

ANNUAL REPORT 2019



PLYMOUTH
PUBLIC SAFETY
DEPARTMENT



Table of Contents

4	Message from the Public Safety Director
6	Professional Standards
9	Patrol
12	Special Operations
18	Services
19	Administration
20	Statistics
24	Fire Department

Our Mission

Police Mission

The mission of the Plymouth Police Department is to provide superior protection and service by reducing crime and enhancing the quality of life expected by our community. We will accomplish this through innovative strategies and collaboration, along with a commitment to our core values:

- Integrity
- Accountability
- Professionalism
- Respect
- Excellence

Our mission *defines* us.



Fire Mission

Making a difference through emergency response, customer service and community education.



Message from the Public Safety Director

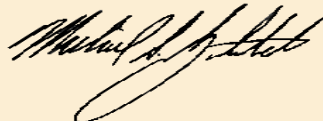
On behalf of the City of Plymouth, I am pleased to present the Plymouth Public Safety Department's 2019 Annual Report.

In 2019, I am pleased to report that both Part 1 and Part 2 crimes were down and that our collective interactions with the community were increased significantly. Throughout the year, the department participated in 533 community engagement opportunities in its effort to build productive, sustainable and meaningful connections to our residents and other stakeholders. Through this important work and through our continued proactive efforts in both the police and fire departments, our dedicated and talented personnel have kept the City of Plymouth a safe place to live, work and recreate.

The continued support from the Plymouth City Council and the City's leadership team is greatly appreciated and is instrumental in our department's success.

As you review the report, I once again hope that you take the same pride as I do in learning all the wonderful accomplishments our department members have achieved in serving the community throughout the year. It is truly an honor and a privilege to serve as the Public Safety Director for the City of Plymouth.

Respectfully submitted,



Michael S. Goldstein
Public Safety Director/Police Chief



TORCH RUN

The Plymouth Police Department is an active participant in the annual Law Enforcement Torch Run® (LETR), which is the largest grassroots fundraiser and public awareness vehicle for Special Olympics in the world. The Minnesota LETR is supported by the Minnesota Chiefs of Police Association and Minnesota Fraternal Order of Police. The Law Enforcement Torch Run holds many events for Special Olympics Minnesota throughout the year, the Torch Run being one of them.

Photo: Mike Goldstein leading the pack of Torch Runners through the city of Plymouth.

Cover Photo: Officer Nate Hultgren pointing out the fireworks above his head while working at the 2019 Music In Plymouth event.

Professional Standards

Internal Affairs

This year the department reviewed 25 inquiries involving either officers' or the department's procedural actions.

Of the 25 inquiries, 11 were classified as complaints, 14 were classified as performance matters, and there were no inquiries classified as departmental concerns. The results of these investigations were as follows:

No Finding.....	14
Exonerated.....	13
Sustained.....	10

The number of findings (37) exceeds the number of inquiries filed (25) as some inquiries involved more than one individual and more than one issue.

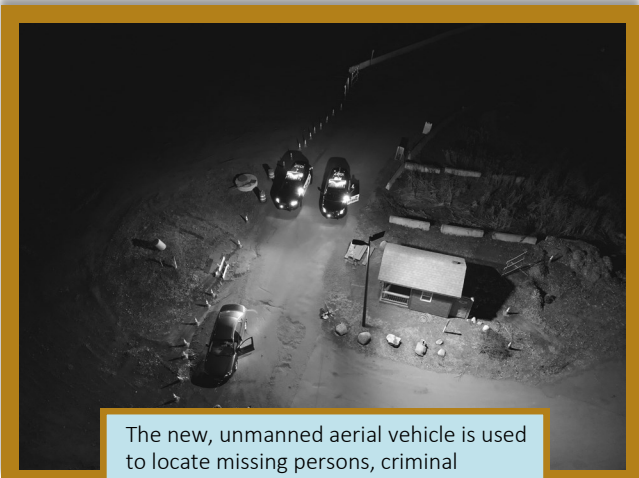
Background Investigations

Police Officers.....	3
CSOs.....	6
Reserve Officers.....	6
Police Interns.....	2
Community Emergency Response Team (CERT).....	0
City Employee.....	2
City Contract Workers.....	5
Fire Department.....	12

Promotions and Appointments

K9 Handler.....	Quincy Grabau
Drug Task Force (summer).....	Ryan Hazen
School Resource Officer.....	Steve Baloun
School Resource Officer.....	Brian Jeska
DARE.....	Kasey Beran
DARE.....	Jake Growth
DARE.....	Nate Hultgren
DARE.....	Krystal Beauchane
Schools and Community Sergeant.....	Joe Gebhardt

