

FlashVote helps you make a difference in your community

# Survey Results: Snow Removal

Survey Info - This survey was sent on behalf of the City of Plymouth to the FlashVote community for Plymouth, MN.

**These FlashVote results are shared with local officials**

## 1067

**Total Participants**

1053 of 1785 initially invited (59%)  
14 others  
Margin of error: ± 3%

Applied Filter:  
**All Responses**

Participants for filter:  
**1067**

**Response Time (ho...**

Started:  
**May 27, 2020 9:08am**

Ended:  
**May 29, 2020 9:01am**

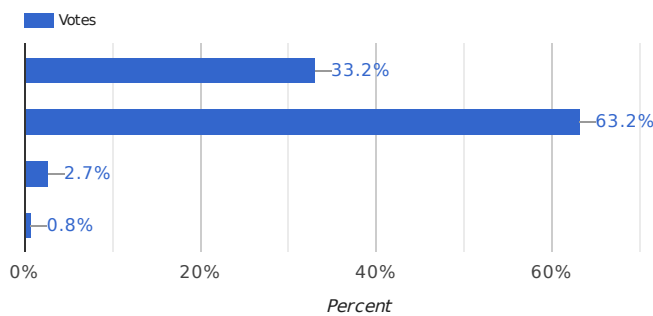
Target Participants:  
**All Plymouth**

**Q1** In the previous winter (2018/2019) the City of Plymouth updated the Snow Plowing policy to trigger a snow emergency at 2 inches, down from 2 ½ inches. Below 2 inches, the City only plows major streets. During a snow emergency, all city streets are plowed curb-to-curb including cul-de-sacs, which can take 8 to 10 hours. And this winter (2019/2020), additional personnel were assigned to plow routes.

Which best describes where you live?

(1061 responses)

Options	Votes (1061)
I live on the bulb/curve of a cul-de-sac on a local or residential street	33.2% (352)
I live on a local or residential street, but not on the bulb/curve of a cul-de-sac	63.2% (671)
I live on a major street	2.7% (29)
Not Sure	0.8% (8)

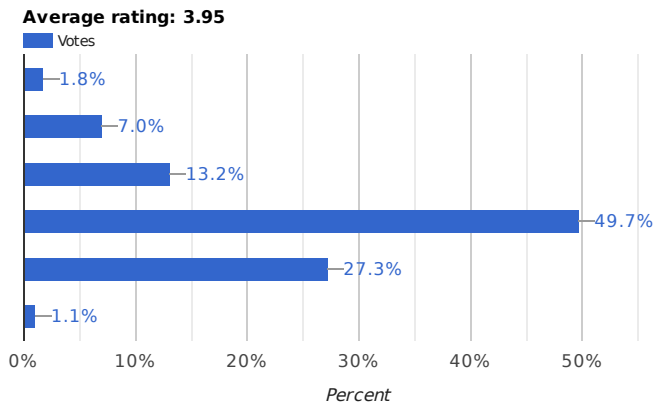


**Q2** Please rate your satisfaction with the *timeliness of snow removal* in Plymouth as a whole this winter:

(1041 responses)

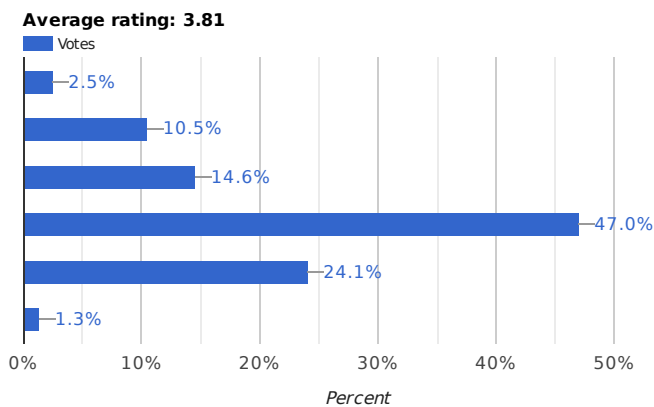
Options	Votes (1041)
Very Dissatisfied (1)	1.8% (19)
Dissatisfied (2)	7.0% (73)
Neutral (3)	13.2% (137)

Options	Votes (1041)
Satisfied (4)	49.7% (517)
Very Satisfied (5)	27.3% (284)
Not Sure	1.1% (11)



**Q3** Please rate your overall satisfaction with snow removal in *your neighborhood* this winter:  
(1033 responses)

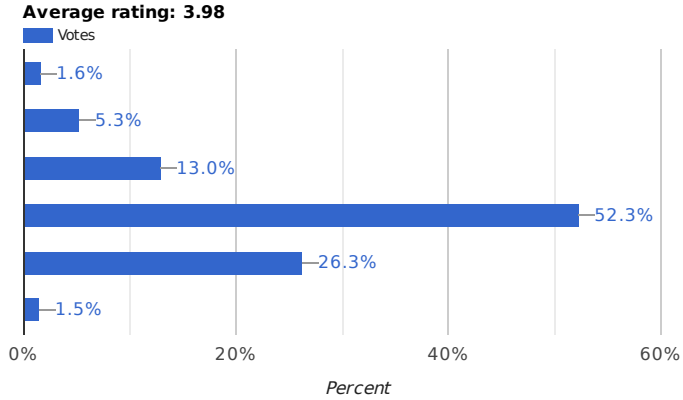
Options	Votes (1033)
Very Dissatisfied (1)	2.5% (26)
Dissatisfied (2)	10.5% (108)
Neutral (3)	14.6% (151)
Satisfied (4)	47.0% (486)
Very Satisfied (5)	24.1% (249)
Not Sure	1.3% (13)



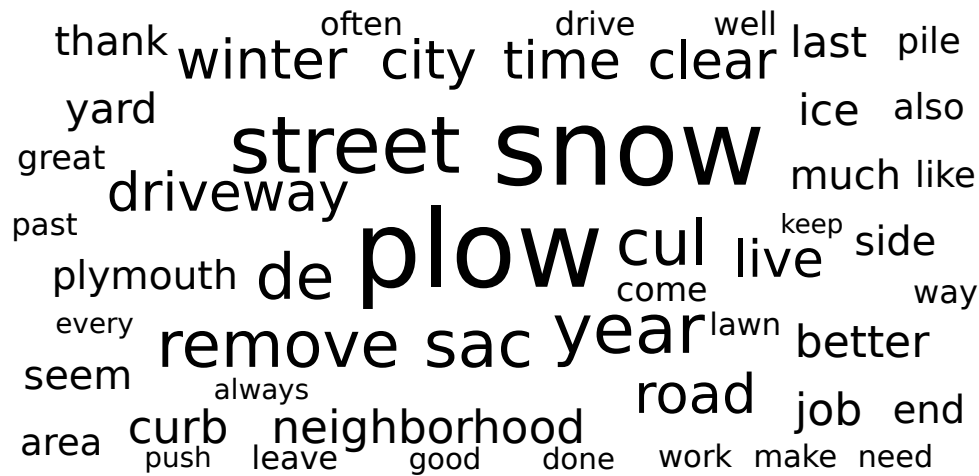
**Q4** Please rate your overall satisfaction with snow removal in *Plymouth as a whole* this winter:  
(1031 responses)

Options	Votes (1031)
Very Dissatisfied (1)	1.6% (17)
Dissatisfied (2)	5.3% (55)
Neutral (3)	13.0% (134)

Options	Votes (1031)
Satisfied (4)	52.3% (539)
Very Satisfied (5)	26.3% (271)
Not Sure	1.5% (15)



**Q5** Any other comments or suggestions about snow removal in Plymouth?  
(366 responses)



The contractors removing snow from the cul de sacs did a great job

They dump a big pile of snow at the end of my driveway. They do not plow curb to curb and the street gets narrower as the season progresses.

