor reporting system.

Two winters ago the snow in our cul-de-sac was removed using a large Bobcat that cleared all the snow from the bulb and the gutters. This was excellent. Last winter the snow was removed using a traditional pickup truck with a plow, which always leaves snow in the gutters. This snow turns to ice, which leads to some street flooding issues in the spring. I'd love to see the large Bobcat back on our cul-de-sac again this year.

We have phone lines in our front yard which has been replaced in the past due to plows taking out the lines. I would like to see the plows spread the snow out so they do not continually push the pile into the yard and burying / breaking the box.

I liked that Plymouth used the 2-inch rule this year. It was DEFINITELY better than when Plymouth only plowed after 2.5 inches. However, I think the 2-inch rule should be more of a guide than a rule. Plymouth should plow when the roads need plowing, regardless of whether 2 inches has fallen. This would apply to slushy/icy conditions and cases where the roads are in shade and are not melting on their own.

City plow hit my mailbox. HOA patched it back together. Does the City pay when snow plows damage private property?

I thought our neighborhood was plowed pretty quickly after it snowed.

It is hard for me to comment on how good the plowing is in Plymouth. I live on a very busy street and generally do not travel on side streets. Looking at the side streets near me, it does take awhile for them to be plowed.

I've always been as satisfied with Plymouth's snow removal, but this year, it seemed like the plow did one side of the street and didn't come back. The plow line was 8-10 feet from the curb in some areas of our neighborhood. I thought it might be because the snow came on a holiday, but if they came back to finish weeks later, the snow was already too packed down.

Sidewalks are important too

I like getting an email notification on snow removal.

We live on a street right at the curve. Even though we mark the curb with stakes, the plow never makes it to the curb and ends up leaving snow several feet into the street, narrowing the street as an effect. Because we're on a curve, the snow also gets dumped in our yard and driveway. It's frustrating. I'm also frustrated at the timing of removing snow on Medicine Lake Drive. It is a heavily traveled road and people use it as a shortcut to get between 55 and Rockford Road. Snow isn't removed early and in effect the road gets slippery and is hard to travel.

My yard gets beat up every year.

If only they could find the curbs on the cul-de-sacs and curved roads.

Seems fine. We have a sidewalk running in front of our house that was plowed less this winter than other winters. I noticed that the sidewalk plowing did a number on a lot of lawns this year, scraping off the grass, which I think happened because it was not done very often so they lost track of where the sidewalk was. Not a huge deal but not something that has happened in previous years. In other words--I wouldn't have mentioned it, but since you asked.... I have an opinion!

Sometimes I think they plow too often making a second pass several hours later dumping more snow at the end of my driveway to be cleared by me again! Otherwise I think they do a fine job.