Unmanned Aerial Vehicle Pilot.....	Mike Passig
Unmanned Aerial Vehicle Pilot.....	Nick Benesch
Unmanned Aerial Vehicle Pilot.....	Brett Erickson
Unmanned Aerial Vehicle Pilot.....	Scott Kirchner
Unmanned Aerial Vehicle Pilot.....	Erik Jacobson
Unmanned Aerial Vehicle Pilot.....	Dave Anderson
Community Service Supervisor.....	Lee Raskin
Special Investigations Unit (SIU)	Drew Gilmore
Special Investigations Unit (SIU)	Nick Larson
Field Training Officer	Mitch Martinson
Field Training Officer	Glen Gerads
Field Training Officer	Jake Coopet
Field Training Officer	Matt Krueger
Proactive Policing Sergeant	Jon Hunt
Sergeant (SIU)	Drew Gilmore
Sergeant (Patrol)	Dallas Gjesvold
Sergeant (Patrol)	Dave Durenberger
Wellness Officer	Jake Coopet
Wellness Officer	Molly Hamborg
Explorer Advisor.....	Brett Erickson
Explorer Advisor.....	Kasey Beran
Special Operations Sergeant.....	Kevin Wilson



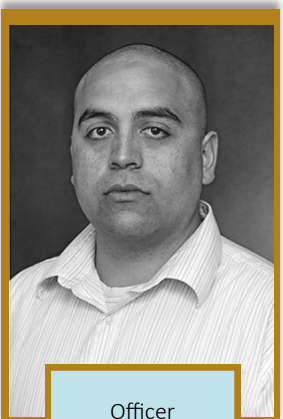
The new, unmanned aerial vehicle is used to locate missing persons, criminal apprehensions, and other crime scene investigations. It is a very useful tool.

New Hires

CSO	Jenn Bailey
Police Officer	Tommy Satele
Police Officer	Paul Freng
Desk Officer.....	Tony Hanlin
Desk Officer.....	Mike Buske



CSO
Jenn Bailey



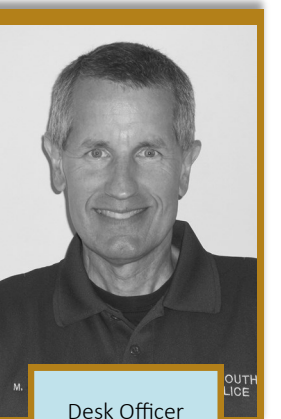
Officer
Tommy Satele



Officer
Paul Freng



Desk Officer
Tony Hanlin



Desk Officer
Mike Buske

Professional Standards

Goals

- Fully transition the department policy manual to Lexipol, implement Daily Training Bulletins, then assess the effectiveness and overall value of the product during the first quarter of 2020.
- Develop system in our property room to alert property room staff of when to purge items no longer required to be held.
- Conduct a hiring process to successfully fill open police officer positions and identify potential candidates to fill future openings expected in late 2020.
- Develop and put into place situational update monitors throughout the department (CAD activity/roll call updates, etc.).

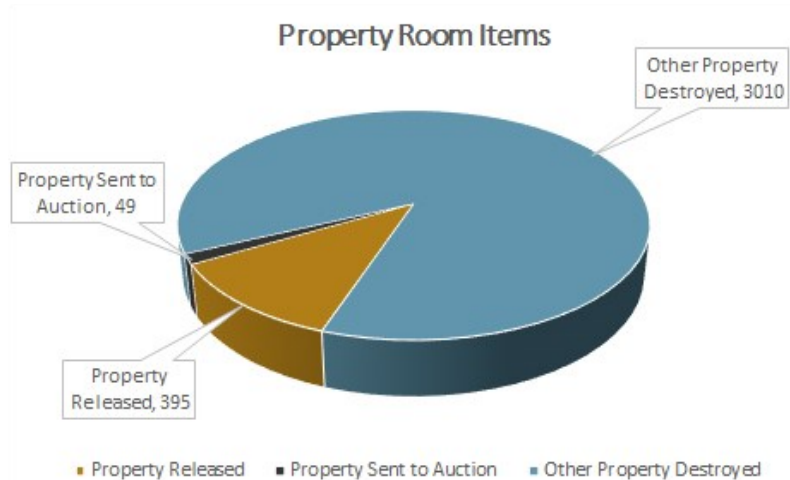
Property Room

The property room is responsible for the safe-keeping, disposition, and record-keeping for all property that is collected by or turned into the police department.

All items submitted into the property room must be properly packaged for the protection of the property and the persons who may need to handle it; to protect any evidentiary material that may be searched for by Crime Lab technicians; and to maintain the chain of custody of the property to meet court standards.

In 2018, management of the property room was turned over to Deputy Chief Erik Fadden due to the retirement of former Deputy Chief Dan Plekkenpol.