Great job on clearing trails, walked NWG all winter long

During the winter of 2018-2019, the person plowing our cul de sac (driving a skid steer), ran into the vertical phone box on the edge of our property. It is now open and severely bent. We would appreciate it being repaired/replaced. It looks terrible. Thanks - Don and Theresa Winter - 4520 Ximines Lane, Plymouth

Keep up the good work! The years when we get a really bad snowstorm, I appreciate being informed if plows are being taken off the streets for safety.

On my street, the plow leaves 12-18" of snow in front of my driveway and mailbox. This is of course the heaviest snow and now that I'm closing in on 70, is very troublesome. My plow service is always faster than Plymouth, so I'm stuck with the mess Plymouth plows leave.

Thank you!

The plows that come thru our neighborhood tend to scrape a lot of lawns

Manage costs be service

Timeliness of snow removal in cul-de-sac was much better, as was the quality of removal, however sometimes they still skimp on removing snow curb to curb which requires cleanup by homeowners in the street (even though curbs are clearly staked)

No. We are happy with what they plow and the timeliness of plowing.

the one that plowed the sidewalk needs re-training, she was young and looked like her first time!

They only plow the very center of the street in our neighborhood, which leaves quite a large part of it a solid sheet of ice all winter. Dangerous to drive, just shy of lethal to walk on.

We live on east medicine lake Blvd - could they plow into the boulevard instead of the driveways? Just a simple shift of the plow from right to left.

Our streets are narrow enough without the snow plows not opening up the streets completely. Add another plow or two so they can take their time and do the job right.

The main roads in Plymouth were cleared fine but side roads in Plymouth were terrible all winter. I live in Shiloh and the plows would clear a path down the middle of the road but no way was it curb to curb.

I think that plowing after accumulation of 2.5" is fine.

They dug up my lawn pretty good this year even though we had guide posts up. They need to be a bit more careful.

We live in a culdesac and waiting 8-10 hours after the rest of the roads are plowed is insane. They plow up to our neighbor's house and the come back later.

We live in a neighborhood and it usually takes a while for the snow removal to get to us. I understand why, but just wanted to note that. My bigger issue was the quality of the service. They ran through multiple yard in our neighborhood ripping up grass in many places (2 large chunks in our yard). That was frustrating.

The plows doing the walking paths in my area hacked-up the lawns and in our case (HOA), broke several sprinkler heads. I did advise the City and some of the areas they did fill with dirt and seed, but several more were not touched and still show damage.

I see other neighboring cities are able to plow much faster and do a better job removing snow. There are times that only half of our street is plowed after a storm. This issue is the number one complaint I here about Plymouth compared to other cities.

The timeliness of plowing our cul-de-sac definitely improved this last winter. Thank you!

I live in a neighborhood that is still under construction. Snow removal wasn't great last year. Not sure if the construction traffic makes it hard to plow, but I hope it's better this winter.

We often slide near stop signs and 4-way stops in the east metro. We are in between Medicine Lake and Hwy 169 and get a lot of the traffic of people avoiding 169 (Zachary into Medicine Ridge Toad to Medicine Lake Blvd). Cars drive before it is cleared, which compacts the snow into ice - often a problem on the culdesac.

Are there any options to make the timing of snow plowing more consistent?

I wish the plow would not dump 2-3 feet of snow right on the bottom of my driveway every time he comes through our cul-de-sac. It makes it sometimes impossible to get out of my driveway.

Wish there was a way to keep plows from redepositing snow in driveways after we've shoveled. Can we get a blade arm like other cities have? It's a heart attack waiting to happen.

The only complaint about snow removal I've ever had in general was difficulty seeing around intersections when there was a lot of snow piled up, but that doesn't happen that often. Other than that, the roads get plowed quickly and when needed. Thanks.

Every year, we need to call the city in the spring to ask that new grass seed be planted to replace lawn destroyed by the plows. We live at the "bulb" at the end of a cul-de-sac. This could be prevented if the plowing could move the snow to a vacant area across the street. This would take a little more time at the time of plowing, but it would save time and money for the city in the spring.

We are not a priority. Public Works never comes down our street as it is considered secondary...ironic since my taxes aren't! They need a better strategy to be more efficient with all streets.

It would be nice if they could get the plows through when there is excessive snow on the side streets when it begins to warm up, all that slush freezes and it makes it difficult to drive

Once again, the shield at which they plow the streets is not the important issue. The important issue is how well they do it without tearing up the lawns. Half of the neighborhood has torn up lawns due I believe to the speed at which the go without passing attention to where they're driving. Slow down and pay attention. I want quality work and I'm not concerned with how fast it gets done.

Plow contractor in our cul de sac damaged lawns.

Satisfied, I appreciated the City plowing at 2 inches this past winter

We are unhappy with the huge amounts of snow dumped in our yard from street. In past years, the snow removal units dug up the grass which had to be replaced.

Plows do not get close enough to curb and could clear more of snow off streets. Should tag and tow cars left on street overnight.

I honestly didn't notice a difference between last year and the year before.

I did comment to others during this winter that my plowing was incrementally better than previous years. I live on a cul-de-sac off of a dead end, so was literally THE last street to be plowed. This road is also a bit of an incline and decline, so was incredibly difficult to navigate with more than a bit of snow. Thank you for the improvement.

We've lived here 31 years. Last winter did not have as much snow as years gone by. I never had trouble getting around Plymouth. I recall years where the plow came by more frequently. But there was much more snow then. I'm satisfied with snow removal. The only area I think could improve, is to sand/salt slippery intersections from Black Ice, etc...Slipping was more of a problem than snow depth.

Our only concern is the removal of snow by the end of streets. Our neighbors have a difficult time seeing the traffic high snow banks. We actually called twice last year so see if it could be lessened. It is a hazard to say the least.

I moved here in February so I really don't have a formed opinion yet.

Please take care when plowing the trails with shrubs within 4 ft. to it. Ours have been broken down several times.

The guy/company that removed snow in our culdesac tore up sod.

The ice in my neighborhood (Conner Medows) was crazy last winter!

2 areas in my neighborhood, Schmidt lake Rd & Minnesota on and Rockford Rd & Juneau these both have downhill slopes to a stop sign and do not get salted after a snow which are very dangerous.

Would like a second round of plowing after the worst is taken care of.

We were gone most of the past two winters so I really can't judge snow plowing.

The plow drivers for our street I believe were doing a good job with clearing the street. Somehow this year the end of the driveway piles seemed to be less deep than previous years, but farther up the driveway, which actually made it easier to clear.

Our neighborhood called multiple times to remove snow from the new park by our homes and it was repeatedly left unplowed and developed layers of ice and so the pathways were unusable for most of winter

They did a good job on my street.

I wish my yard wasn't the snow dumping ground— we have a mountain in our yard when the plows come.

We had the plow tear up our yard pretty bad but the city repaired and re-seeded this spring, which I appreciate.

the use of the articulating plow on cul-de-sacs, and better controlling where snow was piled was a big improvement.

1. Extra care should be done while removing the snow near the signals to avoid black ice formation, we have seen in multiple signals right before where we are expected to stop there is a black ice formed which makes it tough to stop. 2. Snow removal of the streets should be done before the day starts.

Not sure how meaningful this survey is, we didn't have a lot of snow this winter and what snow we got did not impact commute and school start as much as other years.

The snow remove leaves huge mounds in the street of our cul de sac not completely clearing it out

It didn't seem like they came down our area often and the snow would be very heavy. There were tracks on the other streets

In our particular cul de sac the City made major mounds that eventually tore up the pavement and the yards. The City could do a better job of marking the storm drain openings so that they aren't covered and when the melt begins, the water has some place to go.