Property Inventoried	2019	2018
Other Property Destroyed	3,010	3,922
Released to Owner	395	566
Auctioned	49	49
Firearms Destroyed	0	13
Total Items Inventoried	4,776	5,165



K9 Unit

Deployment and training numbers were down in 2019 due to injuries and retirements. Even though deployments were down, public presentations continued to rise. The K9 teams are a favorite with school children and large gatherings, such as Plymouth on Parade and Night to Unite.

After 10 years of service to our community, K9 Stryker retired in June 2019. Stryker is now enjoying a well-deserved retirement at the home of the Gliniany family. Stryker's handler, Officer Matt Gliniany, has returned to patrol duties.

Filling the void left by Stryker and Officer Matt Gliniany was K9 Romeo and handler, Officer Quincy Grabau. Romeo is a German Shepherd imported from Europe and is now certified in narcotics detection and police patrol work.

K9 Teams in 2019

Retired and Current Team Members

Left to right is retired K9 Stryker with his handler Officer Gliniany, retired K9 Odie with his handler Officer Dane, newly acquired K9 Romeo with his handler Officer Grabau, and current member K9 Knight with his handler Officer Larson



K9 Odie suffered significant injuries in 2019, requiring him to retire early. His handler, Officer Bill Dane, also returned to patrol duties. A new K9 team will replace them in early 2020.

The K9 teams are a great asset to Plymouth and surrounding regions. Requests for their service continue to rise each year. They are well-respected in the police community for their narcotic sniffs and locating individuals.



K9 Romeo



K9 Knight

K9 Deployments and Training	Hours
Training	804
Deployments in Plymouth	304
Public Presentations	41

SWAT

The team had a very solid year in regard to personnel retention, training and community relations. Several officers became instructors in different areas, including firearms, chemical munitions, high-threat engagements and less lethal munitions.

Continued successful collaboration with the Maple Grove Police Department SWAT solidified the cohesiveness between the two teams. Learning from past events allowed the team to research and acquire sensitive, necessary equipment that will be used to keep the community safer when serious tactical emergencies occur. Acquired night vision is an example of this equipment. It has been successfully used by SWAT members on patrol, not only in Plymouth, but also in surrounding agencies we assist.

Reserve Officers Dave Tourville and
Gregg Ohman at the Parkers Lake Park Water Ski
Show in July 2019

“

Night vision was acquired in 2019
and has been successfully used
by SWAT members on patrol.

”



Reserves

The Plymouth Police Reserve Unit is an adult volunteer group who assist the department with community service events and other non-criminal police functions. In 2019, the unit was made up of 12 reserves who volunteered just over 2,237 hours. Most of their time was dedicated to patrol services and assisting at events such as Music in Plymouth, Plymouth Fire and Ice, Plymouth on Parade and the Plymouth Water Ski Show. Reserves also patrol the city parks during the months of May to October.

After 6 years of serving as the Reserve Coordinator, Sergeant Jeff Dorfsman stepped down in 2019 and Sergeant Dallas Gjesvold took his place. Sworn officers Kevin Schik, Scott Kroeger and Nick Larson serve as assistants to the coordinator. The reserve volunteer command staff is made up of a captain, Emy Peasha, patrol sergeant, Trent Weber, and administrative sergeant, Gregg Ohmann.

Explorers

The Plymouth Police Explorer program started its second half of the 2018-2019 season in January 2019. Twelve explorers were mentored by their police advisors and then competed at a state competition held in Rochester in April 2019. They brought home the following awards:

In the shooting competition, Annika Tarnanen placed first in the Aggregate Shooting event. In the Team Shooting event, the explorers placed fourth. That team consisted of Annika Tarnanen, Maverick Schultz, Jack Sueker and Steynar Anderson. The explorers also did well in other events. Team C placed fourth in Street Decisions and Team B placed fifth in the Traffic Stop competition. It should also be noted that Annika Tarnanen placed first in both the Report Writing and Job Interview competitions.

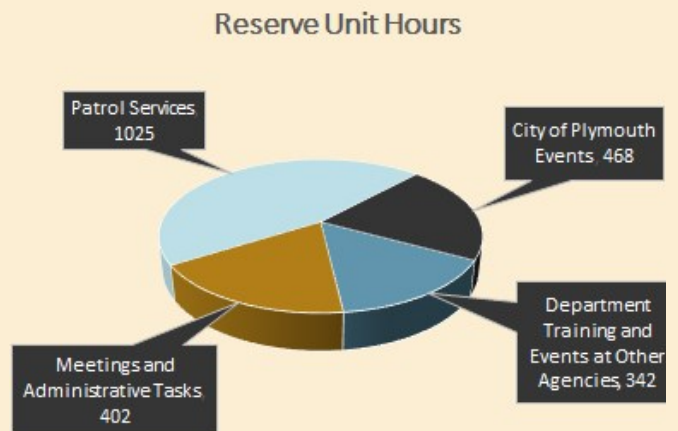
The explorers meet every Tuesday throughout the season and are taught a variety of police-related subjects. These topics include burglary response, traffic stops, crime prevention, hostage negotiations, domestic crisis intervention and other scenarios police officers encounter on the job. Sergeant Jon Hunt oversees the program with the assistance of police officer advisors. In 2019, those advisors were Officers Steve Baloun, Jake Coopet, Molly Hamborg, Matt Kaley, Sara Klaes and Dan Raquet.