Our street is a cul-de-sac (we do not live on the bulb part of it) and is not a major thoroughfare. While 46th Ave No gets plowed fairly quickly, they frequently skip our small street. They leave large snow piles at the entrance to our street off 46th Ave. No. These large piles are frequently just left there for days. Also, snow piles up -- not just in the bulb part of the cul-de-sac -- throughout our street. It makes it very difficult for small cars to make it down our street. Then, when it is plowed, it is not plowed curb-to-curb as it is no longer a snow emergency and the plows don't seem to care. It can be weeks or longer before the street is passable by small cars. This was not a problem when we first moved to Plymouth in 1997. In the last 5-8 years the snow plowing in our neighborhood has gotten much worse, and we can't figure out why. We pay much more in taxes now than we did in 1997 - 2007, but we get worse service. Please explain.

It's never curb to curb. On my side of the street they are typical off the curb by 3 feet.

We live on 54th and balsam. Often 54th got plowed and balsam and our part of 54th got ignored. If balsam to 54th did get some attention, the plow would not do the bulb/cul de sac.

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I really like how quickly and well cleared the streets of Plymouth are. Keep up the great work!

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The intersection of 39th ave at Dunkirk/36th (near Rockford road), an entrance to Westbranch neighborhood, is dangerously icy. It needs more attention because it's right after a curve on 36th that people speed around. Many cars slide through on ice and it's a recipe for t-bone crashes. I've reported it multiple times.

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I live in Lake Camelot Villas and we always need better snow removal and sanding on 60th Place North within our development. The curve on the north end is always snow packed and very slippery. Thank you!

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The townhome streets that aren't considered the main streets were never very good... Ice patches, snow often, they just weren't cared for in the same way

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This is not timely. Did you send it out so late on purpose, so we would forget the negatives and rate things higher?

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Please, don't pile the removed snow onto our driveways. Our whole neighborhood is arranged around a playground. There's not reason why the removed snow has to be piled up on our driveways making it impossible for us to get out of driveways when it can be piled onto the playground side instead. Also, Fernbrook Lane stretch from 42nd Ave to Schmidt Lake Rd is always icy and bumpy. Is there a way to clear it better? Thank you!

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Plymouth is a big city so understand that there are priorities to what gets plowed first but it would be great to have attention given to problem areas/streets where snow can really hamper your ability to access the street. We live on Evergreen Ln on the West side of Medicine Lake which is accessed by a hill on either side, one of which intersects at the busier Medicine Lake Road. Cars try to get a running start (taking a left turn onto Evergreen) to get up the hill if it isn't plowed which results in a lot of dangerous situations both for cars, school buses and people outside their cars trying to push cars up. It would be great if our street could be priority to get plowed/sanded etc. as every year there are too many dangerous situations to count. Thanks for listening!

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Newer streets tend to get sporadic clearing

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Not the fault of the person plowing because it is so hard to see the curbs, but the plow went over the curb and pulled up some of the grass.

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Keep up the good work!

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The main roads continue to be cleared(Vicksburg) however the neighborhoods continue to be a challenge in timely snow removal.

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I know my driver doesn't do this on purpose, but sure feels like he waits until I am done shoveling my driveway to come back and plow me in for the final time!

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Winter is hard for everyone. However, what annoys me about the city, is that they don't give any extra care to parts of the street that never thaw out all winter, maybe because they are blocked by trees or whatever. Very frustrating to try and walk the dog where there are no sidewalks. I also noticed that paths were very poorly attended to this winter.

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Thank you for serving our community!

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Lawns are torn up by plow.

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Being cost effective is important.

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I actually live on a private road. My biggest concern is that snow not be pushed onto our private road from the local roadway that intersects it.

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great job, love the communication, understand that major roads will take priority over neighborhood roads, and that makes sense to me.

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For some reason we were put at the end of the snow-removal schedule in our area, and we usually waited until at least the end of the day to have our street cleared, which in the meantime developed large ruts. Meanwhile streets just a block away were perfectly clean within an hour of sunrise.

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Please do not push back snow pile on to the driveway of the houses

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We live at the bottom of two hills, so when the snow is not removed in a timely manner, we're stuck. I do understand that major roads need to be cleared first, but it often seems like our neighborhood is left until the very last streets are cleared.

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I live on the exit to a cul-de-sac. Every year my front yard gets scalped by the plows. Tell the drivers to pay attention to the markers that are put out. They do have meaning.

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The timing could stand to improve. Clearing my drive and then having plows come by 2-3 hours later to block the end of my drive is a major hassle. I live on one of the primary roads leading out of the Shiloh Park neighborhood, so it should be cleared earlier in the day, too.

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The roads were really bad and my car almost crashed multiple times

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Last winter Neighborhood roads were bad and skid my car multiple times.

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In the cul de sac, the snow plows pushed the snow into my yard and ripped out the grass. They could be a bit more careful not to dig into the yard with the snow plow.

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It's like the city doesn't care. Leave Plymouth and it's a mess. Other cities are clean perfectly curb to curb. Come back, Plymouth is still a mess.

We live at the end of the cul-du-sac and I know it is difficult to figure out where to put all the snow. My kids love the big pile to play in, but our biggest struggle is that we also end up with more than average snow across our driveway. If there is anyway to make that more manageable, that would be awesome!

The snow plow always comes late inside neighborhoods plus side roads are not plowed observed many times on vicksburg and schmidt lake road

Last winter the city snow removal vehicle has destroyed my lawn. Also, every time I remove snow on my driveway, the city truck comes and makes a big pile of snow in front of my driveway. Which will take longer time for me to clear than my driveway

Snow removal on my cul-de-sac this year has been much improved now that the city plow with the large front end loader has taken over from what previously had been done by city funded contract plowing. Also no lawn damage this year.

Depends on the driver. I put up markers every year. Last year was good but many years, I have to shovel 3 feet of street because he doesn't follow the street rather takes a straight path.

New pickup-based company that was doing our cul-du-sac last winter was really great. Much better than former contractor.

The culdesac plowing crew tends to dump 100% of the snow on the 2 lots with the least amount of curb space (back end of the culdesac), and often puts ZERO snow on the 2 lots with the longest curbs (!). Also, the plow crew often blocks my mailbox, even right after I've plowed the snow away from the box.

Improved. However, plows always dump tons of snow in our driveway as we are on a curve at the top of a rise....harder to remove if one is over 70.

Have lived here 26 years. I noticed that this winter was much worse as far as snow being removed in a timely manner from both our street (Brockton Ln) and Ferndale Rd. I figured it was budget cuts and was glad I am retired and didn't have somewhere I needed to go early! It was frustrating because I would plow my driveway BEFORE the plows had even come once (=plug).

Roads are slick and dangerous. Even major roads if you go out early enough.

Cul de sacs are tricky. Some plowers are great and some so so. We are thankful for what they do!

Thank you for the great service!!!

To the extent possible: Don't plow the snow into boulevard trees. Get closer to curbs, especially on curved streets. Don't bury my mailbox, as the USPS and paper delivery becomes impossible.

Pretty good in our experience.

My only other comment is why all the snow from the cul de sac and the three driveways on the cul de sac ends up in my front yard. It would be nice if the snow was distributed more widely rather than in one huge pile which covers some of my trees.

Not at this time.

This year they seemed late and did a sloppy job

I know cul-de-sacs are last on the list for plowing, and that perhaps subcontractors are doing the work and are busy. When they are done, the work is beautiful and quick and we appreciate it. But when they only do the perimeter and not the center of the cul-de-sac or they don't come for several days, it's difficult for everyone to get in and out of the neighborhood. Especially when it becomes very rutted and icy. Wondering if there is a system in place that verifies that each cul-de-sac has been done as it may be difficult to keep track and it's no fault of the driver/operator. Sometimes I feel we are overlooked, and once the ice gets packed down, it continues to build and never gets fully removed until spring melt.

I wish the drivers could be a little more careful as far as not hitting lawns with the plows. This is either the second or third year in a row where my yard has had damage, and many of those in my neighborhood are in the same position. I also ask that the park service be more careful when plowing the paths between people's houses. It was obvious that they left the path and drove on yards in a few places.