Explorers volunteer in the summer months at city-sponsored events as well as events held in other communities, including the 3M Golf Tournament in Blaine. There is also a conference in Duluth in the fall that is a competition precursor to the spring state competition.

The top three reserve officers who put in the most hours in 2019 were Dave Tourville at 408 hours, Emy Peasha at 361 hours and Dean Sherman at 320 hours.

Reserves meet on a monthly basis, which typically includes a training session. They are trained in areas of defensive tactics, report writing, radio communications, booking and handling calls for service, such as animal complaints. New reserves are encouraged to participate in the Hennepin County reserve training program. It is an 8-week course offered twice a year that gives candidates additional opportunities to engage in law enforcement fundamentals that supplement the Plymouth FTO (Field Training Officer) process.

A new and on-going biannual event in 2019 was called the "Reserve Muster". It is a collaboration of reserve units from Robbinsdale, Crystal, Golden Valley, Maple Grove and Plymouth. The purpose of this event is to share training, team building, recruiting ideas and techniques with the group in an informal manner.



Special Operations

Training Unit



In 2019, the Plymouth Police Department provided officers with approximately **10,240** hours of training. Training is instructed both internally and externally in a wide variety of topics to cover a gamut of officer duties. The Training Unit currently has firearm, defensive tactics and reality-based training instructors. The trainers themselves are highly educated in their areas of expertise.



Officer Wellness

The Plymouth Police Department recognizes the value in providing its officers with the resources necessary to be physically, emotionally and spiritually fit.

There is a fitness training room located within the police department, as well as officer wellness trainers to provide the necessary nutrition and exercise guidance officers need to achieve their individual fitness journeys.

“Check Up from the Neck Up” is also a department requirement for officers to take advantage of on an annual basis. It provides officers the opportunity to talk with a professional about stressful situations they face in their jobs.

And finally, our police chaplains provide officers with spiritual guidance no matter what their faith. Chaplain Roy Beacham has a podcast called “Something to Think About” that officers may listen to at their discretion.



CSO Unit

The Community Service Officer (CSO) Unit currently includes a Community Service Supervisor, four full-time CSOs, and one part-time CSO. CSOs respond to a wide variety of calls, the majority of them relating to ordinance violations. These include animal complaints, rubbish complaints, abandoned vehicles and parking complaints. Additionally, CSOs assist with other calls of service such as stalled vehicles, major car accidents and assisting other city departments.



Pets are frequently reported as lost or found. To assist the police department in reuniting pets with their owners, lost or found pets should be immediately reported. An identification tool (microchip or a collar with owner information) should also be used. Any animals that cannot be reunited in a timely fashion are transported to PUPS (Pets Under Police Security) where they are cared for until claimed or placed with a rescue group if unclaimed.

Crime Free Multi-Housing (CFMH)

One, 8-hour Crime Free Multi-Housing training was hosted by the Plymouth Police Department in 2019. Topics included in this training were the importance of active property management, fire safety, current drug trends, working with your local police department, terrorism awareness, rental agreements and fair housing and screening. Community Relations Officer (CRO), Jim Long, coordinates with other CFMH officers in the area to set a training schedule so that managers needing a training will have a class available each month in the metro area.

CRO Long also enforces the city's licensing ordinance for nuisance violations. In 2019, 95 letters were sent to rental units. This includes 67 nuisance warning letters, 24 strike-one letters, 4 strike-two letters, and 0 strike-three letters.

CRO Long is an important resource for property managers and continues to be the "go-to-guy" for issues pertaining to the challenges they face in their rental communities.

Home and Business Security Audits

Many home and business security audits were conducted in 2019. All hotels in the city received an assessment. New this year: CRO Long returned during dark hours to all hotels and businesses to conduct a nighttime assessment. By doing this at a time during the evening, more accurate and detailed ideas for lighting improvements could be passed on to the businesses.

Citizens Academy

The 21st Annual Citizens Academy started in September and concluded in December. This year—for the 6th year in a row—the department stopped taking applications due to the class being full with 30 students. CRO Long coordinated all aspects of this program and attended each class to introduce speakers, address issues and get to know the participants.



New this year was a “Mini Academy” offered to the members of the Plymouth Rotary. Participants met for 4 weeks and visited Hennepin County Dispatch and Fire Station III.



Tours of the Department

There was a total of 615 people who toured the police department in 2019. It is a popular field trip for the 2nd-graders of several elementary schools in Plymouth. Students get a close-up view of a squad car, meet a K9, and see the inside of a jail cell.

Recognition Event

On March 7, 2019, the annual Recognition Event took place commemorating events from 2018. The committee is made up of 13 members from the police department and chaired by CRO Long. They met several times throughout the year in preparation for the event. Ten citizens were recognized with citizen awards, 17 officers received letters of recognition and 6 officers received lifesaving awards.



Presents with Public Safety

The 6th Annual Presents with Public Safety took place on the morning of Saturday, December 14.

There were 15 kids identified by one of two social service agencies who were teamed up with a member of the Public Safety Department for an hour of shopping at the Plymouth Target. Each child was given a \$200 gift certificate donated by the Plymouth Rotary and Plymouth Lions Club.

This is a huge hit with the kids every year. The program initially started with 10 kids sharing \$1,000, but thanks to generous donations, 15 kids now share \$3,000 in gift certificates to purchase items for their family members and themselves.

COMMUNITY ENG



AGEMENT



STRENGTHING COMMUNITY BUILDING RELATIONSHIPS EARNING TRUST

In 2019, the Plymouth Police Department increased its annual community engagement outreach by 62 percent. Staff participated in 533 formal and informal engagement activities. Officers volunteered to “adopt” special communities and became familiar faces at the elementary schools, apartment communities, senior buildings and area churches. They served as literacy volunteers, mentored homework clubs, took on school back-pack projects and joined seniors’ activities. Department-sponsored events like Putt with Police, Bingo with Badges, Cones with Cops, Cops and Bobbers, and Night to Unite help to build relationships between the police department and the community.

Special Investigative Unit (SIU)

The year 2019 brought changes to the Special Investigative Unit. Included in those changes were new personnel to the unit. Within that personnel came a new supervisor and two new investigators. Despite these changes, the SIU was successful in their endeavors to investigate cases, including quality of life issues in the city of Plymouth. The SIU also assisted patrol and investigations when needed.

For the past 10 years, the SIU has also been an affiliate member of the Internet Crimes against Children (ICAC). This is a program that was created to assist state and local level law enforcement agencies enhance their investigations into offenders who use the internet or other online technology to sexually exploit children. During 2019, Plymouth SIU actively investigated 5 cases involving allegations of possession of child pornography or sharing of child pornography. Of these 5 cases, all have or will likely result in felony charges related to possession of child pornography and solicitation of a minor.

SIU Arrests/Activity	2019	2018
Controlled Substance	2	3
Felony Possession of Child Pornography	5	4
Felony Predatory Offender Registration Violations	6	1
Theft	18	6
Warrant Arrests	4	2
Burglary	1	7
Fraud/Forgery	3	4

In 2019, SIU refocused their efforts on retail crime and issues stemming from hotels within the city. Members of the unit worked on 177 different cases. These cases resulted in 41 arrests. SIU also assisted neighboring departments in their efforts to curb retail crime. These assists were mainly around the holiday season.

SIU continues to participate in a joint effort with agencies along the I-494 corridor to locate and arrest people looking to solicit juveniles for sex. In 2019, SIU was also a part of prostitution/Guardian Angel details during the Final Four activities.

# Background Checks Processed for 2019				
Firearms	Liquor	Massage	Peddler	Total
406	116	144	93	759
Alcohol				
License Type	Number of Compliance Checks	Pass	Fail	Failure Rate
On-Sale	70	67	3	
Off-Sale	55	52	3	
Total	125	119	6	4.8%
Tobacco				
Date	Number of Compliance Checks	Pass	Fail	Failure Rate
Total	66	66	0	0.00%

The Administration Division provides administrative support to both police and fire personnel. This division is responsible for customer service, records management and retention, processing and dissemination of police reports, Minnesota Government Data Practices, state compliance requirements and technology support.

In December 2019, the Administration Division began preparations to transition our current crime reporting system of Minnesota Offense Codes (MOC) to the National Incident-Based Reporting System (NIBRS). The division will spend the upcoming months working on the required test plan with a goal to be NIBRS-certified by the summer of 2020. The FBI has mandated all Minnesota law enforcement agencies to be NIBRS-compliant by January 2021, and the Plymouth Police Department is well on its way to achieving this goal.

During the past year, the division has also been busy scanning the remaining paper permanent case files into the department's current records management system. To improve department efficiencies, the division has created several new forms and assisted patrol in creating a new, fantastic electronic training manual.

Data Practices and Communication

The Administrative Manager is designated as the Public Information Officer (PIO) and Data Practices Responsible Authority for the police department.

With the assistance of several team members and the city's communication division, the police department continues to be active on social media, promoting community outreach, public safety education and other important public safety information. We have grown to over 3,000 followers and new followers are being added each week.