Overall, well done.

Careful about pushing snow into lawn, some of my new lawn was damaged.

When we have large snow falls, city waits for snow to end,,,,but it's hard to get around with 6 inches on ground and 6 more are coming and have to wait.

Juneau Lane near Pomerleau Lake needs more attention. It's a narrow road that gets little sun so it's slippery and doesn't seem to get plowed like a major road and it serves an entire neighborhood

On our street they don't plow it to the full width so our street is narrower

When plowing sidewalks they often dig up lawns. Don't plow them so wide

I understand that the city works wants to wait till the night, so there are not many cars on the roads but I wish the City would take a more proactive role in clearing the snow and start early and not wait till the night to start clearing.

it needs to get done more quickly

I am hindered by the fact that Plymouth plows from East to West. I live on the very edge of Western Plymouth so I am always plowed out last. In addition. I live on a cul-de-sac of Ferndale Road, so those plows leave a mound of snow at entrance to the cul-de-sac and even if I could navigate the snow on the cul-de-sac, I couldn't get past snow barrier at entrance to Ferndale Rd. In addition, walking path along Ferndale is always a mess -- too treacherous to walk on.

Would be nice that the snow pow would deposit the majority of snow on the pond side not all of it on my lawn.

Just moved here. Was traveling through Plymouth(incl residential streets) last winter

The city of Plymouth did a excellent job this past winter, so happy the changes were made to 2 "

I live on the narrow road of Wedgewood/Vinewood in the SE corner of the city. We've been here almost 15 years and snow removal has always been horrible. I complained about it once and our reward was a city worker dumping ice and snow in our driveway in retribution. Since then, My husband begs me to never complain again. It's a little better the past winter but this road will always be a challenge.

Snow removal service was worse than last year! For weeks and weeks we had packed ice from a poor snow removal job that made it difficult to walk to the bus stop.

There was times this past winter where I really questions why the snows were sent out. Seemed like a waste of resources. Seemed like a waste of resources. Looked liked a stretch. Then there was a Sunday morning of heavy wet snow where the City took way too long to remove the snow. So there was times where the varsity showed up and there was times junior varsity had a hard time dealing with the snow fall.

Often our cul de sac was plowed down the straightaway and the bulb - where we live - was left with snow. Then when it was plowed, often big berms were left at the end of our driveway. That was not good. On a round bulb of the cul de sac, it should be easy to scoop all the way around and deposit on the straight curb not the end of driveways.

2019 was much better than 2018, especially for cul du sacs. In 2018 it would almost always take 10-12 hours, whereas 2019 it was usually just a couple of hours. Whatever was done to update please continue.

To minimize the excessive annual tax increases, I am in favor of any efforts to reduce the city budget to reduce the tax burden. If adjusting the snow removal depth helps, then I support it.

Maybe send this out before it is almost June. It is a little hard to remember this past winter at this point. In general, I do not recall we got a lot of snow. The prior winter we did, and my answers would be much different as I was VERY unsatisfied with snow removal then.

I live in a townhouse association. So the association is responsible for the snow removal from my extended driveway with 4 drives off the extended portion. I think Plymouth does a great job of the part for which they are responsible.

It seemed that the 2019-2020 snow removal effort was not as effective as the 2018-2019 snow removal effort. Given that the snow emergency threshold was lowered for the most recent winter, it seems counterintuitive to my observation in Northwest Plymouth both in residential and in the industrial park just south of City Hall. Perhaps the type of winter precipitation was different this year that contributed to these observations.

I have lived in the Cities of Mpls and St. Paul in the past. Compared to those cities, Plymouth is much faster and complete with the snow plowing. Some times our cul de sac doesn't get plowed as quickly and the side streets, but I still can't complain.

It seems like more snow is plowed on the side of the street where the mail boxes are located.

Very good year. However an idea is to provide a GPS tracker in trucks so residents can tell how soon their streets will be plowed. I wait at home until the streets are cleared before going to work. Know how close the trucks are would help

Because the Parks Dept. plows the parking lots/paths of the City's parks, it would be wise for those plows to plow from the street to the walkway entrances Plymouth Creek is plowed at least twice before the 38th Ave N (a cul-d-sac road) is, and Park users have trouble accessing the plowed trail. Also, please reconsider plowing the path entry point at 38th Ave N at the end of the cu-d-sac it is well used, and is frustrating to have it blocked off (and not signed that it is). The drainage problem on the path on the 38th Ave N side of Plymouth Creek Park continues to be a serious ice issue in the winter. It is a safety hazard that still has not been addressed; it has potential to be a risk liability to the City if someone was injured on that stretch, as it is a known problem.

Boulevard yards can take a beating - even if we put out snow sticks to help the operators not scrap the lawns. In the past City would come and spray seed impacted yards. Is that a possibility for future consideration?

Would prefer major roadways (Hwy 55) be cleaned better next season. Seems like ice, compacted snow materially worse this year vs prior.

No personnel should ever be assigned to snow removal from sidewalks or trails until all residential streets have been fully cleared. All too often, I find myself leaving my unplowed neighborhood only to find nearby sidewalks and trails already cleared. To me, that makes no sense whatsoever.

the clearing of the snow in the cul-de-sac was much improved from years past! Definitely had less issues with the mail box and the carriers ability to get to the box. Overall, I can't complain one bit.



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Would be great to have plows clean up excessive slush from non major roads, especially before it freezes causing major ruts. Thanks!

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Clearing slush before it iced over would be helpful.

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Piles of shoveled snow at the bottom of our cul-de-sac get quite high by the end of the snow season. This results in a lake in the road as the snow melts. Any chance that some of the snow hill could be removed before the melting starts? Thanks for listening

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Plymouth is doing a good job!

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The path along Old Rockford toad (East of Kimberly lane takes forever to get plowed). My kids use that to walk to bus stop. One time there was too much snow and they had to walk on Old Rockford at a very busy time of the day. Not safe!

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The city snow removal employees are very negligent about plowing the street snow into residents' driveways, creating a very high hill/dam that makes it impossible to drive over. This often happens after private snow services have come around clearing the driveways. In an emergency, a resident must bring out the shovel and it can be a 45 minute heavy manual job to shovel enough snow away to drive the car through. This is extremely irresponsible and careless, and it happens every winter.

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Cul de sac plowing was MUCH better this year over last year! My only complaint/request is that the center of the cul de sacs were plowed as well as the edges. The plows do a great job clearing the snow in front of the driveways, but tend to leave the center of the circle untouched. It would be great if the entire cul de sac could be cleared!

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It did seem faster this winter, although we didn't have too many bad storms so difficult to compare to the prior winter

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Every year they plow a huge pile of snow at the end of our cul-de-sac, fully covering the drain. My husband then has to spend significant time and effort uncovering the drain so the eventual melt doesn't completely flood the cul-de-sac in front of our driveway (it's sometimes 8 - 10' of water in front of our drive, no joke). If I happen to catch them plowing they are always very nice and try not to do so, but if I'm not out there they totally cover it. It'd be great if there were a way to mark drains, and also have them take the time to remove snow all the way to the curb so snow melt can flow to the drain appropriately. As for timeliness I've felt they always get out pretty quickly. I do feel the 'completeness' of the plowing has lacked the past few years, meaning it's not plowed to the curb, not enough chemicals at key intersections, etc. Thanks for the opportunity to provide feedback!

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It would be great to get an ETA on when your street or neighborhood may start getting plowed. This would help time snow plowing as well as vehicle choice.

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Great timeliness! I live on the outside of a curve. Despite providing markers and the visual guide of mailboxes, plowing is usually 1 to 1 1/2 feet from the curb. May I suggest driving more slowly, especially on the first snow, to allow more accurate plowing? Thanks

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We live near a very dangerous intersection at 56th and Cheshire Parkway. Has lots of blind spots due to design, hill and cars keep sliding into the development monument and various trees. Could use more salt/sand after snowfalls to prevent these accidents, get traction.