What once was filled with paper files, these shelves now sit empty due to the police department's paperless records management system.

Fun Fact:

The police department went live with its records management system (LETG) on November 1, 2007. We hit our one-millionth ICR record—a suspicious activity call—on September 19, 2019.

	2018		2019		Q1		Q2		Q3		Q4		2018		2019		Annual				
	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	Annual	% Change	
PART 1																					
Arson	3	1	-67%	1	1	0%	0	0	0	0	--	--	0	0	4	2	4	2	4	2	-50%
Assault	5	3	-40%	7	7	0%	1	10	900%	8	4	-50%	21	24	21	24	21	24	21	24	14%
Burglary - Breaking or Entering (Commercial)	7	9	29%	11	6	-45%	12	5	-58%	18	6	-67%	48	26	48	26	48	26	48	26	-46%
Burglary - Breaking or Entering (Residential)	22	22	0%	24	32	33%	43	33	-23%	30	40	33%	119	127	119	127	119	127	119	127	7%
Criminal Homicide	1	0	-100%	0	0	--	0	0	--	1	0	-100%	2	0	2	0	2	0	2	0	-100%
Rape	9	2	-78%	0	1	--	2	1	-50%	2	4	100%	13	8	13	8	13	8	13	8	-38%
Larceny - Theft	153	129	-16%	158	208	32%	188	227	21%	212	194	-8%	711	758	711	758	711	758	711	758	7%
Motor Vehicle Theft	8	15	88%	8	13	63%	13	15	15%	12	7	-42%	41	50	41	50	41	50	41	50	22%
Robbery	6	2	-67%	0	1	--	2	0	-100%	1	2	100%	9	5	9	5	9	5	9	5	-44%
Human Trafficking, Commercial Sex Acts	5	0	-100%	0	3	--	0	0	--	0	0	--	5	3	5	3	5	3	5	3	-40%
Human Trafficking, Involuntary Servitude	0	0	--	0	0	--	0	0	--	0	0	--	0	0	0	0	0	0	0	0	--
TOTALS	219	183	-16%	209	272	30%	261	291	11%	284	257	-10%	973	1003	973	1003	973	1003	973	1003	3%

	2018		2019		Q1		Q2		Q3		Q4		2018		2019		Annual				
	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	Annual	% Change	
PART 2																					
All Other Offenses	62	69	11%	40	63	58%	48	55	15%	68	70	3%	218	257	218	257	218	257	218	257	18%
Curfew and Loitering Laws (Persons Under 18)	0	0	--	0	1	--	4	1	-75%	0	0	--	4	2	4	2	4	2	4	2	-50%
Disorderly Conduct	69	41	-41%	44	45	2%	63	41	-35%	54	42	-22%	230	169	230	169	230	169	230	169	-27%
Driving Under the Influence	34	32	-6%	36	43	19%	50	34	-32%	30	47	57%	150	156	150	156	150	156	150	156	4%
Drug Abuse Violations	57	56	-2%	52	83	60%	49	64	31%	44	68	55%	202	271	202	271	202	271	202	271	34%
Embezzlement	1	0	-100%	0	0	--	0	0	--	1	1	0%	2	1	2	1	2	1	2	1	-50%
Forgery and Counterfeiting	14	12	-14%	24	11	-54%	10	10	0%	11	6	-45%	59	39	59	39	59	39	59	39	-34%
Fraud	76	78	3%	75	69	-8%	51	90	76%	78	85	9%	280	322	280	322	280	322	280	322	15%
Liquor Laws	2	0	-100%	11	9	-18%	3	4	33%	11	7	-36%	27	20	27	20	27	20	27	20	-26%
Offenses Against the Family and Children	1	0	-100%	1	2	100%	3	1	-67%	1	1	0%	6	4	6	4	6	4	6	4	-33%
Other Assaults	49	36	-27%	42	46	10%	45	36	-20%	48	57	19%	184	175	184	175	184	175	184	175	-5%
Prostitution and Commercialized Vice	13	0	-100%	3	1	-67%	0	0	--	0	0	--	16	1	16	1	16	1	16	1	-94%
Runaways (Persons Under Age 18)	9	11	22%	12	26	117%	16	19	19%	13	13	0%	50	69	50	69	50	69	50	69	38%
Sex Offenses (Excl Forcible Rape and Prostitution)	3	6	100%	13	9	-31%	5	10	100%	10	8	-20%	31	33	31	33	31	33	31	33	6%
Stolen Property: Buying, Receiving, Possessing	2	6	200%	4	8	100%	3	3	0%	5	5	0%	14	22	14	22	14	22	14	22	57%
Vandalism	27	25	-7%	34	56	65%	94	56	-40%	43	50	16%	198	187	198	187	198	187	198	187	-6%
Weapons: Carrying, Possessing, Etc.	4	7	75%	1	1	0%	3	4	33%	5	2	-60%	13	14	13	14	13	14	13	14	8%
TOTALS	423	379	-10%	392	473	21%	447	428	-4%	423	462	9%	1685	1742	1685	1742	1685	1742	1685	1742	3%