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Thank you for keeping our streets cleared!

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it is going fine!

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The City of Plymouth Public Works has done an outstanding job of snow removal for the last 30 years that I've lived in Plymouth. No complaints.

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The plow didn't take out my mailbox this year so that was also an improvement.

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I was very pleased with snow removal from the streets of Plymouth, and also from the walking paths. My dog and I walk every day and having clear paths makes our walks safer and much more enjoyable.

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The snow removal on Schmidt lake is dangerous. They typically only plow one lane. People try and use both lanes and go out of contro.

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Time to clear our cul de sac seems to take longer than expected. It can be tough if we have to leave the house due to the large drifts created by the larger city plows (that the smaller plows will come later to clean up)

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The county roads are not plowed "curb to curb"

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They always seem to dig up my yard

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The arbitrary limit, of any number of inches, as the trigger is not the best way. Compare a 1/4 inch fall of ice vs. a 2 3/4 inch fall of light fluffy snow. The former needs to be treated for people to not be injured or killed, the former we can ignore. The trigger should be the safety of surfaces, not an arbitrary amount. Requires more thought, but the city has that capability! Talk to Chase Anderson of Wayzata, I understand he personally drives around in the storms to asses the safety level and does not use arbitrary and potentially misleading numbers. He generally makes a good call about snow days. Slightly different situation but an instructive comparison.

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Snow is always dumped in my drive on the cul de sac and excess snow is dumped on my small lawn space, but the drive is not cleared... This last year was one of the worst of my 30 plus years here

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The snow removal was much better than in years past. Thanks!

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Our neighborhood did not get done much at all. Bad leaving clean city streets to ours which was missed a lot.

Please be mindful of our grass when plowing. Our street - we are on Norwood Ln - is not plowed early enough at times or thoroughly enough. More ice melt stop signs as they are very slippery

I would appreciate it if the plow crew could lift the plow to avoid a huge windrow at the end of my driveway. That pile is usually rock hard and we struggle to clear it-even the younger neighbors seem to have problems with it. Otherwise, we are quite satisfied with the plow crew-compliments to them!

Cul-De-Sacs and shaded areas are still struggling. We get such a build up of packed snow (which turns into ice) by the time our area is plowed that it becomes dangerous to try and drive. When it turns to ice, it remains that way through the season. Then when you try and stop, even very slowly, you can slide for a long time and don't have control of your car. The cul-de-sacs are a problem area, but also some neighborhood streets leading to main roads are particularly bad. Dallas onto Fernbrook stands out - the westbound side remains icy after the first few snowfalls of the season and it is nearly impossible to stop safely with the slope of the street leading to Fernbrook. All in all, main roads are well done and we've been happy with that! We appreciate the work you do.

Thanks for keeping our streets safe!

The winter of 2019-2020 had pretty decent snow removal. Conversely, the winter of 2018-2019 was the worst snow removal performance I have experienced in the last 20 years. Several times, only one pass was made through the cul-de-sac leaving deep snow and preventing the mail truck from even reaching mailboxes to deliver mail. A few of us neighbors used our snowblowers to try to keep the roads open, but that can take hours to clear roads that way.

Thank you for your service. Plymouth is great!

It would be nice if plows could change routes from one side of street to the other occasionally. We always seem to get the side with the largest drifts to dig out our mailboxes. Nice job though otherwise.

Blocking driveways with street snow is always bad!

I did notice a difference in snow removal quality year over year. We live in a vary low volume street and always plowed out late in the process anyway.

Keep up the good work.

I live on a cul-de-sac connected to two roads. The regular plow is timely clearing a path between the two roads, but builds a wall of snow down the middle of the cul-de-sac. The smaller plow that comes back to clear out the wake from the regular plow is irregular, often doesn't show at all, and is always much later than the regular plow.

We live on a corner lot and the grass both in front and back of our house is consistently destroyed by the plows each year. The plowing in the back pushes all street snow onto our property and sidewalk making it incredibly difficult for us to clear our portion of the sidewalk.

Snow removal works pretty well in Plymouth, we believe.

I have lived in Plymouth on a cul de sac for almost 30 years. The procedure of having the big trucks do one circle around the cul de sac usually causes more people to get stuck then just leaving the snow as it is until the entire cul de sac can be plowed by the smaller vehicles or equipment.

I understand that this year we had a city plow vs. a contractor plow and the service was remarkably much better.

Snow removal in my area seems to reflect a desire to reduce spending rather than provide quality service. If we as a city are going to provide snow removal service please let's do it right. Cost is only one measure of our community's effectiveness.

It would be nice if the plows could do follow up passes on residential streets when the snow starts melting after large storms. Otherwise it re-freezes in to ruts of ice that seem to last all winter.

Electric plows

There was an issue with what appeared to be a water line leaking east of the entrance to French Park and icing up one lane of Rockford Road. While the ice removal would have been difficult to keep up with, there were times when There was glare ice but the Lane was still open. More consistency in lane closure or sanding would have been better.

Keep up the great work!

The only problem we have is that all the snow gets dumped into our driveway.

Nice job this year. Some residential intersections were a little rough after the bigger snows.

sooner than I expected, maybe more than needed.

Large roads are generally done well and promptly. Well done on those. Plymouth's biggest problem is neighborhood streets. They tend to get ice covered, & especially on snowy winters, dangerously loaded on the sides. As an example, I live on a cul-de-sac, and the plow often doesn't get within 4-6' of my driveway, even early in the season. Late in the season, it can be 6-10', which gets dangerous, as my visibility becomes tunnel-visioned because the snow is so high that I can't see to either side, even driving my Yukon. In addition to that, as berms along roads get to 3-4' high, visibility is reduced for pedestrians at the same time the packed snow on the road surface provides the least stopping ability. I drive especially slowly in the morning

during bus stop hours, but even then, I have concerns due to the lack of traction on the packed snow/ice on the road surface. I don't know if there's a solution without turning our local lakes/streams to salt water (which gets a hard NO! from me).

We live on a cul-de-sac and put up markers to denote the curb line since our grass almost always gets torn up as most of the snow gets deposited in our yard. This year and last year, the snow plow removal person plowed through the markers, breaking them, and significantly tore up our lawn. There's a place across the street that is not in someone's yard that could be used. We are really tired of having major pieces of our lawn torn up every year, and also that we keep having to buy new markers. The lawn repairs that are provided by the city have proved insufficient. If you'd like to contact us, my name is Lynn Strauss and my phone number is 763-300-7533. We live at 17815 6th Ave N in Plymouth. Thank you for reading this information.

They do a great job

The residential streets (not main roads) get so icy and stay icy for a length of time, to the point where it's challenging to drive on the streets. Would appreciate a lower inch threshold or a pretreatment to help with this.

The plowing in our neighborhood is awful. Specifically our Cul-de-sac. At one point they actually only plowed one side of the street and never came back to plow the other.

Painting marks on streets to locate storm drain openings so neighbors can open them after plows pass.

Every time I drive to St Paul (where I work), I'm grateful for how the snow is handled here! Thank you!

Sometimes when you don't clean the snow on my particular street people have problem going from 23rd to 22nd or 24th going into Dunkirk.

I live on the curve of the cul de sac where all the snow gets piled and every year my grass gets ripped up.

Our neighborhood doesn't not get the back streets of our neighborhood plowed properly. Due to this we have a layer of snow that will freeze and make the road slippery.

I guess there's nothing that can be done about it. But, after having cleared our driveway when the snow plow comes around and heaps up a huge pile at the end it's extremely frustrating

plowing is not done close enough to lawn/curb areas. too much snow left on side areas of street where cars park from apt bldgs when their lots need to be cleared, making a narrow path for cars to travel down the street. this is 37 pl. n between lancaster and pilgrim lane primarily on s. side of 37th pl. n.

The cul de sacs are always the tough ones. This year seemed improved but I also think we had less large storms.

Excellent and fast!

Minimal snow fall. Not really great time to assess

All of the snow from the cul de sac is plowed into my yard, right into a set of 3 pine trees breaking many branches on my trees. I also had holiday lights on those trees and those were buried as well. Very unhappy

The street I live on Cheshire Lane N 55446. It's always one of the last streets to be plowed, and it's always very icy. Not sure if it's the timing, or what, but we can rarely see the actual pavement on our street throughout the entire winter.

Well done for my street!

My driveway is on the straightaway of a cul de sac and I appreciated that the road was cleared more frequently. There is often a pile of snow in the intersection when the plows don't go in the cul de sac. I live at the top of a T intersection.

There was a lot more yard damage this Winter wondering if there's a reason, also wondering if there's a way to have less of the plow wake end up in our driveways

I did not feel the streets were pretreated for the ice during some of the latter storms. This did not seem due to low temps, but possibly because of being caught off guard with turns in the weather. The ice then stuck around much longer, making for poor driving conditions.

The lawn damage in the cul-de-sac is my biggest concern.

Every year the grass between our retaining wall and the road gets ploughed up. It is frustrating that, whether or not we put out reflective sticks, it still gets dug up.

I live on a cul-de-sac and I am much happier now with how Plymouth is treating cul-de-sac snow removal. We've lived here for 22 winters and it's been much easier to get out of our cul-de-sac the past 2 years. Thank you for being more accommodating to those of us that live on quiet cul-de-sacs.

This year the snow removal seemed to be slow to respond, with it taking a day or more to get our cul de sac cleared. More timely snow removal should be a priority.

Is there a way that we can avoid blocking our driveway with snow? It's very difficult to clear.

This past winter we were in Florida for Jan and February.

I feel more attention to ice removal is needed in critical areas such as intersections, hills and curves.

It is hard because we live right on a turn on a cul de sac street so we end up having to shovel out into the street to get out of our driveway. To us it is not that big of a deal as we are in good health and can shovel, but it does keep me from giving a very satisfied rating.

Thanks for all that you guys do there! I know you do your best and sometimes the weather makes things unpredictable at times!

The City did a much better job this winter than the year before. This was primarily due to using equipment better suited to plowing cul-de-sacs and having city staff operate the equipment instead of contractors. Using contractors greatly diminishes the level of service provided!

Gone for most of the winter.

Vicksburg Ln is typically one of the last streets cleared, but is a major road through Plymouth. Would be great to see the treatment be improved in the future. Overall though, was good.

They seem to crawl up the small drainage curb and cause damage to my lawn.

our neighborhood did get plowed more often last winter, but there is still snow stuck to the roads for awhile. maybe that's because they don't get to us until it melts a little? it would be nice to have clearer streets.

In cul de sac its routine each winter that the plows or bobcats hack up our grass. This is common with others I talk to in cul de sacs and somewhat frustrating because we have to complain and fix it. Is there anything g that can be done to minimize or at most have it proactively fixed?

Always a problem when the plow plugs our driveway. Especially after we've just finished.

Nope! Keep up the great work

I've lived on a cul de sac in Plymouth for 22 years. This is the first year I've had any complaints. Our cul de sac was an ice rink.

Our mailbox has been hit by the plow for the last two winters.

I have contacted the city several times about the excess amount of snow that the city plows dump into our driveway. It is more than any other house on our cul-de-sac. Our house is the 2nd one in from a main street. I am horrified to see a clean up plow come in after the regular plow to clean up the driveways at the end of the cul-de-sac while we as elderly are left to clean up an excessive amount of snow dumped by the main plows. This is not right. Surrounding suburbs have much better plowing - this is a well know fact. You have a long way to go.

Someone needs to figure out a better way to move the snow so that so much doesn't get pushed into my driveway every time the streets are plowed. I realize this is not unique to our house, but it is difficult to shovel for those of us that are older residents of the city.

The plow driver has really scrapped up our lawn at least once each season. Is it possible they can lift the plow a few inches higher when they come close to the grass? We also seem to get the brunt of the snow in our yard - could that be distributed more to some other lawns as well?

Great job. I have lived elsewhere so can compare

If its possible it's almost too good. There were several times my residential street was plowed when the there was less than 2 inches of snow.

We are typically plowed last. Would prefer 2.5 before plowing.

On cul de sac, the contractors should be taught to pull snow off the driveway aprons before they start pushing the snow. No need to leave mounds at driveways on culdesac

Using the big front loader with a plow attachment and wi g has made clearing my cul-de-sac so much better. Much faster and a better job than a pickup taking 10 minutes and a number of passes to do the same job.

Snow removal was great. Icy street management on my block? Not so much!

Neighborhood snow removal is great. The city should go back to the previous standard for snow removal--I think the depth was increased last year. I like the scheduling. When plows start in time to have the city plowed by morning it works out very well. Thank you plow drivers!

While we don't live on a cul du sac, our road is a quiet one. Because of that, it is usually one of the last roads to be plowed. We most often have to drive about a block down before we get to a more heavily traveled/plowed road. I understand why this happens (low traffic=lower priority), but it would be nice to get it plowed sooner.

I feel like since our neighborhood is small they kept us until last.

The highways are pretty good but the side streets were a mess. Thank you!

Keep up the good work - it is not easy, we know!!

We think the drivers are great and really appreciate them.

Overall, the snowfall totals this winter were below average, so gauging the degree of success due to any implemented changes is problematic.

Thank you for making Plymouth such a wonderful community. We feel very fortunate.

It was better this year compared to last year.

you did better on sidewalk plowing...avoiding plowing before windrow from street happens and covers newly-plowed sidewalk.

turn lanes at intersections could use more follow up (next day) as the snow often gets knocked down and then packed into ice

We have narrow streets to begin with and each year the snow plow continue to sorter the width of our streets.

Snow removal was timely and well done.

Although I believe that the change in policy has improved plowing in general, my dissatisfaction results from the failure of the city to plow the ENTIRE WIDTH of the curve at the entry of our neighborhood. The plowing is fine coming into the neighborhood, but the plowing leaving the neighborhood tends to cover the same area as the entry plowing, leaving the far side of the curve either unplowed or packed with additional snow that would better be deposited onto the curb. Both vehicles entering and leaving the area tend to use the same limited plowed path of least resistance which often becomes slick and a skidding hazard. A fully-plowed curve would be a terrific improvement. Thank you for the opportunity to provide this suggestion.

Those guys do an awesome job. Just wish cars left in the street would be towed so all the snow would be removed

Some side streets were pretty treacherous after plowing, main streets were pretty good.

In Cul de sac, the snow is pushed in front of the mail box and I have to hire a service with a truck to get the dumped snow removed blocking access to the mail box. Often my mail delivery is suspended by the post office.

I live in a cul de sac and compared to my neighbors, I have a very long front yard curb (vs pie shaped front). I would regularly shovel my driveway, and part of the street pushing the snow past to my right so the snow plow blade could get it and push it to a pile. Inevitably, I would still get plowed into my drive. Also, because I have a long front yard, the snow all gets stacked in my front yard. I am ok with that. I am not ok that they push it so far back that they skin my grass. I put out stakes every year so they know where my curvy curb is, and after the first major snowfall they just broke 2 of them. In addition, a full size plow comes into our cul de sac and can't take the turn because of the island, so the other side of the cul de sac gets plowed early, and our side is ignored until a smaller truck can come. As I write this, I remember how unhappy I was with snow removal this winter. I miss the Bobcats we used to have.

You folks are doing a good job. Thank you!

It all seemed to work out very well. Thank you.

If snow isn't plowed, it melts and freezes causing ruts that are hard on vehicles. Our streets look like third world streets in the summer and bumpy and icy in the winter. Not proud.