	2018	2019	Q1	2018	2019	Q2	2018	2019	Q3	2018	2019	Q4	2018	2019	Annual	Annual	% Change
	Q1	Q1	% Change	Q2	Q2	% Change	Q3	Q3	% Change	Q4	Q4	% Change	Annual	Annual	% Change	% Change	
9000																	
911 Hangup	139	184	32%	196	186	-5%	216	231	7%	145	164	13%	696	765	10%	10%	
Abandoned/Junk Vehicle	13	16	23%	14	14	0%	11	13	18%	11	13	18%	49	56	14%	14%	
Admin Inquiry	6	8	33%	3	5	67%	2	4	100%	8	7	-13%	19	24	26%	26%	
All Other City Ordinance Violations	100	144	44%	170	197	16%	196	203	4%	168	156	-7%	634	700	10%	10%	
Animal Issues	203	181	-11%	374	408	9%	287	394	37%	261	248	-5%	1125	1231	9%	9%	
Assist Other Agency	155	135	-13%	133	161	21%	157	226	44%	104	152	46%	549	674	23%	23%	
Assist Public	251	207	-18%	240	247	3%	248	211	-15%	201	179	-11%	940	844	-10%	-10%	
Civil Matter	108	91	-16%	103	112	9%	135	138	2%	115	130	13%	461	471	2%	2%	
Death Investigation	28	22	-21%	18	19	6%	14	17	21%	14	20	43%	74	78	5%	5%	
Disturbance - Domestic/Verbal	134	112	-16%	118	139	18%	147	129	-12%	117	125	7%	516	505	-2%	-2%	
Disturbance - Neighborhood	20	28	40%	25	36	44%	34	47	38%	25	30	20%	104	141	36%	36%	
Disturbance - Noise	53	83	57%	56	59	5%	63	70	11%	71	74	4%	243	286	18%	18%	
Disturbance - Unwanted Person	32	41	28%	36	47	31%	41	74	80%	33	37	12%	142	199	40%	40%	
Extra Patrol	20	8	-60%	20	23	15%	28	28	0%	8	18	125%	76	77	1%	1%	
False Alarm - Business	222	216	-3%	243	205	-16%	227	211	-7%	236	210	-11%	928	842	-9%	-9%	
False Alarm - Other	166	106	-36%	195	112	-43%	140	124	-11%	86	104	21%	587	446	-24%	-24%	
False Alarm - Residence	119	163	37%	167	141	-16%	162	175	8%	137	147	7%	585	626	7%	7%	
Fires	43	37	-14%	42	36	-14%	34	42	24%	34	24	-29%	153	139	-9%	-9%	
Found Property	35	25	-29%	48	67	40%	74	77	4%	39	46	18%	196	215	10%	10%	
Gas Odor/Leak	28	36	29%	33	19	-42%	52	35	-33%	41	16	-61%	154	106	-31%	-31%	
Juvenile Problem	29	31	7%	38	58	53%	39	51	31%	36	42	17%	142	182	28%	28%	
K9 Assists	27	13	-52%	33	35	6%	24	13	-46%	32	31	-3%	116	92	-21%	-21%	
License Plate PU/Impound	0	0	--	0	0	--	0	0	--	0	0	--	0	0	--	--	
Lost Property	24	19	-21%	29	21	-28%	29	30	3%	26	25	-4%	108	95	-12%	-12%	
Lost/Missing Person	14	8	-43%	17	25	47%	4	14	250%	6	11	83%	41	58	41%	41%	
Loud Party/Noise Violation	79	51	-35%	92	94	2%	77	87	13%	72	63	-13%	320	295	-8%	-8%	
Medical	1096	1123	2%	1115	1129	1%	1031	1174	14%	1096	1194	9%	4338	4620	7%	7%	
Miscellaneous Info	707	790	12%	853	920	8%	892	876	-2%	676	784	16%	3128	3370	8%	8%	
Motorist Assist	129	153	19%	174	73	-58%	105	124	18%	104	111	7%	512	461	-10%	-10%	
MV Fatal Crash	0	0	--	0	0	--	1	0	-100%	0	1	--	1	1	0%	0%	
MV Personal Injury Crash	32	40	25%	34	27	-21%	39	50	28%	39	42	8%	144	159	10%	10%	
MV Property Damage Crash	357	313	-12%	271	274	1%	243	311	28%	328	328	0%	1199	1226	2%	2%	
Order for Protection	32	44	38%	28	28	0%	26	18	-31%	38	36	-5%	124	126	2%	2%	
Recovered Motor Vehicle	0	0	--	0	0	--	0	0	--	0	0	--	0	0	--	--	
Recovered Property	5	3	-40%	7	8	14%	9	12	33%	7	4	-43%	28	27	-4%	-4%	
Suspicious Person/Activity	383	357	-7%	409	446	9%	506	467	-8%	354	336	-5%	1652	1606	-3%	-3%	
Traffic Details	492	599	22%	553	553	0%	530	575	8%	485	519	7%	2060	2246	9%	9%	
Trespass Notice Service	1	2	100%	2	7	250%	2	5	150%	6	5	-17%	11	19	73%	73%	
Vehicle Impound	5	6	20%	11	0	-100%	3	2	-33%	1	3	200%	20	11	-45%	-45%	
Warrant Arrest	38	30	-21%	46	56	22%	48	64	33%	48	46	-4%	180	196	9%	9%	
TOTALS	5325	5425	2%	5946	5987	1%	5876	6322	8%	5208	5481	5%	22355	23215	4%	4%	



Fire Department

Overview

The Plymouth Fire Department protects the city with an all-hazards response. This includes fire suppression, technical rescue, hazardous materials release and public education programs. The department consists of highly trained professional firefighters utilizing state-of-the-art equipment.

In 2019, the department hired three additional career firefighters, which allowed the department to achieve the significant millstone of staffing one of the city's fire stations 24 hours a day. Prior to 2019, the fire department staffed 1 or 2 of its fire stations from 6 a.m. to 9 p.m. and relied on a call-back system for emergency calls that occurred between 9 p.m. and 6 a.m.

Emergency Response

The staffing plan for 2020 calls for the hiring of three additional career firefighters, which will allow Station 2 and Station 3 to be staffed 24 hours a day with a combination of career and paid-on-call firefighters. In order to facilitate this staffing plan, a number of operational changes needed to be planned for, including modifying the shift schedule for the career and paid-on-call firefighters, reconfiguring the training class room at Station 2 into dorm rooms and adjusting the training schedule.

In addition to planning for the proposed changes in 2020, the department still had to maintain a timely and effective response to 2,034 calls for service in 2019. As the city grows and the call volume increases, we are confident that our planning and preparation will properly position the correct amount of staff in the best possible locations so that we may efficiently respond to calls for service throughout the city.



Firefighter Training

In 2019, fire department personnel spent more than 9,000 hours training on a variety of firefighting, technical rescue and EMS-related topics. These trainings included live fire, emergency medical care, auto extrication, hazardous materials, water rescue and many other training topics.



For 14 years, the Plymouth Fire Department has been one of the four core members of the West Suburban Fire Academy. Every year we have the opportunity to bring on new recruits and have them learn the basics of the trade with departments that they will work closely with, now and into the future. This allows students and leadership from these departments to work together in training as they do on real emergency incidents. The core curriculum of Firefighter I, Firefighter II, Hazardous Materials Operations and Emergency Medical Responder is more than 200 hours of training over nine months. We had the fortunate opportunity to have three new Plymouth paid-on-call recruits complete the academy in 2019.

Equipment/Technology

In 2019, the fire department purchased two additional personal protective equipment gear dryers. After a fire, firefighters are required to wash their gear to remove any carcinogenic materials that may be on the garments. The gear dryer allows the department to dry their gear and have it ready for service in less than half the time it used to take. Now all three fire stations have a gear dryer, making it easier for all firefighters to make sure their gear is clean and ready for service.

In 2019, the Fire Department also evaluated a new style of protective hood for each firefighter. The new hood is designed with a particulate blocking layer, which helps block carcinogenic particulates from getting onto the firefighters' face and neck area and then absorbed into the body. This is part of an ongoing effort to better protect our firefighters from the dangers associated with the job. All firefighters will be wearing the new style hood by the end of 2020.



Fire Department

Community Outreach

Public education and prevention remain the cornerstone for the Plymouth Fire Department's mission. In 2019, the fire department engaged 18,200 adults and children in public education across more than 850 hours in many different community events throughout the year.

Night to Unite was a great opportunity for us to interact with residents while talking fire prevention and answering any questions they had. In October, which is Fire Prevention Month, we hosted a fun open house "Truck or Treat" public education event that allowed a safe place for kids to come show off their costumes and meet the firefighters, paramedics and police. The event included hands-on activities, displays and demonstrations, in addition to everyone being able to get an up-close tour of our fire trucks and equipment. Throughout the year, the department participates in scheduled station tours of the staffed fire stations, classroom visits to local elementary schools and visits to other educational groups talking about fire prevention and giving demonstrations of our gear, equipment and trucks.







City of Plymouth

3400 Plymouth Boulevard
Plymouth, MN 55447

763-509-5000 (City Hall)
763-509-5160 (Police)
763-509-5120 (Fire)
www.plymouthmn.gov