The plows often come through our neighborhood at 6:30 or 7:00 am after a snowfall. This is the worst timing because it is after we have just finished clearing our driveways and are trying to leave for work. Sometimes this results in people getting stuck in their driveways and being late for work.

We live at a T, and often the plow dumps excessive snow from the intersection up our driveway. Would prefer to have it pushed up and away.

Please tow vehicles who do remove cars from residential streets overnight. It prevents the plows from removing enough snow to make roads passable and creates a hazard as snow piles around them

The right side of our street doesn't get cleared, which results in a significant blind spot and dangerous tractionless turn.

2 years ago the plows broke concrete and broke all of those poles we put in our yard to know where the curb is. So do not go back to how it was 2 years ago, but last winter they did a great job.

Driver early in winter took out lots of grass and yard post markers, but otherwise it was fine.

I am extremely impressed by the Plymouth snow removal. I have lived in Plymouth for 20 years and have never had a snow removal issue.

The big snow plow comes and does a once drive by and the smaller one that does the rest of the cul-de-sac does not always come. Last winter we snow blowed more than 8 feet into the street the whole length of our house and drive way. Never had to do that before. The mailman's truck continually got stuck in the snow/ice at the house across the street because of the poor job this year. Usually our street is nicely plowed, I think they forgot our cul-de-sac this year!

The plows crushed our mailbox last year. It's the regulation distance and height. They could slow down a little when passing a mailbox. I also wish there was something that could be done to push the snow ahead just for a few seconds when passing a driveway, so as not to leave a large ice barrier that then freezes solid. They also scraped up large sheets of asphalt and deposited it in our yard. That's probably due to the state of the road rather than to the plowing per se.

Corner homes seemed to get a lot of damage this year. I saw plow marks 10+ feet into peoples yards. It would be good to have an easy way that is well known to get those repaired.

I feel like snow removal in general is better in neighboring towns. New Hope is always plowed earlier and better. Plymouth could do a better job of plowing curb to curb. Also, quality of plowing seems to have declined in recent years.

Thank you for the hard work to keep us safe!

hire more help to get it done faster

They knock down too many mailboxes. They pile too much snow back in my driveway after I shovel it clear.

I wish the plows wouldn't leave so much snow at the end of the driveway - especially after I've shoveled! This is an observation, not a complaint.

would like the city to salt the intersections that are on hills more frequently, like Zachary Lane and 47th Ave N.

Just wish that snow would be shoved to the far side of the cul-de-sac where there are no drives. I have had trouble with my cable box being destroyed. At one time, a smaller plow would back up into my drive and then push all snow to the far side. That worked best.

We put up flags so the yard is not mangled by the plows.

Plowing is generally 12-18 inches from the curb. In years of moderate snowfall, that's OK (and preserves mailbox structures). It may result in narrow streets with heavy snowfall.

I think a lesson was learned in December of 2018. Saving money by not plowing and then creating dangerous conditions for residents is not a good thing. This past winter was better - and we were lucky in that there wasn't a lot of snow. We pay for services. Holding the line on taxes is one thing - but holding the line for the sake of saying you didn't raise taxes while residents drive in hazardous conditions is not the way to go. We've been putting up with overbuilding for years, and it's making it harder to serve everyone. That's on the city council for approving every development that comes along. If you have to raise taxes to keep the streets safe and provide basic services, do it. Or stop approving every development that comes your way.

Go back to 2 1/2" criteria. The snow from the cul-de-sac was piled up in my front yard blocking my view of the street and the first snow piling has damaged the ground on most years.

we live next to the railroad tracks on Larch. They NEVER plow close to the curb!!!!!! They have to lift their side arm as they are going thru the tracks and the arm doesn't get back down and do a good job until they get half way thru our property. Which includes the driveway and the mailbox. Then we get the nasty gram comes from the post office telling us to clear the area. I complained really hard a couple years ago. They did a great job the very next time, but that was the only time. If you call to complain all they say is we'll talk to them, and that's all that ever happens( if even that).

Plow operator leaves two feet of snow from curb edge. Why can't plow up to the curb edge? They used to do that!

The only complaint I have is that a plow ripped out an extensive part of my yard close to the curb and I had to buy sod to fix it

It has gotten a lot better over the past few years. But, it could still get better. I live about a mile from New Hope and believe me, they know how to plow. You can tell the second you drive into New Hope. The streets are so much cleaner and not rutted and iced over.

I seemed to notice a few times when Pilgrim Lane or 39th Ave weren't plowed as early in a snowstorm as in past years. At first I was alarmed, but then thought no, this is ok, the snow wasn't that deep yet, and driving was fine. 2-3 inches I would estimate.

My young kids enjoy the vehicles quickly removing the snow :)

The plow tore up our grass. They pushed the plow behind the street about 2-3 feet past the curb resulting in my grass getting chewed up

Snow is piled up on yard when removed. Causes issues with lawn and weeds. Wish it could be avoided.

Would love that the plow didn't come through late in the day after already finished driveway but know that's not always logical

The streets are ploughed in a timely manner and done well. The issue is the plough drivers regularly run in to yards pulling up grass. This is something I've noticed happening more and more over the last 3 to 4 years. It's just not at one house but at most houses.

remove the snow from the sidewalks after the plows are done with the road that is next to the sidewalk.

When they come through our neighborhood they often times run over the curb which destroys the grass. Several neighbors, including us, put in the orange markers to help with this issue

I like that the city e-mails when there is snow removal.

I'd love to see the city explore some alternatives to salting the roads since the runoff is impacting streams and groundwater.

N/A

I wish the plows would be a little bit more careful. We still have curves getting run over and other items.

Please tell residents to not leave cars on the cul de sac during plow days. People clean their driveway and leave their car on the cul de sac. The plow truck can't clean this area.

Mailbox was knocked down last winter.

I assume it depends on total amount of snow in the full season but I assume we could go back to trigger at 2.5 inches.

as a cul de sac resident I really appreciate when the snow removal service removes the snow from the end of the driveway. The plow can't get anywhere near the end of my driveway due to the curve and often leave up to 5 feet of unplowed area. I preferred the job the contractor did with the bobcats, it was more thorough. But the plow pickup trucks seem to do an OK job as well. Thank you.

Since we have hills and frequently can't get out if not plowed, it seems as though the city has done a better job this year than in past.

The contractor this winter did a very poor job compared to prior years. The placement of the snow was inappropriate as there is a very logical area to place the snow on our cul de sac, but it was not used which resulted in the fire plug being plowed in continually and some driveways being filled in when it could be avoided. Also some yards were torn up.

love to get better snow removal on sidewalks. The often get bumpy, then icy-bumpy and that forces one to walk in street

The road we actually live on is owned and maintained by our homeowner association. We were gone from MN this year Jan. 11 to March 27. No concerns about the snow plowing we experienced.

Our neighborhood (Terra Vista) seemed not to be plowed nearly as well as surrounding neighborhoods this past winter.

If icy conditions are expected, there should be some prep work in late fall. Old Rockford road is sometimes slippery due to no action from the city

snow plow seems to damage my lawn under the area of the stop sign on the corner of my lot every winter, but when I ask the city to come out and add some black dirt and grass seed in early spring they do so willingly and promptly and I am grateful for that service!

I know there was an effort to reduce salt usage for environmental reasons. Thank you

We live in Ivanhoe Woods. The end of our block becomes Minnetonka. Very often their streets are cleared much earlier and much better than our area.

Need to do a better job on Vicksburg

Overall good, but it didn't seem to get to us as quickly as in the past. Also, the streets were plowed but not as well as in the past.

The new plan was noticed and seemed to work well. In the past we would sometimes wait until the afternoon after a major overnight storm to be plowed, this past season it was often done by morning.

We spend the winter in Florida so I don't have an opinion.

In a New neighborhood That did not get plowed as often as it should have but we were the only ones here. Hopefully with more homes, it won't be a problem this winter.

Snow was lighter this year than the past year so I don't know if that has something to do with the satisfaction! I appreciate the clearing of the sidewalks and greenway as well. Thanks for all you do!

Worked fine no issues

timely removal, do not pile snow at the end of driveway

The snow plow digs up our grass each year. This year was a lot. I live on the end of a culdesac.

Plowing at 2 1/2" is not a problem for us.

We did not have any heavy snow falls so it is difficult to determine what the response would have been.

Seems better than past years

In our cul de sac/ bulb. They do not need to push the snow into yards. The snow can be pushed and piled up on the edge of the yards but not in them. When pushed into the yards it is damaging the yards.

We were in Texas most of the winter. In the years 2017 to 2018 and 2018 to 2019 I have long areas of my curved property destroyed by the snowplow. This year we came home to no damage in previous years they've destroyed the curb markers as if they were never their. Much improvement. I call that one in a row but keep it up. Thanks

My street is private and not plowed by the city.

I live in an association where the association snow removal also removes the snow on the public street. I would dearly love for the city to actually make the first pass through the association to get that main road open. I leave before the snow crews usually get to my area, and a fast swath on the main road would be VERY helpful.

Was better this year than in previous years!

Major roads not cleared. Also in neighborhoods was better than previous year in terms of damage to property was minimal. Continue to push large amounts of snow and ice into driveways.

Snow removal this past winter was best since I've been in Plymouth. That said, I live on a curvy residential street and the curves still present a challenge to the plows. I end up having to blow out a curved area of the street because the plow doesn't follow the street/gutter closely and goes more straight. If there is opportunity for GPS/coordinate/stakes available to plow the full width better on curved streets, it'd be great. Otherwise, extremely satisfied this year!

My culdesac is plowed by the amazing Proscape. The roads leading to it are plowed by Plymouth who do well keeping the street open and clear. The only problem area is where 18th Ave meets Vicksberg. This area is always snowy and becomes icy quickly making it difficult because of traction to turn right or left onto Vicksberg especially with increased traffic like there has been in the last three years.

I wish they'd plow closer to the curbs. We live on a corner with a storm drain and it causes pooling/flooding issues in the spring when we can't get to the drain.

We live in a culda sac and it is an ice skating rink every year. There is no drainage, and we continue to have issues with thaw and re freeze when it is not cleaned up.

We live at the bulb of the cul-de-sac and the snow always gets piled up in our yard. The sod where they pile up the snow has been ruined and needs to be replaced. I have contacted the City about this, but have not received a response back. Please contact me: Julie Menten, 2810 Norwood Lane North, Plymouth 763-210-8409. Thank you!

Plows take out our lawn frequently, I'm not sure how to fix this, but it's really my only complaint about snow removal

As a homeowner, what kills me, given that the street curves in front of our house, is the massive amount of additional snow that the plows push into the end of our driveway which we are unable to remove, and renders our mailbox inaccessible. It's easily 2 feet deep, 3-4 feet wide, and full of massive ice chunks. I have to hire someone to remove it from my driveway and also from the street so our mailbox is accessible. That's not right. The amount of snow and ice chunks pushed into our driveway is WAY out of proportion to the actual amount of snow fall. I'm not sure what the solution is, only that I should not have to pay someone to fix a situation created by the city. Thanks for the opportunity to comment.

I am older and shovel. I understand plow routes but the three plowing passes down my street push 2/3 of the snow into my large driveway. Mike Polley 430 Merrimac Lane 612-231-7392

Our culdesac contractor used a bobcat with a large box clearer this either. It was amazing the difference this made in the quality of snow removal. Please make every effort to keep hiring contractors with this type of equipment.

our main streets are always plowed, but not always the side streets

Seems like they got to the cul de sacs earlier this year than last.

I love the measures the city has taken to reduce salt on the streets!!!

Plymouth City does a good job with snow removal

The narrowing of streets in my neighborhood was an issue.

Snow is left on my side of the street from not clearing to the curb. However, on the other side it is cleared to the curb. I am left to shovel the area around the mailbox for the postal carrier when the other side of the street has no such burden.

It's impossible to please everyone because each one would like to be first to be cleared out. Not sure if the route is rotated to allow people to share in the opportunity to be cleared out first some of the time. That would be my suggestion. Thanks !!

No changes

Way too many families in our neighborhood do not plow their sidewalks. especially those where the sidewalk is on the side of or behind their home. I think the city should send annual reminders (or email reminders every snowfall where a snow emergency is issued) making it clear whose responsibility sidewalks are.

In general they do a good job

You're doing a great job!

Please train, educate, inform the Snow Removal employees/contractors to lift the Scoop Bucket so as to not damage the grass underneath. I placed 5 foot tall markers at the street edge and they ran them over as if they are angry that the homeowner dared to mark the street edge. My tax money is paying for this work. We all deserve better service. Trenton Lane resident

The plows should put more salt at intersections with busy streets, covering both entrance and exit lanes. People need to be able to accelerate out of the neighborhood onto busy streets. Plus, when we enter the neighborhood, we need to be able to make the turn without sliding into the other lane. Right now plows are just throwing a small bit of salt "down the middle" (at best), and hoping to help both lanes, but it's just not working. We should have salt for both lanes of a residential street AT THE INTERSECTIONS WITH BUSY STREETS.

Great job with the cul-de-sac this year!!! Best in the 10 years that we've lived here. Had the right equipment (a large bobcat). Snow always kept out of the gutter and never buried the drain.

You wait too long to go out. I get why you focus on the main roads but should be able to make at least 1 pass on side roads during storms. Every city I've lived in does a better job at that.



They do a terrible job on the side streets

I don't like it when snow plows go around a corner and dump the snow at the mailbox and don't come back to clean it up. I would also appreciate it if they would plow closer to the curbs.

The person/company that is clearing cut-de-sacs over the last 2-3 years has done a very poor job. Previous use of a small bobcat was much better than the current pickup truck with a plow, which damaged several properties. The cut-de-sacs have also been delayed in the timeliness of plowing.

Snow removal on Hwy 55 through Plymouth is not efficient given the amount of traffic it normally carries. That's likely not Plymouth's accountability but wanted to pass it along.

Compared to the Cities Plymouth is wonderful in its timely and effective snow removal efforts!!

The snow removal in the cul-de-sac seemed really slow this year.

I winter in AZ and I am not aware of the snow removal in Plymouth

Once through a neighborhood is enough. Streets don't have to be pristine - only driveable. The second pass may be unnecessarily block in or prevent services/deliveries for elderly or disabled residents. Otherwise - GREAT JOB

Would like to see better de-icing on West Medicine Lake Drive. That road is treacherous in the winter with a lot of ice and pedestrians sometimes on the sidewalk right next to the road. It appears some home owners sub pumps drain into the road causing additional icing.

The intersection of Dunkirk and cr 47 is always icy. Very dangerous intersection. That could use additional attention every year.

We had a 12 foot long chunk of grass scrapped in the front of our lawn then in the other side of the driveway they stopped plowing 7 feet from the curb. And our lawn was marked! Terrible job

First year ever that the Bonaire neighborhood was apparently optional. We had big ice and snow chunks in the raid all winter. Not okay...

There weren't many snow events this winter so keeping up must have been fairly easy. I wish the city would clear the end of driveways and sidewalks at intersections after plows come by. As a homeowner, this is the worst part of snow removal.

I am not here in the winter so don't have an opinion

I liked the Instagram posts, kept me informed. Thank you.

I winter-walk on the regional train alongside 36th Avenue, heading towards French Park. Road plows often bury the trail in slushy snow and make it unwalkable (it often freezes into a rutted mess). Sometimes it takes several days to clear the trail. Is there any way the budget will allow faster clearing of trails, after the road plows have finished?

Occasionally the driver drops huge loads in our driveway - which sucks

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